

Course Schedule

Adobe Acrobat

Adobe Acrobat Pro DC - Advanced / 395 USD / Days: 1

In this course, students will use Adobe Acrobat Pro DC to convert technical documents to PDF files, enhance PDF documents, create interactive PDF forms, and prepare PDF files for commercial printing.

11/13 · 11/13/20 **OLL** 9:00 AM - 5:00 PM PHX

12/09 · 12/09/20 **OLL** 7:00 AM - 3:00 PM PHX

01/13 · 01/13/21 **OLL** 7:00 AM - 3:00 PM PHX

Adobe Acrobat Pro DC - Introduction / 395 USD / Days: 1

Adobe Acrobat Pro DC puts the power of the Portable Document Format, literally, at your fingertips. By taking advantage of the functionality & features available in Acrobat, you will ensure the integrity of your documents regardless of who views them.

11/09 · 11/09/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/07/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/11/21 **OLL** 7:00 AM - 3:00 PM PHX

Adobe Captivate

Adobe Captivate 2019 - Beyond The Essentials / 790 USD / Days: 2

A course that teaches the higher-end, more advanced functionality of Adobe Captivate 2019.

12/17 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

Adobe Captivate 2019 - The Essentials / 790 USD / Days: 2

A course that teaches the core Adobe Captivate skills needed to create eLearning courses.

11/10 · 11/11/20 **OLL** 7:00 AM - 3:00 PM PHX

12/08 · 12/09/20 **OLL** 7:00 AM - 3:00 PM PHX

Adobe Dreamweaver

Adobe Dreamweaver CC - Part 1 / 790 USD / Days: 2

In this course, you will learn to maintain and administer your website with Dreamweaver's site and page management tools.

11/12 · 11/13/20 **OLL** 9:00 AM - 5:00 PM PHX

Adobe Dreamweaver CC - Part 2 / 790 USD / Days: 2

In this course, you will use Adobe Dreamweaver CC to create fluid CSS layouts, implement mobile integration techniques, and share files over a server to work in a collaborative manner.

12/14 · 12/15/20 **OLL** 9:00 AM - 5:00 PM PHX

Adobe Illustrator

Adobe Illustrator CC - Part 1 / 790 USD / Days: 2

This course covers the Graphic Design & Illustration Using Adobe Illustrator CC objectives to help students prepare for the Adobe Certified Associate (ACA) exam. This course is also designed to cover the Adobe Certified Expert (ACE) exam objectives.

12/02 · 12/03/20 **OLL** 7:00 AM - 3:00 PM PHX

01/18 · 01/19/21 **OLL** 9:00 AM - 5:00 PM PHX

Adobe Illustrator CC - Part 2 / 790 USD / Days: 2

In this course, students will use painting tools, manage colors, format type, work with effects, prepare artwork for commercial printing, and prepare graphics for the web.

12/14 · 12/15/20 **OLL** 7:00 AM - 3:00 PM PHX

Adobe InDesign

Adobe InDesign CC - Part 1 / 790 USD / Days: 2

This course has all the tools you need to elevate the look of your document and get it out to the people who need to see it, whether it be in print or on the web.

11/10 · 11/11/20 **OLL** 7:00 AM - 3:00 PM PHX

11/23 · 11/24/20 **OLL** 7:00 AM - 3:00 PM PHX

12/14 · 12/15/20 **OLL** 7:00 AM - 3:00 PM PHX

01/12 · 01/13/21 **OLL** 9:00 AM - 5:00 PM PHX

Adobe InDesign CC - Part 2 / 790 USD / Days: 2

In this course students will learn advanced InDesign techniques to enhance the look and functionality of your documents.

11/18 · 11/19/20 **OLL** 7:00 AM - 3:00 PM PHX

12/17 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

01/14 · 01/15/21 **OLL** 9:00 AM - 5:00 PM PHX

Adobe Photoshop

Adobe Photoshop CC - Part 1 / 790 USD / Days: 2

This course focuses on some of the basic features of Photoshop so that the student can navigate the environment and use Photoshop tools to work with photographic images.

11/09 · 11/10/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/08/20 **OLL** 7:00 AM - 3:00 PM PHX

01/19 · 01/20/21 **OLL** 7:00 AM - 3:00 PM PHX

Adobe Photoshop CC - Part 2 / 790 USD / Days: 2

This course delves into some of the more advanced image creation and editing techniques, and offers you hands-on activities that demonstrate how these techniques can be used in combination to create exciting visual effects.

11/18 · 11/19/20 **OLL** 7:00 AM - 3:00 PM PHX

12/10 · 12/11/20 **OLL** 9:00 AM - 5:00 PM PHX

Agile

Agile Project Management Methodologies / 1198 USD / Days: 2

Many organizations are incorporating different project management methodologies into their skill base. This course is designed for individuals who need to get started with agile concepts and practice. Basic planning is covered along with the various roles and responsibilities of customers and developers / practitioners. Learn about epics, stories, sprints, feature prioritization and value-driven delivery.

01/14 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

Introduction to Agile and Scrum Methodologies / 475 USD / Days: 1

Agile project management is growing in popularity as a method for delivering value quickly. This course presents the tenets of Agile methodologies using the Scrum framework as a primary example to demonstrate the Agile approaches, their benefits, and challenges.

11/18 · 11/18/20 **OLL** 9:00 AM - 5:00 PM PHX

12/09 · 12/09/20 **OLL** 9:00 AM - 5:00 PM PHX

PMI Agile Certified Professional (PMI-ACP)® Exam Preparation / 1797 USD / Days: 3

This course provides participants with a foundation of the PMI-ACP® exam. Participants will be introduced to PMI Agile concepts and practices with banks of sample questions.

11/16 · 11/18/20 **OLL** 7:00 AM - 3:00 PM PHX

Amazon Web Services (AWS)

Advanced Architecting on AWS / 2025 USD / Days: 3

Building on concepts introduced in Architecting on AWS, this course covers how to build complex solutions which incorporate data services, governance, and security on AWS.

11/03 · 11/05/20 **OLL** 10:00 AM - 6:00 PM PHX

11/17 · 11/19/20 **OLL** 7:00 AM - 3:00 PM PHX

12/15 · 12/17/20 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

Architecting on AWS / 2025 USD / Days: 3

Architecting on AWS covers the fundamentals of AWS. It is designed to teach Solution Architects how to optimize the use of the AWS Cloud by understanding AWS services and how these services fit into a cloud solution.

11/04 · 11/06/20	OLL	7:00 AM - 3:00 PM	PHX
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12/02 · 12/04/20	OLL	10:00 AM - 6:00 PM	PHX
12/09 · 12/11/20	OLL	7:00 AM - 3:00 PM	PHX
12/16 · 12/18/20	OLL	7:00 AM - 3:00 PM	PHX
12/21 · 12/23/20	OLL	7:00 AM - 3:00 PM	PHX
12/21 · 12/23/20	OLL	10:00 AM - 6:00 PM	PHX
12/28 · 12/30/20	OLL	7:00 AM - 3:00 PM	PHX

Architecting on AWS Accelerator / 3150 USD / Days: 5

This course combines Architecting on AWS and Advanced Architecting on AWS to offer a comprehensive, immersive course in cloud architecture. It covers all aspects of how to architect for the cloud over 5 days. You will learn how to design cloud architectures, starting small and working to large-scale enterprise level designs—and everything in between. Starting with the Well Architected Framework, you will be immersed in AWS services like compute, storage, database, networking, security, monitoring, automation, optimization, benefits of de-coupling applications and serverless, building for resilience, and understanding costs. Using hands-on labs, you will apply knowledge from lectures to gain skills.

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AWS Cloud Practitioner Essentials / 675 USD / Days: 1

The fundamental-level full day course is intended for individuals who seek an overall understanding of the AWS Cloud, independent of specific technical roles. It provides a detailed overview of cloud concepts, AWS services, security, architecture, pricing, and support. It includes lab exercises reinforcing some of the core concepts of the lecture. This course also helps you prepare for the AWS Certified Cloud Practitioner exam. This course includes AWS Training Exclusives.

11/20 · 11/20/20	OLL	7:00 AM - 3:00 PM	PHX
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AWS Solutions Architect Certification - Associate / 2796 USD / Days: 4

Students will attain a deep knowledge of AWS infrastructure and design patterns on developing applications on AWS and attain skills to clear the AWS Certification Exam.

12/07 · 12/10/20	OLL	7:00 AM - 3:00 PM	PHX
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AWS SysOps Administrator Certification - Associate / 2796 USD / Days: 4

Students will attain a deep knowledge of AWS infrastructure and deployment on AWS, and attain skills to pass the AWS Certification Exam.

12/08 · 12/11/20	OLL	7:00 AM - 3:00 PM	PHX
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AWS Technical Essentials / 650 USD / Days: 1

This course introduces you to AWS products, services, & common solutions. It provides IT technical end users with basic fundamentals to become more proficient in identifying AWS services so that you can make informed decisions about IT solutions.

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12/15 · 12/15/20	OLL	10:00 AM - 6:00 PM	PHX
12/21 · 12/21/20	OLL	7:00 AM - 3:00 PM	PHX

Developing on AWS / 2025 USD / Days: 3

In this course, you learn how to use the AWS SDK to develop secure and scalable cloud applications. Explore how to interact with AWS using code and also learn about key concepts, best practices, and troubleshooting tips.

11/03 · 11/05/20	OLL	7:00 AM - 3:00 PM	PHX
11/18 · 11/20/20	OLL	10:00 AM - 6:00 PM	PHX
11/23 · 11/25/20	OLL	7:00 AM - 3:00 PM	PHX
12/01 · 12/03/20	OLL	8:00 AM - 4:00 PM	PHX
12/16 · 12/18/20	OLL	10:00 AM - 6:00 PM	PHX
12/21 · 12/23/20	OLL	7:00 AM - 3:00 PM	PHX

Fundamentals of AWS / 699 USD / Days: 1

Fundamentals of AWS by CloudThat is for anyone with an IT background who is interested in understanding what is Cloud Computing. It will equip you with basic knowledge of Cloud Technologies in use now. Cloud Computing has grown from being just a buzzword to a serious business decision that many businesses are contemplating. Therefore, knowledge about it is necessary to make a clear and strategic plan to move applications and services to the Cloud.

12/07 · 12/07/20	OLL	7:00 AM - 3:00 PM	PHX
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Systems Operations on AWS / 2025 USD / Days: 3

System Operations on AWS is designed to teach those in a Systems Administrator or Developer Operations (DevOps) role how to create automatable and repeatable deployments of networks and systems on the AWS platform.

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11/17 · 11/19/20	OLL	7:00 AM - 3:00 PM	PHX
11/23 · 11/25/20	OLL	10:00 AM - 6:00 PM	PHX
12/01 · 12/03/20	OLL	7:00 AM - 3:00 PM	PHX
12/09 · 12/11/20	OLL	8:00 AM - 4:00 PM	PHX
12/15 · 12/17/20	OLL	7:00 AM - 3:00 PM	PHX
12/22 · 12/24/20	OLL	10:00 AM - 6:00 PM	PHX
12/28 · 12/30/20	OLL	7:00 AM - 3:00 PM	PHX

Business Analysis

BA01 - Business Analysis Essentials / 1395 USD / Days: 2

This is an introductory course designed to provide students with a basic understanding of the benefits, functions and impact a business analyst has within an organization. The course discusses the business analysis process as it is applied throughout a project as well as the pre-project activities that comprise strategy analysis. Students learn how a business analyst supports the project throughout the solution development life cycle, from defining business needs and solution scope to validating that requirements have been met in the testing phase and ensuring the solution continues to provide value after implementation.

11/10 · 11/11/20	OLL	9:00 AM - 5:00 PM	PHX
12/14 · 12/15/20	OLL	9:00 AM - 5:00 PM	PHX

BA02 - Strategic Business Analysis / 1395 USD / Days: 2

This course is aimed for experienced practitioners who desire a clear understanding of Strategic Business Analysis, who would like to understand what comprises this work, and the objectives for performing it.

12/03 · 12/04/20	OLL	7:00 AM - 3:00 PM	PHX
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Course Schedule

BA03 - Writing Effective Business Cases / 1395 USD / Days: 2

Students learn the steps to effective business case development and support your strategic business recommendations with sound budgeting and financial back-up. The one course you need to make high-impact recommendations and receive full management support for your ideas.

11/12 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

BA04 - Eliciting and Writing Effective Requirements / 1995 USD / Days: 3

With elicitation serving as a major component of the requirements process, it is imperative that business analysts maintain high competency levels in elicitation practices and technique use to help organizations overcome the requirements related challenges faced on projects. Regardless whether you are a practitioner just starting off your career in business analysis or whether you have been performing the role for some years, this course will provide insight into the latest thoughts on elicitation and writing effective requirements and present a number of current techniques that are being applied on projects across industries today.

12/16 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

BA05 - Process Modeling Using BPMN / 1395 USD / Days: 2

Students will learn to map business processes easily and efficiently using the industry standard - BPMN which stands for Business Process Modeling Notation from the Object Management Group (OMG). Students will learn the best practices in process mapping using the latest industry standards (BPMN) so that both the business and IT stakeholders will be able to understand the models and map processes consistently through-out their organization.

11/30 · 12/01/20 **OLL** 7:00 AM - 3:00 PM PHX

BA06 - Managing and Communicating Requirements for Projects / 1395 USD / Days: 2

A planned requirements approach is essential to a successful project. Your role as the Business Analyst in any project is to help form and coach a cross-functional team, facilitate continuous collaboration with your client, manage and communicate changing requirements, and deliver business value to your client early and regularly throughout the project.

12/16 · 12/17/20 **OLL** 7:00 AM - 3:00 PM PHX

BA29 - User Acceptance Testing for Business Analysts / 1395 USD / Days: 2

This course looks at the issues which drive the need for a UAT process & describes the components of the process. It is designed to help Business Analysts to develop an understanding of their role, the process, and the deliverables associated with UAT.

12/16 · 12/17/20 **OLL** 7:00 AM - 3:00 PM PHX

BA30 – Foundations of Business Analysis / 2660 USD / Days: 4

The course provides students a clear understanding and total immersion into all of the facets of the business analyst role, including a thorough walkthrough of the various domain/knowledge areas that comprise the business analysis profession. Students are provided an opportunity to try their hand at several business analysis techniques for eliciting, analyzing, and modeling requirements. The business analysis work performed in strategy analysis and solution evaluation, which is most often the least familiar to business analysts, is thoroughly presented and explored. Students completing this course will be well equipped with new skills and knowledge that can be immediately applied on current and future projects.

12/15 · 12/18/20 **OLL** 9:00 AM - 5:00 PM PHX

BACPO2 - Certified Business Analysis Professional (CBAP®) Exam Preparation / 2695 USD / Days: 4

This course provides you with a clear and detailed understanding of the concepts covered within the CBAP® and CCBA® exams. You will gain valuable tips and techniques to help prepare, study, and assess your personal readiness. In addition, you will earn valuable professional development hours toward meeting the exam criteria.

12/07 · 12/10/20 **OLL** 7:00 AM - 3:00 PM PHX

CERTIFICATION STANDALONE COURSES

Cisco® Configuring Cisco® MDS 9000 Series Switches v3.1 (DCMDS) / 4195 USD / Days: 4

This course shows you how to implement, manage, and troubleshoot Cisco® MDS 9000 Series Switches, to build highly available, scalable storage networks. Through expert instruction and extensive hands-on practice, you will learn how to deploy and use capabilities such as virtual storage area networks (VSANs), Role-Based Access Control (RBAC), N-Port Virtualization (NPV) fabric security, zoning, automation with NX-API, Slow Drain Analysis, Fibre Channel over TCP/IP (FCIP) tunnels, and more. You will learn how to configure and implement platform features and learn troubleshooting techniques pertaining to Fibre Channel (FC) domains, firmware upgrades, zones, and zone mergers.

This course prepares you for Cisco CCNP Data Center and Cisco Certified Specialist - Data Center SAN Implementation certifications.

12/07 · 12/10/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Designing Cisco® Data Center Infrastructure v7.0 (DCID) / 4495 USD / Days: 5

The Designing Cisco Data Center Infrastructure (DCID) v7.0 course helps you master design and deployment options focused on Cisco® data center solutions and technologies across network, compute, virtualization, storage area networks, automation, and security. You will learn design practices for the Cisco Unified Computing System™ (Cisco UCS®) solution based on Cisco UCS B-Series and C-Series servers, Cisco UCS Manager, and Cisco Unified Fabric. You will also gain design experience with network management technologies including Cisco UCS Manager, Cisco Data Center Network Manager (DCNM), and Cisco UCS Director.

This course helps you prepare to take the exam, Designing Cisco Data Center Infrastructure (300-610 DCID).

11/16 · 11/20/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Designing Cisco® Enterprise Wireless Network (ENWLSD) / 4195 USD / Days: 5

This course gives you the knowledge you need to design Cisco wireless networks. The course covers design specifics from scenario design concepts through the installation phase and into post-deployment validation.

This course helps prepare you for the CCNP Enterprise and Cisco Certified Specialist – Enterprise Wireless Design certifications.

12/07 · 12/11/20 **OLL** 8:00 AM - 4:00 PM PHX

01/18 · 01/22/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Developing Applications and Automating Workflows Using Cisco® Core Platforms v1.0 (DEVASC) / 4500 USD / Days: 5

This course helps you prepare for Cisco® DevNet Associate certification and for associate-level network automation engineer roles. You will learn how to implement basic network applications using Cisco platforms and how to implement automation workflows across network, security, collaboration, and computing infrastructure. The course gives you hands-on experience solving real world problems using Cisco Application Programming Interfaces (APIs) and modern development tools.

<p>This course is 5 days of instructor led training, plus the equivalent of 3 days of self-paced training.</p>

12/14 · 12/18/20 **OLL** 10:00 AM - 6:00 PM PHX

01/04 · 01/08/21 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/15/21 **OLL** 10:00 AM - 6:00 PM PHX

Course Schedule

Cisco® Developing Applications Using Cisco® Core Platforms and APIs v1.0 (DEVCOR) / 4500 USD / Days: 5

In this course, you will learn how to implement network applications using Cisco®; platforms as a base, from initial software design to diverse system integration, as well as testing and deployment automation. The course gives you hands-on experience solving real world problems using Cisco Application Programming Interfaces (APIs) and modern development tools.

This course helps you prepare for Cisco DevNet Professional certification and for professional-level network automation engineer roles.

01/11 · 01/15/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Developing Solutions Using Cisco® IoT and Edge Platforms v1.0 (DEVIOT) / 4500 USD / Days: 5

This course prepares you to develop Internet of Things (IoT) applications for Cisco®; IoT edge compute and network architecture. Through a combination of lessons and hands-on experience, you will learn to implement and deploy Cisco IOx applications using Cisco Field Network Director and Cisco Kinetic. This course covers designing, deploying, and troubleshooting edge applications, and understanding the use of management tools, so you can control your industrial network and connected devices at scale. This course will prepare you for the certification exam 300-915 Developing Solutions Using Cisco IoT and Edge Platforms (DEVIOT), a concentration in the CCNP DevNet track.

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

01/25 · 01/29/21 **OLL** 10:00 AM - 6:00 PM PHX

Cisco® Implementing and Administering Cisco® Solutions v1.0 (CCNA) / 3795 USD / Days: 5

This course gives you a broad range of fundamental knowledge for all IT careers. You will learn how to install, operate, configure, and verify a basic IPv4 and IPv6 network. The course covers configuring network components such as switches, routers, and Wireless LAN Controllers; managing network devices; and identifying basic security threats. The course also gives you a foundation in network programmability, automation, and software-defined networking. This course helps you prepare to take the 200-301 Cisco Certified Network Associate (CCNA) exam to earn CCNA certification.

This course consists of 5 days of instructor-led training with hands-on lab practice, plus the equivalent of 3 days of self-paced material.

11/09 · 11/13/20 **OLL** 9:00 AM - 5:00 PM PHX

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

12/14 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/15/21 **OLL** 9:00 AM - 5:00 PM PHX

Cisco® Implementing and Operating Cisco® Collaboration Core Technologies v1.0 (CLCOR) / 4195 USD / Days: 5

In this course you will gain the knowledge and skills needed to implement and deploy core collaboration and networking technologies, including infrastructure and design, protocols, codecs, and endpoints, Cisco IOS XE gateway and media resources, Call Control, QoS, and additional Cisco collaboration applications. This course also helps you prepare to take the exam, Implementing Cisco Collaboration Core Technologies (350-801 CLCOR), which is part of the new CCNP Collaboration certification.

11/09 · 11/13/20 **OLL** 8:00 AM - 4:00 PM PHX

12/14 · 12/18/20 **OLL** 8:00 AM - 4:00 PM PHX

01/18 · 01/22/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing and Operating Cisco® Enterprise Network Core Technologies v1.0 (ENCOR) / 4195 USD / Days: 5

This course gives you the knowledge and skills needed to configure, troubleshoot, and manage enterprise wired and wireless networks. You'll also learn to implement security principles within an enterprise network and how to overlay network design by using solutions such as SD-Access and SD-WAN. This course consists of 5 days of instructor led training, plus the equivalent of 3 days of self-paced training.

11/30 · 12/04/20 **OLL** 9:00 AM - 5:00 PM PHX

01/04 · 01/08/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing and Operating Cisco® Security Core Technologies v1.0 (SCOR) / 4295 USD / Days: 5

The Implementing and Operating Cisco Security Core Technologies (SCOR) v1.0 course helps you prepare for the Cisco®; CCNP®; Security and CCIE®; Security certifications and for senior-level security roles. In this course, you will master the skills and technologies you need to implement core Cisco security solutions to provide advanced threat protection against cybersecurity attacks. You will learn security for networks, cloud and content, endpoint protection, secure network access, visibility, and enforcements. You will get extensive hands-on experience deploying Cisco Firepower®; Next-Generation Firewall and Cisco Adaptive Security Appliance (ASA) Firewall; configuring access control policies, mail policies, and 802.1X Authentication; and more. You will get introductory practice on Cisco Stealthwatch®; Enterprise and Cisco Stealthwatch Cloud threat detection features.

This course, including the self-paced material, helps prepare you to take the exam, Implementing and Operating Cisco Security Core Technologies (350-701 SCOR), which leads to the new CCNP Security, CCIE Security, and the Cisco Certified Specialist - Security Core certifications.

11/23 · 11/27/20 **OLL** 8:00 AM - 4:00 PM PHX

12/14 · 12/18/20 **OLL** 8:00 AM - 4:00 PM PHX

01/18 · 01/22/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing and Operating Cisco® Service Provider Network Core Technologies (SPCOR) v1.0 / 4500 USD / Days: 5

This course teaches you how to configure, verify, troubleshoot, and optimize next-generation, Service Provider IP network infrastructures. It provides a deep dive into Service Provider technologies including core architecture, services, networking, automation, quality of services, security, and network assurance. This course also helps you prepare to take the 350-501 Implementing and Operating Cisco®; Service Provider Network Core Technologies (SPCOR) exam, which is part of the new CCNP®; Service Provider certification and the Cisco Certified Specialist ‐ Service Provider Core certification.

12/07 · 12/11/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Automation for Cisco® Collaboration Solutions (CLAUI) / 3000 USD / Days: 3

This course teaches you how to implement Cisco®; Collaboration automated, programmable solutions for voice, video, collaboration, and conferencing on-premises or in the cloud, including Cisco Unified Communications Manager, Cisco IP Phone Services, Cisco Unity®; Connection, Cisco Finesse®, Cisco Collaboration Endpoints, Cisco Webex Teams®, and Cisco Webex®; Meetings. You will also learn how to use Application Programming Interfaces (APIs) interfaces such as Representational State Transfer (REST) and Simple Object Access Protocol (SOAP), parsing data in Extensible Markup Language (XML) and JavaScript Object Notation (JSON) formats, and leverage frameworks such as Python.

This course prepares you for the 300-835 Automating and Programming Cisco Collaboration Solutions (CLAUTO) certification exam, and specialization toward the CCNP Collaboration certification.

12/15 · 12/17/20 **OLL** 10:00 AM - 6:00 PM PHX

01/13 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

Cisco® Implementing Automation for Cisco® Enterprise Solutions v1.1 (ENAU) / 3000 USD / Days: 3

The Implementing Automation for Cisco Enterprise Solutions (ENAU) v1.1 course teaches you how to integrate programmability and automation in the Cisco®-powered Enterprise Campus and Wide Area Network (WAN) using programming concepts, orchestration, telemetry, and automation tools to create more efficient workflows and more agile networks. Through a combination of lessons and hands-on labs, you will gain knowledge and skills for using Cisco Internetworking Operating System (Cisco IOS®;-XE) for device-centric automation, Cisco Digital Network Architecture (Cisco DNA®;), Center for the intent-based enterprise network, Cisco Software-Defined (SD) WAN, and Cisco Meraki®;. You will study software development toolkits, industry-standard workflows, tools, and Application Programming Interface (APIs), such as Python, Ansible, Git, JavaScript Object Notation (JSON), YAML Ain’t Markup Language (YAML), Network Configuration Protocol (NETCONF), Representational State Configuration Protocol (RESTCONF), and Yet Another Generation (YANG). This course prepares you for the 300-435 Automating Cisco Enterprise Solutions (ENAUTO) certification exam. Introducing Automation for Cisco Solutions (CSAU) is required prior to enrolling in Implementing Automation for Cisco Enterprise Solutions (ENAU) because it provides crucial foundational knowledge essential to success.

11/03 · 11/05/20 **OLL** 8:00 AM - 4:00 PM PHX

01/27 · 01/29/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Automation for Cisco® Service Provider Solutions v1.0 (SPAUI) / 3000 USD / Days: 3

This course prepares you to implement and support automation solutions in a Service Provider network infrastructure, using network programmability principles, protocols, tools, and mechanisms. Through a combination of lessons and hands-on labs, you will learn to deploy, configure, monitor, and operate Service Provider network environments using modern data models. These models allow you to represent operational data and new network management protocols in order to administer hundreds or thousands of devices in a single operation, replacing traditional, time-consuming, error prone, device-by-device Command Line Interface (CLI) management. The course also introduces powerful automation solutions that can streamline network operations.

This course also prepares you for the CCNP-Service Provider concentration exam 300-535.

01/13 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

Cisco® Implementing Cisco® Advanced Call Control and Mobility Services v.1.0 (CLACCM) / 4195 USD / Days: 5

In this course, you will learn how to use Cisco®; Unified Communications Manager features to consolidate your communications infrastructure into a scalable, portable, and secure collaboration solution. This course prepares you for the 300-815 Implementing Cisco Advanced Call Control and Mobility Services (CLACCM) concentration exam and CCNP-Collaboration certification.

11/30 · 12/04/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Cisco® Collaboration Applications v1.0 (CLICA) / 4195 USD / Days: 5

This course provides you with the knowledge and skills to streamline communication procedures, strengthen compliance measures, and enhance your communication systems and devices with knowledge about Single Sign-On (SSO), Cisco®; Unified IM and Presence, Cisco Unity®; Connection and Cisco Unity Express. This course will prepare you for certification exam 300-810 Implementing Cisco Collaboration Applications (CLICA).

12/07 · 12/11/20 **OLL** 8:00 AM - 4:00 PM PHX

01/11 · 01/15/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Cisco® Collaboration Cloud and Edge Solutions v1.0 (CLCEI) / 4195 USD / Days: 5

This course provides students knowledge about Cisco Expressway Series solutions, such as B2B calls, Cisco Mobile and Remote Access for remote workers, authentication options, and additional Cisco Expressway Series features.

11/02 · 11/06/20 **OLL** 8:00 AM - 4:00 PM PHX

12/07 · 12/11/20 **OLL** 8:00 AM - 4:00 PM PHX

01/11 · 01/15/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Cisco® Data Center Core Technologies v1.0 (DCCOR) / 4595 USD / Days: 5

In this course, you will master the skills and technologies you need to implement data center compute, LAN and SAN infrastructure. You will also learn the essentials of automation and security in data centers. You will get hands-on experience with deploying, securing, operating, and maintaining Cisco data center infrastructure including: Cisco MDS Switches and Cisco Nexus Switches; Cisco Unified Computing System®; (Cisco UCS®;) B-Series Blade Servers, and Cisco UCS C-Series Rack Servers. This course helps you prepare for the Cisco®; CCNP®; Data Center and CCIE®; Data Center certifications and for advanced-level data center roles.

This course consists of 5 days of instructor-led training with hands-on lab practice, plus the equivalent of 3 days of self-paced material.

11/09 · 11/13/20 **OLL** 8:00 AM - 4:00 PM PHX

12/07 · 12/11/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Cisco® Data Center Core Technologies v1.0 (DCCOR) / 4595 USD / Days: 5

In this course, you will master the skills and technologies you need to implement data center compute, LAN and SAN infrastructure. You will also learn the essentials of automation and security in data centers. You will get hands-on experience with deploying, securing, operating, and maintaining Cisco data center infrastructure including: Cisco MDS Switches and Cisco Nexus Switches; Cisco Unified Computing System®; (Cisco UCS®;) B-Series Blade Servers, and Cisco UCS C-Series Rack Servers. This course helps you prepare for the Cisco®; CCNP®; Data Center and CCIE®; Data Center certifications and for advanced-level data center roles.

This course consists of 5 days of instructor-led training with hands-on lab practice, plus the equivalent of 3 days of self-paced material.

01/18 · 01/22/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Cisco® Enterprise Advanced Routing and Services v1.0 (ENARSI) / 4195 USD / Days: 5

This course provides the knowledge and skills needed to install, configure, operate and troubleshoot an enterprise network. This course is intended to be a deep dive into advanced routing and infrastructure technologies, which are an expansion of the topics covered in the Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) course. This course prepares you to take the CCNP Enterprise exam 300-410 ENARSI.

11/30 · 12/04/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Cisco® SD-WAN Solutions v1.0 (SDWAN300) / 4000 USD / Days: 5

This course gives you deep-dive training about how to design, deploy, configure, and manage your Cisco®; Software-Defined WAN (SD-WAN) solution in a large-scale live network, including how to migrate from legacy WAN to SD-WAN. You will learn best practices for configuring routing protocols in the data center and the branch, as well as how to implement advanced control, data, and application-aware policies. The course also covers SD-WAN deployment and migration options, placement of controllers, how to deploy and replace edge devices, and how to configure Direct Internet Access (DIA) breakout. This course helps you prepare to take the Implementing Cisco SD-WAN Solutions (300-415 ENSDWI) exam, which is part of the new CCNP Enterprise certification and the Cisco Certified Specialist - Enterprise SD-WAN Implementation certification. The exam will be available beginning February 24, 2020.

11/02 · 11/06/20 **OLL** 8:00 AM - 4:00 PM PHX

11/30 · 12/04/20 **OLL** 8:00 AM - 4:00 PM PHX

01/26 · 01/29/21 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

Cisco® Implementing Cisco® Service Provider Advanced Routing Solutions v1.0 (SPRI) / 4500 USD / Days: 5

This course teaches you theories and practices to integrate advanced routing technologies including routing protocols, multicast routing, policy language, Multiprotocol Label Switching (MPLS), and segment routing, expanding your knowledge and skills in service provider core networks.

This course also prepares you for the CCNP-Service Provider exam 300-510.

01/25 · 01/29/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Cisco® Service Provider VPN Services 1.0 (SPVI) / 4500 USD / Days: 5

In this course, you will learn how to manage end-customer Virtual Private Network (VPN) environments built over a common service provider Multiprotocol Label Switching (MPLS) backbone. You will complete hands-on labs to reinforce MPLS VPN fundamental concepts, benefits, and classification, MPLS components, MPLS control plane and data plane operations, MPLS VPN routing using Virtual Routing and Forwarding (VRF), Layer 2 and Layer 3 MPLS VPNs, IPv6 MPLS VPN implementations, IP Multicast VPNs, and shared services VPNs. The course also covers solutions for deploying MPLS VPN crossing multiple Service Provider domains that improve the use of network bandwidth. This course prepares you for the CCNP Service Provider concentration exam 300-515.

11/30 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

Cisco® Implementing DevOps Solutions and Practices Using Cisco® Platforms (DevOps) 1.0 / 4500 USD / Days: 5

This course teaches you how to automate application deployment, enable automated configuration, enhance management, and improve scalability of cloud microservices and infrastructure processes on Cisco® platforms. You will also learn how to integrate Docker and Kubernetes to create advanced capabilities and flexibility in application deployment. This course prepares you for the 300-910 Implementing DevOps Solutions and Practices Using Cisco Platforms (DEVOPS) certification exam.

12/07 · 12/11/20 **OLL** 10:00 AM - 6:00 PM PHX

01/25 · 01/29/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Secure Solutions with Virtual Private Networks v1.0 (SVPN) / 3995 USD / Days: 5

The Implementing Secure Solutions with Virtual Private Networks (SVPN) v1.0 course teaches you how to implement, configure, monitor, and support enterprise Virtual Private Network (VPN) solutions. Through a combination of lessons and hands-on experiences you will acquire the knowledge and skills to deploy and troubleshoot traditional Internet Protocol Security (IPsec), Dynamic Multipoint Virtual Private Network (DMVPN), FlexVPN, and remote access VPN to create secure and encrypted data, remote accessibility, and increased privacy.

11/16 · 11/20/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Secure Solutions with Virtual Private Networks v1.0 (SVPN) / 3995 USD / Days: 5

The Implementing Secure Solutions with Virtual Private Networks (SVPN) v1.0 course teaches you how to implement, configure, monitor, and support enterprise Virtual Private Network (VPN) solutions. Through a combination of lessons and hands-on experiences you will acquire the knowledge and skills to deploy and troubleshoot traditional Internet Protocol Security (IPsec), Dynamic Multipoint Virtual Private Network (DMVPN), FlexVPN, and remote access VPN to create secure and encrypted data, remote accessibility, and increased privacy.

12/14 · 12/18/20 **OLL** 8:00 AM - 4:00 PM PHX

01/18 · 01/22/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Introducing Automation for Cisco® Solutions v1.0 (CSAU) / 2000 USD / Days: 2

This course provides engineers with a broad overview of skills to become a next-generation engineers by examining tools and technologies that can both accelerate network automation and increase collaboration across internal and external teams using version control systems.

01/11 · 01/12/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Securing Networks with Cisco Firepower® Next Generation Firewall v1.0 (SSNGFW) / 4000 USD / Days: 5

This course gives you knowledge and skills to use and configure Cisco® Firepower Threat Defense technology, beginning with initial device setup and configuration and including routing, high availability, Cisco Adaptive Security Appliance (ASA) to Cisco Firepower Threat Defense migration, traffic control, and Network Address Translation (NAT). You will learn how to implement advanced Next-Generation Firewall (NGFW) and Next-Generation Intrusion Prevention System (NGIPS) features, including network intelligence, file type detection, network-based malware detection, and deep packet inspection. You will also learn how to configure site-to-site VPN, remote-access VPN, and Secure Sockets Layer (SSL) decryption before moving on to detailed analysis, system administration, and troubleshooting.

11/02 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

11/30 · 12/04/20 **OLL** 9:00 AM - 5:00 PM PHX

01/11 · 01/15/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Securing Networks with Cisco® Firepower Next-Generation IPS v4.0 (SSFIPS) / 4000 USD / Days: 5

This course shows you how to deploy and use Cisco Firepower® Next-Generation Intrusion Prevention System (NGIPS). This hands-on course gives you the knowledge and skills to use the platform features and includes firewall security concepts, platform architecture and key features; in-depth event analysis including detection of network-based malware and file type, NGIPS tuning and configuration including application control, security intelligence, firewall, and network-based malware and file controls; Snort® rules language; file and malware inspection, security intelligence, and network analysis policy configuration designed to detect traffic patterns; configuration and deployment of correlation policies to take action based on events detected; troubleshooting; system and user administration tasks, and more.

This course helps you prepare to take the exam, Securing Networks with Cisco Firepower (300-710 SNCF), which leads to CCNP Security and Cisco Certified Specialist & Network Security Firepower certifications. The 300-710 SNCF exam has a second preparation course as well, Cisco® Securing Networks with Cisco® Firepower Next Generation Firewall (SSNGFW). You can take these courses in any order.

01/04 · 01/08/21 **OLL** 8:00 AM - 4:00 PM PHX

01/11 · 01/15/21 **OLL** 9:00 AM - 5:00 PM PHX

Cisco® Troubleshooting Cisco® Data Center Infrastructure v7.0 (DCIT) / 4395 USD / Days: 5

The focus of this skills-building course is troubleshooting of LANs, SANs, Cisco Unified Fabric, Cisco Unified Computing System (UCS), and Cisco Application Centric Infrastructure (ACI). The course provides rich hands-on experience in resolving problems on Cisco MDS switches, Cisco Nexus switches, Cisco fabric extenders (FEXs), Cisco UCS, and Cisco ACI.

12/14 · 12/18/20 **OLL** 8:00 AM - 4:00 PM PHX

01/25 · 01/29/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Understanding Cisco® Collaboration Foundations v1.0 (CLFNDU) / 3995 USD / Days: 5

This course gives you the skills needed to administer and support a single-site Cisco® Unified Communications Manager (CM) solution. The course covers initial parameters, management of devices including phones and video endpoints, management of users, and management of media resources, as well as Cisco Unified Communications solutions maintenance and troubleshooting tools. In addition, you will learn the basics of SIP dial plans including connectivity to Public Switched Telephone Network (PSTN) services, and how to use class-of-service capabilities.

12/07 · 12/11/20 **OLL** 8:00 AM - 4:00 PM PHX

Course Schedule

Cisco® Understanding Cisco® Data Center Foundations v1.0 (DCFNDU) / 4595 USD / Days: 5

This course gives you entry-level data center roles. You will learn the foundational knowledge and skills you need to configure Cisco®; data center technologies including: networking, virtualization, storage area networking, and unified computing. You will get an introduction to Cisco Application Centric Infrastructure (Cisco ACI®), automation, and cloud computing. You will get hands-on experience with configuring features on Cisco Nexus®; Operating System (Cisco NX-OS) and Cisco Unified Computing System®; (Cisco UCS®).

11/16 · 11/20/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Understanding Cisco® Wireless Foundations v1.0 (WLFNDU) / 3695 USD / Days: 5

This course gives you the knowledge and skills you need to position, plan, implement, operate, and manage a Cisco WLAN network. This course teaches you how to design, install, configure, monitor, and conduct basic troubleshooting tasks on a Cisco WLAN network of any size.

11/02 · 11/06/20 **OLL** 8:00 AM - 4:00 PM PHX

12/14 · 12/18/20 **OLL** 8:00 AM - 4:00 PM PHX

01/25 · 01/29/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco

Cisco® ACI Operations and Troubleshooting Boot Camp (DCACIO) / 3500 USD / Days: 3

The Cisco Application Centric Infrastructure Operations and Troubleshooting (DCACIO) v1.0 course shows you how to operate and troubleshoot Cisco®; data center network infrastructure running Cisco ACI. Through expert instruction and hands-on practice, you will learn about operational tools, and best practices and caveats for configuration management, performance tracking, and more. You will practice troubleshooting common issues on a live fabric. Based on lessons learned in over 100 production deployments, this course gives you the real-world knowledge and skills to boost operational efficiencies in your own deployment.

11/04 · 11/06/20 **OLL** 10:00 AM - 6:00 PM PHX

12/01 · 12/03/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Administering Cisco® Data Center Unified Computing System (DCUCA) / 3895 USD / Days: 4

Using real-world scenarios and examples, this course will explore all of the components of the UCS B-Series and C-Series solutions from a day to day administrative point of view.

11/16 · 11/19/20 **OLL** 8:00 AM - 4:00 PM PHX

12/14 · 12/17/20 **OLL** 8:00 AM - 4:00 PM PHX

01/11 · 01/14/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Administering Cisco® Unified Communications Manager and Unity Connection (ACUCM with AUC) / 3995 USD / Days: 5

This course is a training program that provides system administrators and networking professionals with an understanding of the Cisco Unified Communications Manager System. This course teaches the concepts of IP telephony based in system administration, including its function, features, and configuration.

11/09 · 11/13/20 **OLL** 8:00 AM - 4:00 PM PHX

12/14 · 12/18/20 **OLL** 8:00 AM - 4:00 PM PHX

01/11 · 01/15/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Administering Cisco® Unified Communications Manager v12 (ACUCM) / 2695 USD / Days: 3

Administering Cisco Unified Communications Manager (ACUCM) v12.0 is a 3-day training program that provides system administrators and networking professionals with an understanding of the Cisco Unified Communications Manager System. The Cisco IT training course teaches the concepts of IP telephony based in system administration, including its function, features, and configuration. This is an entry-level IP telephony course that begins with the basic concepts of IP telephony and very quickly moves the learner forward into an understanding of system concepts: clustering, creation of phones and users, route plans, digit manipulation, media resources, and phone features, which are all important to supporting IP telephony in the enterprise network. The course focuses on Cisco Unified Communications Manager version v12.x.

The course is geared to individuals that will be using and managing the system and performing administration for Level 1 and Level 2 support. Level 1 support is geared toward supporting phone users and making moves, adds, and changes to the desktop phone environment. Level 2 support is oriented to supporting changes in the organization, such as opening new office locations or relocating departments. The Cisco training course does not cover issues of initial deployment, new cluster deployment or international deployments. Also, the course does not cover issues with the underlying network that involve routers, switches, or Cisco IOS software configuration.

11/09 · 11/11/20 **OLL** 8:00 AM - 4:00 PM PHX

12/14 · 12/16/20 **OLL** 8:00 AM - 4:00 PM PHX

01/11 · 01/13/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Adopting the Cisco® Business Architecture Approach (DTBAA) / 1295 USD / Days: 1

The DTBAA - Adopting the Cisco Business Architecture Approach is a 1-day, instructor led training that is the beginning of the journey to become a Cisco Business Architect. Even if your intent is not to complete the journey, the DTBAA curriculum and the corresponding exam will help you understand the role of the Cisco Business Architect, and the team responsibilities, the concepts of the four pillars of Business Architecture (Business Acumen, Enterprise Architecture, consultative skills, and entrepreneurship). Regardless of the end goal, the DTBAA program is an outstanding level setting in the age of Digital Transformation.

This one day course provides a broad survey of the concepts related to and expected for the business component of the Cisco Business Architect role. Intended as an introduction, the program will sample a wide range of topics that prepares an individual to participate in a Cisco Business Architecture lead process, or to begin the journey to the role of Cisco Business Architect.

11/20 · 11/20/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® ASA Essentials (ASAE) / 3795 USD / Days: 5

Student will gain the essential skills required to configure, maintain, and operate Cisco ASA 5500-X Series Adaptive Security Appliances based on ASA Software v9.x.

11/30 · 12/04/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Deploying Cisco Jabber (DCJAB) / 1995 USD / Days: 2

This training course is designed to provide the necessary skills to deploy a Cisco Jabber on premise solution. During class, students will train Cisco Unified Communications administrators to meet the deployment requirements.

11/19 · 11/20/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Engineering Cisco Meraki Solutions Part 1 (ECMS1)V1.1 / 1195 USD / Days: 1

The Engineering Cisco Meraki Solutions Part 1 (ECMS1) v1.1 course equips you with the knowledge and skills to confidently operate Cisco Meraki solutions as a unified management system of an entire network from a centralized dashboard.

Through a full day of instruction including live demos and guided lab practice, you will learn how to implement core configurations for a full stack solution in the Meraki Dashboard and leverage essential Meraki Dashboard tools to enforce device security policies, deploy software and apps, and perform remote, live troubleshooting on managed devices. This is the first of two courses that prepare you to take the Cisco Meraki Solutions Specialist certification exam.

12/08 · 12/08/20 **OLL** 8:00 AM - 4:00 PM PHX

01/04 · 01/04/21 **OLL** 8:00 AM - 4:00 PM PHX

Course Schedule

Cisco® HyperFlex™ Implementation and Administration (HXICA) / 3195 USD / Days: 3

This is a training program designed to provide understanding of how Cisco HyperFlex HX-Series combines compute, storage, and networking into an easy-to-use system that brings new levels of speed and efficiency to IT.

12/02	12/04/20	OLL	8:00 AM - 4:00 PM	PHX
01/27	01/29/21	OLL	8:00 AM - 4:00 PM	PHX

Cisco® Implementing Core Cisco® ASA Security v1.0 (SASAC) / 3795 USD / Days: 5

This course covers the Cisco® ASA 9.0 / 9.1 core firewall and VPN features. It also offers hands-on labs. Cisco® ASA Core v1.0 is designed to teach network security engineers working on the Cisco® ASA Adaptive Security Appliance to implement core Cisco® ASA features, including the new ASA 9.0 and 9.1 features.

11/30	12/04/20	OLL	8:00 AM - 4:00 PM	PHX
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Cisco® Introduction to SD-Access and DNA Center (SDAINT) / 2495 USD / Days: 2

DNA Center and SD-Access offer Cisco's next-generation programmable digital network to help automate common network access security features and streamline the redundant, complex configuration required to allow different groups of users access to the network infrastructure. This network security training course allows network administrators to quickly allow differentiated access for end users on the network while allowing the network to react automatically to day zero and other types of attacks.

11/05	11/06/20	OLL	8:00 AM - 4:00 PM	PHX
12/10	12/11/20	OLL	8:00 AM - 4:00 PM	PHX
01/14	01/15/21	OLL	8:00 AM - 4:00 PM	PHX

Cisco® Meeting Server Advanced (COLLAB350) / 2000 USD / Days: 3

The Cisco Meeting Server Advanced (COLLAB350) v3.0 course shows you how to install and configure a resilient and scalable Cisco® Meeting Server deployment. Through extensive hands-on practice, you will learn how to install and configure components of Cisco Meeting Server using the API and Chrome Postman; configure clustering and load balancer features; and use additional features including H.323 Gateway, multitenancy, customization, and more.

12/16	12/18/20	OLL	10:00 AM - 6:00 PM	PHX
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Cisco® Meeting Server Intermediate (COLLAB250) / 1500 USD / Days: 2

The Cisco Meeting Server Intermediate (COLLAB250) v3.0 course shows you how to install, troubleshoot, and maintain Cisco® Meeting Servers. Through hands-on learning, you will learn how to install and configure Cisco Meeting Server in single combined and single split deployments, use troubleshooting tools, and integrate Cisco Meeting Server with popular communications applications.

12/14	12/15/20	OLL	10:00 AM - 6:00 PM	PHX
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Cisco® NX-OS for IOS Administrators v2.0 (DCNXA) / 4295 USD / Days: 5

This course is designed for network administrators who are migrating from a traditional Cisco IOS environment to routing and switching platforms that use the Nexus Operating System (NX-OS).

11/30	12/04/20	OLL	8:00 AM - 4:00 PM	PHX
01/04	01/08/21	OLL	8:00 AM - 4:00 PM	PHX

Cisco® Protecting Against Malware Threats with Cisco AMP for Endpoints (SSFAMP) v5.1 / 3000 USD / Days: 3

The Protecting Against Malware Threats with Cisco AMP for Endpoints (SSFAMP) v5.1 course shows you how to deploy and use Cisco AMP for Endpoints, a next-generation endpoint security solution that prevents, detects, and responds to advanced threats. Through expert instruction and hands-on lab exercises, you will learn how to implement and use this powerful solution through a number of step-by-step attack scenarios. You'll learn how to build and manage a Cisco AMP for Endpoints deployment, create policies for endpoint groups, and deploy connectors. You will also analyze malware detections using the tools available in the AMP for Endpoints console.

11/17	11/19/20	OLL	8:00 AM - 4:00 PM	PHX
12/15	12/17/20	OLL	7:00 AM - 3:00 PM	PHX

Cisco® SD-WAN - Advanced Operations & Troubleshooting Bootcamp v1.0 (SDWOTS) / 4495 USD / Days: 5

This course covers Cisco Software-Defined WAN (SD-WAN), which is an overlay architecture that overcomes the biggest drawbacks of traditional WAN. You will be able to operate a Cisco SD-WAN over any transport (MPLS, Broadband, LTE, VSAT etc.) and provide troubleshooting, management, policy control and application visibility across the enterprise. This hands-on Course covers the Cisco SD-WAN product and contains extensive labs to reinforce the knowledge learned.

11/16	11/20/20	OLL	8:00 AM - 4:00 PM	PHX
12/14	12/18/20	OLL	8:00 AM - 4:00 PM	PHX
01/11	01/15/21	OLL	8:00 AM - 4:00 PM	PHX

Cisco® Securing Email with Cisco Email Security Appliance (SESA) / 2750 USD / Days: 3

Students who take this SESA training learn to use Cisco Email Security Appliances (ESAs) to manage and troubleshoot email in their networks. Attendees of this SESA course receive in-depth instruction on popular features, emphasizing topics listed below, learn advanced Internet email concepts and receive an overview of how to customize configurations.

11/23	11/25/20	OLL	8:00 AM - 4:00 PM	PHX
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Cisco® SISE Implementing and Configuring Cisco® Identity Services Engine v3.0 / 3995 USD / Days: 5

Implementing and Configuring Cisco Identity Services Engine (SISE) v3.0 is a Cisco ISE training program that discusses the Cisco Identity Services Engine, an identity and access control policy platform that provides a single policy plane across the entire organization, combining multiple services, including authentication, authorization, and accounting (AAA), posture, profiling, device onboarding, and guest management, into a single context-aware identity-based platform. This CCNA course provides students with the knowledge and skills to enforce security posture compliance for wired and wireless endpoints as well as enhance infrastructure security using the Cisco ISE.

11/09	11/13/20	OLL	8:00 AM - 4:00 PM	PHX
12/14	12/18/20	OLL	8:00 AM - 4:00 PM	PHX
01/11	01/15/21	OLL	8:00 AM - 4:00 PM	PHX

Citrix ADC - formerly NetScaler

CNS-224: Implement Citrix ADC 13.x with Traffic Management / 2000 USD / Days: 2

Learn the skills required to configure and manage Citrix ADC Traffic Management features, including Content Switching, Traffic Optimization, and Global Server Load Balancing. At the end of the course, students will be able to configure their ADC environments to address efficient traffic switching and resilience requirements including Content Switching, Traffic Optimization, and Disaster Recovery.

12/14	12/15/20	OLL	7:00 AM - 3:00 PM	PHX
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CNS-225: Deploy and Manage Citrix ADC 13.x with Traffic Management / 2000 USD / Days: 5

Build your Citrix ADC knowledge and skills by enrolling in this five-day course. It covers Citrix ADC essentials--platforms, architecture, licensing and functionality and also focuses on traffic management, including content switching, traffic optimization and global server load balancing (GSLB). You will learn about key ADC capabilities such as high availability, security and performance, and explore SSL offload, load balancing and monitoring. The traffic management curriculum will cover the AppExpert policy engine, the Rewrite and Responder features, and Content Switching.

11/09	11/13/20	OLL	7:00 AM - 3:00 PM	PHX
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CNS-226: Implement Citrix ADC 13.x with Citrix / 2000 USD / Days: 2

Learn the skills required to configure and manage Citrix Gateway features. At the end of the course, students will be able to configure their Citrix Gateway environments to address remote access requirements for Apps and Desktops.

12/16	12/17/20	OLL	7:00 AM - 3:00 PM	PHX
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Course Schedule

CNS-227: Deploy and Manage Citrix ADC 13.x with Citrix / 5000 USD / Days: 5

Expand your Citrix networking knowledge and skills by enrolling in this five-day course. It covers Citrix ADC essentials, including secure load balancing, high availability and operations management, and also focuses on Citrix Gateway. You will learn to deliver secure remote access to apps and desktops integrating Citrix Virtual Apps and Citrix Desktops with Citrix Gateway

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Citrix Virtual Apps and Desktops - formerly XenApp and XenDesktop

CWS-115 Citrix Virtual Apps and Desktops 7 Help Desk Support / 2000 USD / Days: 2

Learn to support end-users accessing virtual apps and desktops as part of a Citrix solution. In this course, you will learn to use Citrix Director to interact with user sessions and to capture information for solving issues or escalating to the administration team. Gain foundational knowledge about the Citrix Virtual Apps and Desktops technology and an understanding of how components interact. You will learn about each component focusing on common user related issues that may arise, and how to apply a methodical approach to solve them using real world scenarios. By the end of the course, you will be able to solve or escalate end-user issues appropriately

11/05 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

CWS-215 Citrix Virtual Apps and Desktops 7 Administration On-Premises and In Citrix Cloud / 5000 USD / Days: 5

This course will teach students how to deploy, install, configure, setup profile management, configure policies, printing and basic security features for on-premises Virtual Apps and Desktop solution building, and then migrating to Citrix Cloud.

This course includes a voucher to take the related exam and earn your Citrix Certified Associate - Virtualization (CCA-V) certification.

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

CWS-313 Citrix Virtual Apps and Desktops 7 Advanced Deployment, Troubleshooting, Security and Administration / 3000 USD / Days: 3

Students will learn techniques to investigate many of the common issues that can affect environment health and how to solve issues more effectively in the advanced troubleshooting section. Students will leave this course with a good understanding of how to manage more complex solutions such as multi-location environments with configurations around StoreFront, the Delivery Controllers, Cloud Connectors and HDX.

12/21 · 12/23/20 **OLL** 7:00 AM - 3:00 PM PHX

CWS-315 Citrix Virtual Apps and Desktops 7 Advanced Administration / 5000 USD / Days: 5

Get more value out of your Citrix Virtual Apps and Desktops 7.1x investment through the use of Workspace Environment Management, Provisioning Services, Application Layering, and advanced features. Students leave this course with a good understanding of how to manage more complex solutions such as multizone environments spanning multiple locations with configurations around StoreFront, the Delivery Controllers, and HDX. Students will gain the skills to improve logon times, user personalization, and resource performance through Workspace Environment Management. Also, learn to optimize management of your app and desktop images by building and combining App Layers. End the course by learning to install, configure, and manage Provisioning Services in accordance with leading practices. This course includes a voucher to take the related exam (1Y0-311 Citrix XenApp and XenDesktop 7.15 Advanced Administration) and earn your Citrix Certified Professional - Virtualization (CCP-V) certification.

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

COBIT

COBIT 2019 Foundation / 1330 USD / Days: 2

COBIT 2019 builds on and integrates more than 25 years of development in this field, not only incorporating new insights from science, but also operationalizing these insights as practice. The heart of the COBIT framework updates COBIT principles while laying out the structure of the overall framework including:

New concepts are introduced and terminology is explained—the COBIT Core Model and its 40 governance and management objectives provide the platform for establishing your governance program. The performance management system is updated and allows the flexibility to use maturity measurements as well as capability measurements.

Introductions to design factors and focus areas offer additional practical guidance on flexible adoption of COBIT 2019, whether for specific projects or full implementation.

From its foundation in the IT audit community, COBIT has developed into a broader and more comprehensive information and technology (I&T) governance and management framework and continues to establish itself as a generally accepted framework for I&T governance.

11/19 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

CompTIA A+

CompTIA A+ Certification - Part 1 / 2475 USD / Days: 5

CompTIA A+ certified professionals are proven problem solvers. They support today's core technologies from security to cloud to data management and more. CompTIA A+ is the industry standard for launching IT careers into today's digital world. It is the only industry recognized credential with performance-based items to prove pros can think on their feet to perform critical IT support tasks in the moment. It is trusted by employers around the world to identify the go-to person in end point management and technical support roles. CompTIA A+ is regularly re-invented by IT experts to ensure that it validates core skills and abilities demanded in the workplace.

The Official CompTIA® A+® Core 1 and Core 2 (Exams 220-1001 and 220-1002) course provides the background knowledge and skills you will require to be a successful A+ technician. It will help you prepare to take the CompTIA A+ Core Series certification examinations (exam numbers 220-1001 and 220-1002), in order to become a CompTIA A+ Certified Professional.

11/16 · 11/20/20 **OLL** 8:00 AM - 4:00 PM PHX

12/14 · 12/18/20 **OLL** 8:00 AM - 4:00 PM PHX

CompTIA A+ Certification - Part 2 / 2475 USD / Days: 5

CompTIA A+ certified professionals are proven problem solvers. They support today's core technologies from security to cloud to data management and more. CompTIA A+ is the industry standard for launching IT careers into today's digital world. It is the only industry recognized credential with performance-based items to prove pros can think on their feet to perform critical IT support tasks in the moment. It is trusted by employers around the world to identify the go-to person in end point management and technical support roles. CompTIA A+ is regularly re-invented by IT experts to ensure that it validates core skills and abilities demanded in the workplace.

The Official CompTIA® A+® Core 1 and Core 2 (Exams 220-1001 and 220-1002) course provides the background knowledge and skills you will require to be a successful A+ technician. It will help you prepare to take the CompTIA A+ Core Series certification examinations (exam numbers 220-1001 and 220-1002), in order to become a CompTIA A+ Certified Professional.

11/02 · 11/06/20 **OLL** 8:00 AM - 4:00 PM PHX

11/30 · 12/04/20 **OLL** 8:00 AM - 4:00 PM PHX

Course Schedule

CompTIA A+ Certification (Exams 220-1001 and 220-1002) / 2995 USD / Days: 5

CompTIA A+ certified professionals are proven problem solvers. They support today's core technologies from security to cloud to data management and more. CompTIA A+ is the industry standard for launching IT careers into today's digital world. It is the only industry recognized credential with performance-based items to prove pros can think on their feet to perform critical IT support tasks in the moment. It is trusted by employers around the world to identify the go-to person in end point management and technical support roles. CompTIA A+ is regularly re-invented by IT experts to ensure that it validates core skills and abilities demanded in the workplace.

The Official CompTIA® A+® Core 1 and Core 2 (Exams 220-1001 and 220-1002) course provides the background knowledge and skills you will require to be a successful A+ technician. It will help you prepare to take the CompTIA A+ Core Series certification examinations (exam numbers 220-1001 and 220-1002), in order to become a CompTIA A+ Certified Professional.

11/09	·	11/13/20	OLL	7:00 AM - 3:00 PM	PHX
12/14	·	12/18/20	OLL	9:00 AM - 5:00 PM	PHX
01/11	·	01/15/21	OLL	7:00 AM - 3:00 PM	PHX

CompTIA Cloud

CompTIA Cloud+ Certification / 2495 USD / Days: 5

In this course, you will learn how to implement, maintain, and deliver cloud technologies including network, storage, and virtualization technologies to create cloud solutions.

11/09	·	11/13/20	OLL	7:00 AM - 3:00 PM	PHX
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CompTIA IT Fundamentals

CompTIA IT Fundamentals+ Certification ITF+ (Exam FCO-U61) / 2475 USD / Days: 5

This course will prepare participants to take the FCO-U61 exam to obtain the IT Fundamentals+ certification and help participants learn some of the basic principles and techniques of providing PC, mobile, applications, and network support.

12/14	·	12/18/20	OLL	9:00 AM - 5:00 PM	PHX
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CompTIA Linux+

CompTIA Linux+ Certification / 2475 USD / Days: 5

The Official CompTIA® Linux+® courseware builds on your existing experience with systems operations and administration to provide you with the knowledge and skills required to configure, manage, operate, and troubleshoot a Linux environment by using security best practices, scripting, and automation. This course will also prepare you for the Exam XK0-004.

11/02	·	11/06/20	OLL	7:00 AM - 3:00 PM	PHX
12/07	·	12/11/20	OLL	7:00 AM - 3:00 PM	PHX

CompTIA Network+

CompTIA Network+ Certification / 2475 USD / Days: 5

This course builds on your existing user-level knowledge and experience with personal computer operating systems and networks to present the fundamental skills and concepts that you will need to use on the job in any type of networking career. It also addresses the content described in the exam objectives for the CompTIA Network+ certification. If you are pursuing a CompTIA technical certification path, obtaining the CompTIA® A+® certification is an excellent first step to take before preparing for the CompTIA Network+ N10-007 examination.

11/09	·	11/13/20	OLL	9:00 AM - 5:00 PM	PHX
11/16	·	11/20/20	OLL	9:00 AM - 5:00 PM	PHX
11/30	·	12/04/20	OLL	9:00 AM - 5:00 PM	PHX
12/07	·	12/11/20	OLL	9:00 AM - 5:00 PM	PHX
12/14	·	12/18/20	OLL	7:00 AM - 3:00 PM	PHX
01/04	·	01/08/21	OLL	7:00 AM - 3:00 PM	PHX
01/18	·	01/22/21	OLL	9:00 AM - 5:00 PM	PHX

CompTIA Project+

CompTIA Project+ Certification / 2495 USD / Days: 5

This course is designed to provide you with the skills needed to be a successful project manager in today's rapidly changing world. Additionally, this course can be a significant part of your preparation for the CompTIA® Project+® certification exam.

11/30	·	12/04/20	OLL	7:00 AM - 3:00 PM	PHX
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CompTIA Security

CompTIA Advanced Security Practitioner (CASP+) Certification / 3295 USD / Days: 5

In this course, which prepares you for the CompTIA Advanced Security Practitioner exam (CAS-003), you will expand on your knowledge of information security to apply more advanced principles that will keep your organization safe from the many ways it can be threatened. You'll apply critical thinking and judgment across a broad spectrum of security disciplines to propose and implement sustainable security solutions that map to organizational strategies; translate business needs into security requirements; support IT governance and risk management; architect security for hosts, networks, and software; respond to security incidents; and more.

11/09	·	11/13/20	OLL	7:00 AM - 3:00 PM	PHX
12/14	·	12/18/20	OLL	7:00 AM - 3:00 PM	PHX

CompTIA Cybersecurity Analyst (CySA+) Certification / 2475 USD / Days: 5

The course introduces tools and tactics to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and handle incidents as they occur.

11/16	·	11/20/20	OLL	9:00 AM - 5:00 PM	PHX
01/04	·	01/08/21	OLL	7:00 AM - 3:00 PM	PHX
01/25	·	01/29/21	OLL	7:00 AM - 3:00 PM	PHX

CompTIA Penetration Testing (PenTest+) Certification / 2975 USD / Days: 5

"To ensure your success in this course, you should have:
Intermediate knowledge of information security concepts, including but not limited to identity and access management (IAM), cryptographic concepts and implementations, computer networking concepts and implementations, and common security technologies.
Practical experience in securing various computing environments, including small to medium businesses, as well as enterprise environments.

01/25	·	01/29/21	OLL	7:00 AM - 3:00 PM	PHX
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CompTIA Security+ Certification / 2495 USD / Days: 5

In this course, students will build on their knowledge of and professional experience with security fundamentals, networks, and organizational security as you acquire the specific skills required to implement basic security services on any type of computer network.

11/02	·	11/06/20	OLL	7:00 AM - 3:00 PM	PHX
11/09	·	11/13/20	OLL	9:00 AM - 5:00 PM	PHX
11/16	·	11/20/20	OLL	7:00 AM - 3:00 PM	PHX
11/16	·	11/20/20	OLL	8:00 AM - 4:00 PM	PHX
11/30	·	12/04/20	OLL	7:00 AM - 3:00 PM	PHX
12/07	·	12/11/20	OLL	7:00 AM - 3:00 PM	PHX
12/14	·	12/18/20	OLL	8:00 AM - 4:00 PM	PHX
12/14	·	12/18/20	OLL	9:00 AM - 5:00 PM	PHX
01/11	·	01/15/21	OLL	7:00 AM - 3:00 PM	PHX
01/11	·	01/15/21	OLL	8:00 AM - 4:00 PM	PHX
01/18	·	01/22/21	OLL	7:00 AM - 3:00 PM	PHX
01/25	·	01/29/21	OLL	7:00 AM - 3:00 PM	PHX

Course Schedule

CompTIA Server+

CompTIA Server+ Certification / 2975 USD / Days: 5

This course builds on existing professional experience with personal computer hardware support to present the next tier of skills & concepts students will use on the job when administering any type of network server. If your job duties include server troubleshooting, installation, or maintenance, or if you are preparing for any type of network server-related career, it provides the primary knowledge and skills you will require to be successful. The CompTIA® Server+® (Exam SK0-004) course can also benefit you if you are preparing to take the CompTIA Server+ examination (Exam SK0-004).

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Crystal Reports

Crystal Reports 2016 - Part 1 / 990 USD / Days: 2

In this course, students will create a basic report by connecting to a database and modifying the report's presentation.

11/02 · 11/03/20 **OLL** 7:00 AM - 3:00 PM PHX

12/10 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Crystal Reports 2016 - Part 2 / 990 USD / Days: 2

In this course, students will create complex reports & data sources using the tools in Crystal Reports 2016. Students will not only create more complex reports including sub-reports and cross-tabs, but will also increase their speed and efficiency.

11/12 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

12/21 · 12/22/20 **OLL** 7:00 AM - 3:00 PM PHX

DevOps

Continuous Delivery Ecosystem Foundation / 1495 USD / Days: 2

This course is designed for participants who are engaged in the design, implementation, and management of DevOps deployment pipelines and toolchains that support Continuous Integration, Continuous Delivery, Continuous Testing and potentially Continuous Deployment. The course highlights underpinning processes, metrics, APIs and cultural considerations with Continuous Delivery. Key benefits of Continuous Delivery will be covered including increased velocity to assist organizations to respond to market changes rapidly, thus being able to outmaneuver competition, reduce risk and lower costs while releasing higher quality solutions. Increased productivity and employee morale by having more activities performed by pipelines instead of humans so teams can focus on vision while pipelines do the execution.

This course prepares you for the Continuous Delivery Ecosystem Foundation(CDEF)? certification.

12/03 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

01/21 · 01/22/21 **OLL** 7:00 AM - 3:00 PM PHX

Continuous Testing Foundation / 1495 USD / Days: 2

This comprehensive course addresses testing in a DevOps environment and covers concepts such as the active use of test automation, testing earlier in the development cycle, and instilling testing skills in developers, quality assurance, security, and operational teams.

The course is relevant for every modern IT professional involved in defining or deploying a DevOps testing strategy for their organization, as test engineering is the backbone of DevOps and the primary key for successful DevOps pipeline to support digital transformation.

This course prepares you for the Continuous Testing Foundation(CTF)™ certification.

11/30 · 12/01/20 **OLL** 9:00 AM - 5:00 PM PHX

DevOps Foundation / 1495 USD / Days: 2

The DevOps Foundation® course provides a baseline understanding of key DevOps terminology to ensure everyone is talking the same language and highlights the benefits of DevOps to support organizational success.

This course prepares you for the DevOps Foundation (DOFD)® certification.

12/14 · 12/15/20 **OLL** 7:00 AM - 3:00 PM PHX

DevOps Leader / 1495 USD / Days: 2

The DevOps Leader course is a unique and practical experience for participants who want to take a transformational leadership approach and make an impact within their organization by implementing DevOps. Leading people through a cultural transformation requires new skills, innovative thinking, and transformational leadership. Leaders up, down and across the IT organization must align and collaborate to break down silos and evolve the organization.

The course highlights the human dynamics of cultural change and equips participants with practices, methods, and tools to engage people across the DevOps spectrum through the use of real-life scenarios and case studies. Upon completion of the course, participants will have tangible takeaways to leverage when back in the office such as understanding Value Stream Mapping.

This course prepares you for the DevOps Leader (DOL)® certification.

11/23 · 11/24/20 **OLL** 7:00 AM - 3:00 PM PHX

EMC

EMC Isilon Administration and Management / 5000 USD / Days: 5

In this course, students learn how to configure a network, basic and advanced SMB, NFS client access, and gain the knowledge for FTP, HTTP configurations, data protection/replication in single and multi-cluster implementations.

12/14 · 12/18/20 **OLL** 8:00 AM - 4:00 PM PHX

01/11 · 01/15/21 **OLL** 8:00 AM - 4:00 PM PHX

EMC SAN Management / 5000 USD / Days: 5

This course is intended for individuals who will perform SAN management activities using vendor or EMC tools.

11/09 · 11/13/20 **OLL** 8:00 AM - 4:00 PM PHX

01/25 · 01/29/21 **OLL** 8:00 AM - 4:00 PM PHX

Google Cloud

Architecting with Google Cloud Platform - Infrastructure / 1995 USD / Days: 3

This course introduces students to the comprehensive and flexible infrastructure and platform services provided by Google Cloud Platform. Through a combination of presentations, demos, and hands-on labs, participants explore and deploy solution elements, including infrastructure components such as networks, systems and applications services. This course also covers deploying practical solutions including securely interconnecting networks, customer-supplied encryption keys, security and access management, quotas and billing, and resource monitoring.

11/18 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

01/25 · 01/27/21 **OLL** 7:00 AM - 3:00 PM PHX

Architecting with Google Cloud: Design and Process / 1495 USD / Days: 2

This course features a combination of lectures, design activities, and hands-on labs to show you how to use proven design patterns on Google Cloud to build highly reliable and efficient solutions and operate deployments that are highly available and cost-effective. This course was created for those who have already completed the Architecting with Google Compute Engine or Architecting with Google Kubernetes Engine course.

11/30 · 12/01/20 **OLL** 7:00 AM - 3:00 PM PHX

01/28 · 01/29/21 **OLL** 7:00 AM - 3:00 PM PHX

Architecting with Google Compute Engine / 1995 USD / Days: 3

This class introduces participants to the comprehensive and flexible infrastructure and platform services provided by Google Cloud Platform, with a focus on Compute Engine. Through a combination of presentations, demos, and hands-on labs, participants explore and deploy solution elements, including infrastructure components such as networks, systems, and application services. This course also covers deploying practical solutions including securely interconnecting networks, customer-supplied encryption keys, security and access management, quotas and billing, and resource monitoring.

11/23 · 11/25/20 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

HTML

HTML5 - Content Authoring Fundamentals / 395 USD / Days: 1

HTML5 is one of the most integral and evolving web technologies that enables a user to structure content and present it on the web. This course lays the foundation for mastering this popular web publishing technology.

12/17 · 12/17/20 **OLL** 7:00 AM - 3:00 PM PHX

HTML5 - Content Authoring with New and Advanced Features / 395 USD / Days: 1

This course focuses on the new and advanced features of HTML5, covering how to create HTML5 and CSS3 markup that will work well on the widest possible variety of web browsers, mobile devices, and machine readers, such as search engine web crawlers.

12/18 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

IBM Analytics

OG09A IBM Advanced Statistical Analysis Using IBM® SPSS Statistics (v25) / 1650 USD / Days: 2

This course provides an application-oriented introduction to advanced statistical methods available in IBM SPSS Statistics. Students will review a variety of advanced statistical techniques and discuss situations in which each technique would be used, the assumptions made by each method, how to set up the analysis, and how to interpret the results. This includes a broad range of techniques for predicting variables, as well as methods to cluster variables and cases.

11/05 · 11/06/20 **OLL** 7:30 AM - 3:30 PM PHX

12/14 · 12/15/20 **OLL** 7:30 AM - 3:30 PM PHX

B6258 IBM® Cognos Analytics - Author Reports Fundamentals V11.1.x / 2385 USD / Days: 3

This course provides authors with an introduction to build reports using Cognos Analytics. Techniques to enhance, customize, and manage reports will be explored. Activities will illustrate and reinforce key concepts during this learning opportunity.

11/09 · 11/11/20 **OLL** 7:30 AM - 3:30 PM PHX

12/07 · 12/09/20 **OLL** 7:30 AM - 3:30 PM PHX

B6259 IBM® Cognos Analytics - Author Reports Advanced V11.1.x / 1650 USD / Days: 2

This course teaches experienced authors advanced report building techniques to enhance, customize, manage, and distribute reports. Additionally, the student will learn how to create highly interactive and engaging reports that can be run offline by creating Active Reports.

11/12 · 11/13/20 **OLL** 7:30 AM - 3:30 PM PHX

12/10 · 12/11/20 **OLL** 7:30 AM - 3:30 PM PHX

IBM Systems

OL19 IBM i System Administration / 3975 USD / Days: 5

Learn how to plan for, implement, and manage the ongoing operations of an IBM i.

11/30 · 12/04/20 **OLL** 7:30 AM - 3:30 PM PHX

Information Security

Blockchain - An Overview for Business Professionals / 399 USD / Days: 1

This instructor-led 1 day Blockchain Architecture training is for technical leaders who need to make decisions about architecture, environment, and development platforms.

11/20 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

12/14 · 12/14/20 **OLL** 7:00 AM - 3:00 PM PHX

01/22 · 01/22/21 **OLL** 7:00 AM - 3:00 PM PHX

Blockchain Architecture Training / 1895 USD / Days: 3

This instructor-led 3 day Blockchain Architecture training is for technical leaders who need to make decisions about architecture, environment, and development platforms.

11/16 · 11/18/20 **OLL** 7:00 AM - 3:00 PM PHX

12/16 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

01/25 · 01/27/21 **OLL** 7:00 AM - 3:00 PM PHX

Blockchain for Healthcare Professionals / 1895 USD / Days: 3

This course covers the intersection of healthcare and Blockchain. Training will include an overview of Blockchain, and uses for Blockchain in the healthcare industry, from medical records, to medical devices, insurance and more.

11/30 · 12/02/20 **OLL** 7:00 AM - 3:00 PM PHX

01/20 · 01/22/21 **OLL** 7:00 AM - 3:00 PM PHX

Blockchain Security Training / 1895 USD / Days: 3

This course covers all known aspects of Blockchain security that exist in the Blockchain environment today and provides a detailed overview of all Blockchain security issues, including threats, risk mitigation, node security integrity, confidentiality, best security practices, advanced Blockchain security and more.

11/30 · 12/02/20 **OLL** 7:00 AM - 3:00 PM PHX

CCSP Certification Prep Course / 3595 USD / Days: 5

This course is the most comprehensive review of cloud security concepts and industry best practices covering the six domains of the CCSP Common Body of Knowledge (CBK). You will gain knowledge in identifying the types of controls necessary to administer various levels of confidentiality, integrity, and availability, with regard to securing data in the cloud. You will identify the virtual and physical components of the cloud infrastructure with regard to risk management analysis, including tools and techniques necessary for maintaining a secure cloud infrastructure. You will gain an understanding in cloud software assurance and validation, utilizing secure software, and the controls necessary for developing secure cloud environments. You will identify privacy issues and audit processes utilized within a cloud environment, including auditing controls, assurance issues, and the specific reporting attributes.

11/09 · 11/13/20 **OLL** 6:30 AM - 2:30 PM PHX

11/16 · 11/20/20 **OLL** 9:30 AM - 5:30 PM PHX

12/07 · 12/11/20 **OLL** 9:30 AM - 5:30 PM PHX

12/14 · 12/18/20 **OLL** 6:30 AM - 2:30 PM PHX

01/11 · 01/15/21 **OLL** 6:30 AM - 2:30 PM PHX

Certified Information Privacy Professional (CIPP/US) / 2595 USD / Days: 2

Principles of Privacy in the U.S. Private Sector covers U.S. privacy laws and regulations at federal and state levels, including breach notification and limits on various private sectors. You'll leave with an understanding of the legal requirements for the responsible handling and transfer of personal data within industry and workplaces, including government access to private-sector data. The training is based on the body of knowledge for the IAPP's ANSI-accredited Certified Information Privacy Professional/ U.S. (CIPP/US) certification program.

12/14 · 12/15/20 **OLL** 7:00 AM - 3:00 PM PHX

Certified Information Security Manager® (CISM) / 1995 USD / Days: 3

This course is designed to help candidates prepare for sitting the ISACA CISM certification examination. By taking this course and obtaining CISM certification, your experience and skills in supporting the information security needs of your organization will be validated. Securing the organization's information is a critical business objective in today's business environment. The information that an organization depends on to be successful can be at risk from numerous sources. By effectively managing information security, you can address these risks and ensure the organization remains healthy and competitive in the marketplace.

12/21 · 12/23/20 **OLL** 9:00 AM - 5:00 PM PHX

Course Schedule

Certified Information Systems Auditor (CISA) / 3475 USD / Days: 5

This course is designed to help candidates prepare for sitting the ISACA CISA certification examination. By taking this course and obtaining CISA certification, your experience and skills in auditing and securing the organization's information systems will be validated. Securing the organization's information is a critical business objective in today's business environment. The information that an organization depends on to be successful can be at risk from numerous sources. By effectively managing audit processes, controls, and other security aspects of the business, you will greatly contribute to the overall security of the organization.

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

Certified Information Systems Security Professional (CISSP) / 3395 USD / Days: 5

In this course, students will expand upon their knowledge by addressing the essential elements of the 8 domains that comprise a Common Body of Knowledge (CBK) for information systems security professionals.

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

11/16 · 11/20/20 **OLL** 9:00 AM - 5:00 PM PHX

11/30 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

12/14 · 12/18/20 **OLL** 9:00 AM - 5:00 PM PHX

01/18 · 01/22/21 **OLL** 7:00 AM - 3:00 PM PHX

Certified IT Asset Disposal (CITAD) / 2000 USD / Days: 1

The IAITAM Certified IT Asset Disposition (CITAD) course prepares individuals to manage the IT asset disposal process within an organization. Best practices in IT Asset Disposition (ITAD) are broken down from policy management, data security to chain of custody transitioning. Attendees whose job responsibilities include ITAD will take away the knowledge of how to avoid risk of data loss and public exposure that surround a breakdown in ITAD process management. ITAD best practices, financial return, data security global implications and the importance of vendor management are just a few of the topics incorporated in the CITAD course. This course exposes the attendee to numerous concepts for ITAM that are relevant for both direct application and as a means of discussion for those persons who will implement, manage and direct ITAM initiatives for their organizations. This course includes the exam for CITAD certification.

11/05 · 11/05/20 **OLL** 7:00 AM - 2:00 PM PHX

12/08 · 12/08/20 **OLL** 7:00 AM - 2:00 PM PHX

01/07 · 01/07/21 **OLL** 7:00 AM - 2:00 PM PHX

CertNexus Artificial Intelligence for Business Professionals (AIBIZ) / 199 USD / Days: 1

<p>AIBIZ provides managers, business leaders, project managers and other decision makers a streamlined course and associated credential to drive informed business decisions for their AI strategy. AIBIZ candidates will learn AI concepts, approaches to machine learning and deep learning, fundamentals of AI implementations, and the impact of AI including business use cases.

</p>

<p>Course includes an exam voucher for the AIBIZ exam (exam AIZ-110).</p>

11/09 · 11/09/20 **OLL** 11:00 AM - 3:00 PM PHX

CertNexus Certified Artificial Intelligence Practitioner (CAIP) / 3795 USD / Days: 5

<div>Artificial intelligence (AI) and machine learning (ML) have become an essential part of the toolset for many organizations. When used effectively, these tools provide actionable insights that drive critical decisions and enable organizations to create exciting, new, and innovative products and services. This course empowers you to apply various approaches and algorithms to solve business problems through AI and ML, follow a methodical workflow to develop sound solutions, and use open source, off-the-shelf tools to develop, test, and deploy those solutions, and ensure that they protect the privacy of users.</div>

<div>Course includes an exam voucher for the Certified Artificial Intelligence Practitioner (CAIP) exam (exam AIP-110).</div>

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

CertNexus Certified Cyber Secure Coder (CSC-210) / 1497 USD / Days: 3

The stakes for software security are very high, and yet many development teams deal with software security only after the code has been developed and the software is being prepared for delivery. As with any aspect of software quality, to ensure successful implementation, security and privacy issues should be managed throughout the entire software development lifecycle.

This course presents an approach for dealing with security and privacy throughout the entire software development lifecycle. You will learn about vulnerabilities that undermine security, and how to identify and remediate them in your own projects. You will learn general strategies for dealing with security defects and misconfiguration, how to design software to deal with the human element in security, and how to incorporate security into all phases of development.

11/23 · 11/25/20 **OLL** 7:00 AM - 3:00 PM PHX

CertNexus Certified CyberSec First Responder (CFR) / 2495 USD / Days: 5

.This course covers network defense and incident response methods, tactics, and procedures that are in alignment with industry frameworks such as NIST 800-61r2 (Computer Security Incident Handling Guide), US-CERT's National Cyber Incident Response Plan (NCIRP), and Presidential Policy Directive (PPD)-41 on Cyber Incident Coordination. It is ideal for candidates who have been tasked with the responsibility of monitoring and detecting security incidents in information systems and networks, and for executing standardized responses to such incidents. The course introduces tools, tactics, and procedures to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and remediate and report incidents as they occur. This course provides a comprehensive methodology for individuals responsible for defending the cybersecurity of their organization

11/30 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

CertNexus Certified Internet of Things Practitioner (CloTP) / 1497 USD / Days: 3

<div>In this course, you will learn general strategies for planning, designing, developing, implementing, and maintaining an IoT system through various case studies and by assembling and configuring an IoT device to work in a sensor network. You will create an IoT device based on an ESP8266 microcontroller, implementing various common IoT features, such as analog and digital sensors, a web-based interface, MQTT messaging, and data encryption.</div>

<div>Course includes an exam voucher for the Certified Internet of Things Practitioner (CloTP) exam (exam ITP-110).</div>

01/04 · 01/06/21 **OLL** 7:00 AM - 3:00 PM PHX

CertNexus Certified Internet of Things Security Practitioner (CloTSP) v1.0 / 1497 USD / Days: 3

This course is designed for practitioners who are seeking to demonstrate a vendor-neutral, cross-industry skill set that will enable them to design, implement, operate, and/or manage a secure IoT ecosystem.

12/16 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

CertNexus CyberSAFE Extended Edition 2019 (CBS-310) / 199 USD / Days: 5

Regardless of your computer experience, this class will help you become more aware of technology-related risks and what you can do to protect yourself and your organization from them. This course will help you to:

- Understand security compliance needs and requirements
- Recognize and avoid phishing and other social engineering
- Recognize and avoid viruses, ransomware, and other malware
- Help ensure data security on computers, mobile devices, networks, the Internet, and in the cloud

In this course, you will use discussions, case studies, and the experiences of your instructor and fellow students to explore the hazards and pitfalls of technology and learn how to use that technology safely and securely.

Course includes an exam voucher for the CyberSAFE exam (exam CBS-310).

01/28 · 01/28/21 **OLL** 7:00 AM - 10:30 AM PHX

Developing on Hyperledger Fabric 1.4 / 1895 USD / Days: 2

This training course has been created to walk you through Chaincode Development, Testing, and Deployment for a Hyperledger Fabric Network catering specifically toward Golang written Chaincode (Fabric's original Chaincode Language). Additionally as an Application Developer you will learn how to write, and prepare Client Applications using the most mature Standard Development Kit in Hyperledger Fabric, NodeJS.

11/05 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

12/10 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

01/14 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

EC-Council Certified Chief Information Security Officer (CJCSO) / 2796 USD / Days: 4

In this course, students will learn in-depth content in each of the 5 CCISO Domains

12/14 · 12/17/20 **OLL** 7:00 AM - 3:00 PM PHX

EC-Council Certified Ethical Hacker (CEH) v10.0 / 3395 USD / Days: 5

Students will learn how to scan, test, hack and secure target systems. The course covers the Five Phases of Ethical Hacking, diving into Reconnaissance, Gaining Access, Enumeration, Maintaining Access, and covering your tracks.

11/09 · 11/13/20 **OLL** 9:00 AM - 5:00 PM PHX

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

EC-Council Certified Threat Intelligence Analyst (CJTIA) / 2385 USD / Days: 3

Certified Threat Intelligence Analyst (CJTIA) is designed and developed in collaboration with cybersecurity and threat intelligence experts across the globe to help organizations identify and mitigate business risks by converting unknown internal and external threats into known threats. It is a comprehensive, specialist-level program that teaches a structured approach for building effective threat intelligence.

11/23 · 11/25/20 **OLL** 7:00 AM - 3:00 PM PHX

EC-Council Computer Hacking Forensics Investigator (CHFI) v9.0 / 3395 USD / Days: 5

This course will provide participants the necessary skills to identify an intruders footprints and to properly gather the necessary evidence to prosecute in the court of law.

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Ethereum Training - Blockchain Development Bootcamp / 1895 USD / Days: 3

This 3 day instructor-led course is designed for programmers and developers who want to take a comprehensive deep dive in writing smart contracts and building applications that interact with them. This course provides detailed overviews of Ethereum, smart contracts, and the development language, Solidity. The student will be exposed to Ethereum's adaptable feature set which allows the developer to design decentralized applications for countless applications. Students will also participate in hands-on programming lab sessions to learn, develop, and advance their skills in Ethereum development.

The Ethereum Development Training Course is designed for those seeking an in-depth understanding and development experience of the Ethereum Blockchain platform. Students will participate in approximately 50% programming lab time providing practical experience, enhancing their knowledge and existing skill set.

12/21 · 12/23/20 **OLL** 7:00 AM - 3:00 PM PHX

Hyperledger Fabric Engineer (Bootcamp) / 3100 USD / Days: 5

There is no course like this available on the market; it will start from the beginning of standing up a Hyperledger Fabric v1.4 Network. This course will accommodate architects with very little-to-no experience on Fabric, and give them the knowledge necessary for perform the role of a Fabric Architect, Administrator and Developer.

This course is a combination of the following two courses:
 Hyperledger Fabric v1.4: Architecting, Designing and Deploying a Network (3 days)
 Hyperledger Training: Developing on Hyperledger Fabric (2 days)

11/02 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

Hyperledger Fabric v1.4 - Architecting, Designing and Deploying a Network / 2495 USD / Days: 3

This course is designed for Architects, and System Administrators interested in gathering a deeper understanding on how Hyperledger Fabric Networks are Architected and operated throughout. You will learn about the integral base files in which Fabric are built upon. You will learn about how identity, and permissions are administered throughout Membership Only networks. Additionally, you will gather the experience necessary to enter into and manage nodes/peer needs (i.e. chaincode installation, securing communication, etc).

11/02 · 11/04/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/09/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/13/21 **OLL** 7:00 AM - 3:00 PM PHX

IoT and Blockchain Training / 599 USD / Days: 1

This course provides an overview of IoT and Blockchain, and how Blockchain holds the potential to securely unlock business and operational value of IoT to support common tasks, such as sensing, processing, storing information, and communicating.

10/30 · 10/30/20 **OLL** 6:00 AM - 2:00 PM PHX

12/15 · 12/15/20 **OLL** 7:00 AM - 3:00 PM PHX

IT Management

Certified Hardware Asset Management Professional (CHAMP) / 1650 USD / Days: 1

Designed to address the numerous issues plaguing professionals in managing hardware assets, the IAITAM Certified Hardware Asset Management Professional (CHAMP) Course follows the lifecycle of IT hardware assets beyond the scope of the cradle to grave analogy and discusses the business practices that can best be used to manage those assets efficiently and cost-effectively. Emphasis is placed on identifying the policies that enhance lifecycle management. In general, policies are only effective if developed by a cross-section of the impacted departments, are reviewed frequently to remain current and are consistently communicated and enforced. The course is followed by a certification test for those that wish to achieve CHAMP certification.

11/12 · 11/12/20 **OLL** 7:00 AM - 2:00 PM PHX

12/03 · 12/03/20 **OLL** 7:00 AM - 2:00 PM PHX

01/19 · 01/19/21 **OLL** 7:00 AM - 2:00 PM PHX

Course Schedule

Certified Mobile Asset Management (CMAM) / 2000 USD / Days: 1

The IAITAM Certified Mobile Asset Manager (CMAM) course prepares individuals and organizations responsible for the management of mobile devices. Proliferation of mobile devices within the enterprise, whether corporate-owned or BYOD-based, has brought a complexity to ITAM never before seen in IT environments. The course will prepare individuals with the knowledge to manage personnel, policies and processes, the key elements in organizational IT management. This course encompasses both organizational owned assets as well as BYOD (employee-owned). The CMAM course has the IAITAM Best Practice Library as its foundation and encompasses financial viability, risk mitigation, policy enforcement and lifecycle management of mobile assets.

11/17	11/17/20	OLL	7:00 AM - 2:00 PM	PHX
01/26	01/26/21	OLL	7:00 AM - 2:00 PM	PHX

Certified Software Asset Manager (CSAM) / 1650 USD / Days: 1

The IAITAM Certified Software Asset Manager (CSAM) Course is a foundational education program that ensures students are able to manage software assets. Students also learn about the ever-changing variables throughout our industry. From software piracy and compliance issues to legislation and organizational challenges, it is necessary to evaluate both the internal and external influences that bring about change in how organizations manage their IT assets. A successful Software Asset Manager must look at the overall goals of the organization and determine where Software Asset Management will be a strategic influence in achieving those goals. This course also includes the exam for CSAM certification.

11/03	11/03/20	OLL	7:00 AM - 2:00 PM	PHX
01/07	01/07/21	OLL	7:00 AM - 2:00 PM	PHX

CRISC Certified in Risk and Information Systems Control / 2037 USD / Days: 3

The CRISC course is designed for those who have experience with risk identification, assessment, and evaluation; risk response; risk monitoring; information systems control design and implementation; and information systems control monitoring and maintenance.

01/18	01/20/21	OLL	9:00 AM - 5:00 PM	PHX
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IT Management and Leadership Executive (ITMLE®) Certification / 1797 USD / Days: 3

The IT Management & Leadership Executive (ITMLE®) Certification Bootcamp is designed for current managers of 4+ years or previously certified ITMLP® individuals. Topics are critical for IT managers/executives for career growth

11/10	11/12/20	OLL	7:00 AM - 3:00 PM	PHX
01/25	01/27/21	OLL	9:00 AM - 5:00 PM	PHX

ITIL

ITIL® 4 Awareness / 795 USD / Days: 1

ITIL® is the world's leading best practice framework for implementing IT service management. Organizations use ITIL to plan, implement, support, and improve services and create value for their customers. In this course, you will learn the foundational knowledge and skills for adopting and adapting best practices for IT service management (ITSM) in your organization.

11/16	11/16/20	OLL	7:00 AM - 3:00 PM	PHX
11/18	11/18/20	OLL	7:00 AM - 3:00 PM	PHX
12/02	12/02/20	OLL	7:00 AM - 3:00 PM	PHX
12/28	12/28/20	OLL	9:00 AM - 5:00 PM	PHX
01/19	01/19/21	OLL	7:00 AM - 3:00 PM	PHX

ITIL® 4 Foundation / 1695 USD / Days: 2

<p>ITIL® is the world's leading best practice framework for implementing IT Service Management. ITIL version 4 introduces IT Service Management through the lens of a Service Value System (SVS), which provides a holistic end-to-end view of how to successfully contribute to business value, and also how to leverage concepts from models such as Lean IT, Agile, DevOps and Organizational Change Management. This foundational course immerses you in the guiding principles, dimensions, and practices of ITIL®. 4.</p>
 <p>New Horizons is committed to your success beyond the classroom. Your enrollment in this class includes an ITIL 4 certification exam voucher and the official AXELOS ITIL Foundation Guidance e-book. The e-book reinforces what you learned in class and can serve as a reference guide for you and your organization as you begin your ITIL 4 adoption. The ITIL 4 Foundation certification is required before you can get any of the Managing Professional or Strategic Leader certifications. Extra resources with this class also include Sample Papers with Practice Exam questions and a Study Guide.</p>

11/09	11/10/20	OLL	9:00 AM - 5:00 PM	PHX
11/09	11/10/20	OLL	9:00 AM - 5:00 PM	PHX
11/16	11/17/20	OLL	7:00 AM - 3:00 PM	PHX
11/23	11/24/20	OLL	7:00 AM - 3:00 PM	PHX
12/03	12/04/20	OLL	7:00 AM - 3:00 PM	PHX
12/07	12/08/20	OLL	9:00 AM - 5:00 PM	PHX
12/10	12/11/20	OLL	7:00 AM - 3:00 PM	PHX
12/17	12/18/20	OLL	7:00 AM - 3:00 PM	PHX
12/21	12/22/20	OLL	7:00 AM - 3:00 PM	PHX
01/14	01/15/21	OLL	9:00 AM - 5:00 PM	PHX
01/28	01/29/21	OLL	7:00 AM - 3:00 PM	PHX

ITIL® 4 Managing Professional Transition (MPT) / 3975 USD / Days: 5

The ITIL 4 Managing Professional Transition module is designed to allow ITIL Experts or ITIL v3 candidates who have already invested to easily transition across to ITIL 4. They can gain the designation of ITIL 4 Managing Professional via one course and one exam. The associated certification exam voucher is included with this course.

12/07	12/11/20	OLL	7:00 AM - 3:00 PM	PHX
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ITIL® 4 Specialist Drive Stakeholder Value (DSV) / 2385 USD / Days: 3

This course covers key topics such as SLA design, multi-supplier management, communication, relationship management, CX and UX design, customer journey mapping, and more. It will provide candidates with the tools to increase stakeholder satisfaction which is integral to business success in the current competitive landscape. The associated certification exam voucher is included with this course.

12/02	12/04/20	OLL	9:00 AM - 5:00 PM	PHX
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ITIL® 4 Specialist High Velocity IT (HVIT) / 2385 USD / Days: 3

ITIL 4 is a framework for quality IT service management (ITSM) through proven best practice, providing practical and flexible guidance to support your organization on its journey to digital transformation while empowering your IT teams to continue to play a crucial role in the wider business strategy. This course highlights the ways in which digital organizations and digital operating models function in high-velocity environments, including the use of working practices such as Agile and Lean, and technical practices and technologies such as Cloud, Automation, and Automatic Testing. If you are interested in this next step on the ITIL journey, please note that you must hold the ITIL 4 Foundation certification. The associated certification exam voucher is included with this course.

11/09	11/11/20	OLL	7:00 AM - 3:00 PM	PHX
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ITIL® 4 Strategist Direct Plan and Improve (DPI) / 2385 USD / Days: 3

This unique and central course covers requirements in both the ITIL Managing Professional and ITIL Strategic Leader designations. As such, this course is a must-have in any ITIL 4 professional development plan. You will gain the practical skills needed to establish a "learning and improving" IT organization that possess a strong and targeted strategic direction. The associated certification exam voucher is included with this course.

11/16	11/18/20	OLL	7:00 AM - 3:00 PM	PHX
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Leadership and Professional Development

Accomplishing the Results You Want / 2250 USD / Days: 3

In this course, students will learn how to strengthen your leadership voice and foster employee buy-in to exceed expectations and achieve the most positive outcome.

11/18	11/20/20	OLL	7:00 AM - 3:00 PM	PHX
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Course Schedule

Becoming a Transformational Leader / 1500 USD / Days: 2

This course will help students develop authentic leadership qualities that motivate and drive others to reach their full potential, and become the transformational leaders of the future.

12/10 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Building Successful Work Relationships / 2250 USD / Days: 3

In this course, students will learn how to build cooperative trust-based relationships that enable them to work productively with other professionals, clearly communicating and respectfully harnessing their distinctive contributions.

12/02 · 12/04/20 **OLL** 9:00 AM - 5:00 PM PHX

Business Acumen For Leaders / 1500 USD / Days: 2

Students will learn to understand the mechanics of the organization – reading and interpreting financials, making sound business decisions, and setting a course – while also developing the skills to guide and direct your workforce.

12/14 · 12/15/20 **OLL** 7:00 AM - 3:00 PM PHX

Communicating Across Your Organization / 2250 USD / Days: 3

In this course, students will learn to build trust and commitment, motivating others through respectful and authentic interactions.

12/09 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Constructive Conflict Management / 1500 USD / Days: 2

In this course, students will learn to recognize the warning signs that precede quarrels and how to mitigate their impact, as well as constructive ways to harness the differences between team members and shift them toward productive, positive outcomes.

12/21 · 12/22/20 **OLL** 7:00 AM - 3:00 PM PHX

Critical Facilitation Skills for Leaders / 1500 USD / Days: 2

Students will learn how to develop and apply facilitation techniques to support their team at every stage of the team life cycle. Students will enhance their interpersonal competencies and observational abilities to deal with disruptions and more.

12/17 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

Developing Successful Interpersonal Skills / 2250 USD / Days: 3

This course will prepare students for the collaborative situations inherent in every facet of business, whether working with colleagues, partners, vendors, or clients.

12/02 · 12/04/20 **OLL** 9:00 AM - 5:00 PM PHX

Effective Leadership through Coaching / 2250 USD / Days: 3

The most successful leaders recognize that their success depends upon the success of those they lead. Enabling others to grow and fulfil their potential by coaching them to discover and apply their talents and strengths is a core competency of leadership

11/04 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

Evolving into the Manager Role / 2250 USD / Days: 3

In this course, students will learn how to confidently acquire and build these skills through relevant discussions, team and individual activities.

01/18 · 01/20/21 **OLL** 7:00 AM - 3:00 PM PHX

Expanding Your Emotional Intelligence / 2250 USD / Days: 3

Incorporating powerful tools and classroom activities, students will practice and hone their skills, mastering the strategies learned to effectively communicate, connect with, and support others through healthy and productive interactions.

12/09 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Extending Your Sphere of Influence / 1500 USD / Days: 2

In this course, you will learn to become proficient in the art of persuasion, selecting and utilizing appropriate styles and strategies to have the most influential effect, as well as understanding how to protect yourself from being manipulated by others.

12/07 · 12/08/20 **OLL** 7:00 AM - 3:00 PM PHX

01/28 · 01/29/21 **OLL** 7:00 AM - 3:00 PM PHX

Leadership Excellence for Senior Management / 2250 USD / Days: 3

To maximize performance and foster a healthy environment, senior managers must also motivate others, nurturing and utilizing the distinctive skills of each team member.

11/18 · 11/20/20 **OLL** 9:00 AM - 5:00 PM PHX

Leading Change in a Complex World / 1500 USD / Days: 2

Change is both inevitable and necessary, yet potentially disruptive. Leading change efforts requires building credibility, communicating effectively, developing trust, making decisions, and demonstrating confidence. This course will help you to cultivate the leadership skills that you need to influence others and guide them through times of change.

12/10 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Making the Right Decisions Under Pressure / 1500 USD / Days: 2

In this course, students will learn to evaluate options, generate possible solutions, and decide on logical strategies.

11/05 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

Managing Remote and Virtual Teams / 1500 USD / Days: 2

Managing remote teams is now a common occurrence. Working virtually offers unique advantages and challenges. But how do you best leverage these benefits while overcoming impediments? This course will teach you to adjust your management style to successfully improve communication, foster connections, increase productivity, and develop highly successful remote and virtual teams.

11/19 · 11/20/20 **OLL** 9:00 AM - 5:00 PM PHX

01/21 · 01/22/21 **OLL** 7:00 AM - 3:00 PM PHX

Mastering Positive Assertiveness / 1500 USD / Days: 2

In this course, students will discover the best techniques to be properly assertive, and what are the ideal approaches in differing situations.

11/23 · 11/24/20 **OLL** 7:00 AM - 3:00 PM PHX

Navigating The Modern Workforce - Diversity, Culture, Generations / 1500 USD / Days: 2

In this course, students will learn how to capitalize on the strengths of your diverse team while directing and guiding them to even greater achievements.

12/14 · 12/15/20 **OLL** 7:00 AM - 3:00 PM PHX

Prioritizing Your Time Effectively / 1500 USD / Days: 2

In this course, students will learn to improve their focus, prioritize tasks, identify and avoid obstacles to staying on track, and develop strategies to get the most out of their time.

01/11 · 01/12/21 **OLL** 7:00 AM - 3:00 PM PHX

Providing Outstanding Customer Service / 1500 USD / Days: 2

This course offers practical tools and techniques to win clients, create loyal advocates for your business, and deliver excellent customer service.

11/10 · 11/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Strategic Negotiation Skills / 1500 USD / Days: 2

Students will learn the essential strategies and techniques needed to guide negotiations from opening discussions through to a positive result. Students will leave with practical solutions to negotiating effectively.

11/30 · 12/01/20 **OLL** 9:00 AM - 5:00 PM PHX

The Art of Effective Presentations / 2250 USD / Days: 3

In this course, students will learn strategies to master your speaking skills, confidently standing before a group and delivering their message.

12/02 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

Thinking with Critical Insight / 1500 USD / Days: 2

Students will learn to explore challenges, defy incorrect assumptions, and look at things with new and differing perspectives, incorporating these insights into your thought processes, and enabling them to find solutions to even the most difficult tasks.

11/17 · 11/18/20 **OLL** 7:00 AM - 3:00 PM PHX

Transitioning into Leadership for an IT Manager / 2250 USD / Days: 3

From developing an inspiring vision and empowering members to reach it. To meeting deadlines and evaluating results. This course you will teach students the skills and behaviors needed to successfully transition into an IT manager role.

11/18 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

Writing for the Business Professional / 1500 USD / Days: 2

In this course, you will learn the essential skills needed to organize your thoughts and select the best words and phrases to clearly convey them in writing.

01/28 · 01/29/21 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft 365

MS-030T00 Office 365 Administrator / 2975 USD / Days: 5

This course covers three central elements of Microsoft 365 enterprise administration – Microsoft 365 tenant and service management, Office 365 management, and Microsoft 365 identity management. In Microsoft 365 tenant and service management, you will examine all the key components that must be planned for when designing your Microsoft 365 tenant. Once this planning phase is complete, you will learn how to configure your Microsoft 365 tenant, including your organizational profile, tenant subscription options, component services, user accounts and licenses, and security groups.

11/30 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/15/21 **OLL** 9:00 AM - 5:00 PM PHX

01/25 · 01/29/21 **OLL** 7:00 AM - 3:00 PM PHX

MS-203T00 - Microsoft 365 Messaging / 2975 USD / Days: 5

This course examines the key elements of Microsoft 365 messaging administration, including message transport and mail flow, messaging security, hygiene, and compliance, messaging infrastructure, and hybrid messaging. This course is designed for IT Professionals who deploy and manage the messaging infrastructure for Microsoft 365 in their organization.

11/30 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

11/30 · 12/04/20 **OLL** 9:00 AM - 5:00 PM PHX

12/14 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

01/25 · 01/29/21 **OLL** 7:00 AM - 3:00 PM PHX

MS-500 Microsoft 365 Security Administrator / 2380 USD / Days: 4

This four-MOC packaged set aligned to Microsoft 365 Exam: Microsoft 365 Security Administrator contains courseware that helps prepare students for Exams MS-500. Passing this exam is required to earn the Microsoft 365 Security Administrator certification.

11/02 · 11/05/20 **OLL** 7:00 AM - 3:00 PM PHX

12/15 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

01/25 · 01/28/21 **OLL** 7:00 AM - 3:00 PM PHX

MS-700T00 Managing Microsoft Teams / 2380 USD / Days: 4

The Managing Microsoft Teams course is designed for persons who are aspiring to the Microsoft 365 Teams Admin role. Microsoft Teams admins configure, deploy, and manage Office 365 workloads for Microsoft Teams that focus on efficient and effective collaboration and communication in an enterprise environment. This course covers six central elements - Microsoft Teams overview, implementing governance, security and compliance for Microsoft Teams, preparing the environment for a Microsoft Teams deployment, deploying and managing teams, managing collaboration and managing communication in Microsoft Teams.

11/02 · 11/05/20 **OLL** 7:00 AM - 3:00 PM PHX

11/02 · 11/05/20 **OLL** 7:00 AM - 3:00 PM PHX

12/01 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

MS-900T01 Microsoft 365 Fundamentals / 595 USD / Days: 1

This course provides foundational knowledge on the considerations and benefits of adopting cloud services and the Software as a Service (SaaS) cloud model, with a specific focus on Microsoft 365 cloud service offerings. You will begin by learning about cloud fundamentals, including an overview of cloud computing and specifically Microsoft cloud services. You will be introduced to Microsoft Azure, and you will examine the differences between Microsoft 365 and Office 365. You will then perform an in-depth review of Microsoft 365, including a comparison of Microsoft on-premises services versus Microsoft 365 cloud services, a review of enterprise mobility in Microsoft 365, and an analysis of how Microsoft 365 services provide collaboration. The course then analyzes how security, compliance, privacy, and trust are handled in Microsoft 365, and it concludes with a review of Microsoft 365 subscriptions, licenses, billing, and support.

11/16 · 11/16/20 **OLL** 7:00 AM - 3:00 PM PHX

11/16 · 11/16/20 **OLL** 7:00 AM - 3:00 PM PHX

11/30 · 11/30/20 **OLL** 7:00 AM - 3:00 PM PHX

12/21 · 12/21/20 **OLL** 7:00 AM - 3:00 PM PHX

01/15 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft Access

Access 2016 - Part 1 / 590 USD / Days: 2

In this course, students will use Access 2016 to manage their data, including creating a new database; constructing tables; designing forms and reports; and creating queries to join, filter, and sort data.

11/09 · 11/10/20 **OLL** 7:00 AM - 3:00 PM PHX

11/09 · 11/10/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/08/20 **OLL** 7:00 AM - 3:00 PM PHX

01/19 · 01/20/21 **OLL** 7:00 AM - 3:00 PM PHX

Access 2016 - Part 2 / 590 USD / Days: 2

You've covered many of the basic functions of Microsoft® Office Access® 2016, and now you're ready to learn advanced Access features such as database management, advanced form design, packaging a database, encrypting a database, preparing a database for multi-user access, and more. Knowledge of these features separate database professionals from the casual database users or occasional designers.

11/18 · 11/19/20 **OLL** 7:00 AM - 3:00 PM PHX

12/10 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Access 2019 - Part 1 / 590 USD / Days: 2

Data is everywhere. Most job roles today involve some form of data management. Virtually everyone is affected in some way by the need to manage data. A relational database application such as Microsoft® Office Access® can help you and your organization with this task.

11/03 · 11/04/20 **OLL** 9:00 AM - 5:00 PM PHX

12/02 · 12/03/20 **OLL** 9:00 AM - 5:00 PM PHX

Access 2019 - Part 2 / 590 USD / Days: 2

Your training and experience using Microsoft® Office Access®; has given you basic database management skills, such as creating tables, designing forms and reports, and building queries. In this course, you will expand your knowledge of relational database design; promote quality input from users; improve database efficiency and promote data integrity; and implement advanced features in tables, queries, forms, and reports. Extending your knowledge of Access will result in a robust, functional database for your users.

11/19 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

12/17 · 12/18/20 **OLL** 9:00 AM - 5:00 PM PHX

Access for Office 365 - Part 1 / 590 USD / Days: 2

In this introductory course, you will discover the capabilities of Microsoft® Access®, a relational database application that can help you and your organization manage your complex data.

11/09 · 11/10/20 **OLL** 7:00 AM - 3:00 PM PHX

01/18 · 01/19/21 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

Access for Office 365 - Part 2 / 590 USD / Days: 2

In this course, you will expand your knowledge of relational database design; promote quality input from users; improve database efficiency and promote data integrity; and implement advanced features in tables, queries, forms, and reports. Extending your knowledge of Access will result in a robust, functional database for your users.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Access Expert (Office 365 and Office 2019): Exam MO-500 certification.

11/12 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft Azure

AZ-010 Azure Administration for AWS SysOps / 1190 USD / Days: 2

This two-day course is designed for AWS Sysops administrators interested in learning how Azure is administered. In this workshop which combines lecture with hands-on practical exercises and discussion/review, you will be introduced to Azure Administration, Azure Networking, Azure Compute, Azure Storage, and Azure Governance. During the workshop, you will apply this knowledge - building end-to-end architecture that demonstrates the main features discussed.

12/14 · 12/15/20 **OLL** 7:00 AM - 3:00 PM PHX

AZ-104T00 - Microsoft Azure Administrator / 2380 USD / Days: 4

This course teaches IT Professionals how to manage their Azure subscriptions, secure identities, administer the infrastructure, configure virtual networking, connect Azure and on-premises sites, manage network traffic, implement storage solutions, create and scale virtual machines, implement web apps and containers, back up and share data, and monitor your solution.

11/02 · 11/05/20 **OLL** 7:00 AM - 3:00 PM PHX

11/10 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

11/16 · 11/19/20 **OLL** 9:00 AM - 5:00 PM PHX

11/30 · 12/03/20 **OLL** 7:00 AM - 3:00 PM PHX

12/08 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

12/14 · 12/17/20 **OLL** 7:00 AM - 3:00 PM PHX

01/05 · 01/08/21 **OLL** 9:00 AM - 5:00 PM PHX

01/18 · 01/21/21 **OLL** 7:00 AM - 3:00 PM PHX

AZ-120 Designing and Deploying SAP on Azure / 2380 USD / Days: 4

As an IT Professionals experienced in SAP solutions, you will discover how to leverage Azure resources that include deployment and configuration of virtual machines, virtual networks, storage accounts, and Azure AD that includes implementing and managing hybrid identities. You will also be introduced to concepts, scenarios, procedures, and hands-on labs that will empower you to best plan and implement migration and operation of an SAP solution on Azure. You will also receive guidance on subscriptions, create and scale virtual machines, implement storage solutions, configure virtual networking, back up and share data, connect Azure and on-premises sites, manage network traffic, implement Azure Active Directory, secure identities, and monitor your solution.

12/01 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

AZ-204T00: Developing Solutions for Microsoft Azure / 2975 USD / Days: 5

This course teaches developers how to create end-to-end solutions in Microsoft Azure. Students will learn how to implement Azure compute solutions, create Azure Functions, implement and manage web apps, develop solutions utilizing Azure storage, implement authentication and authorization, and secure their solutions by using KeyVault and Managed Identities. Students will also learn how to connect to and consume Azure services and third-party services, and include event- and message-based models in their solutions. The course also covers monitoring, troubleshooting, and optimizing Azure solutions.

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

11/30 · 12/04/20 **OLL** 9:00 AM - 5:00 PM PHX

01/11 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

AZ-220T00 Microsoft Azure IoT Developer / 2380 USD / Days: 4

This course empowers you with the knowledge and skills required to successfully create and maintain the cloud and edge portions of an Azure IoT solution. You will learn the core Azure IoT services, such as IoT Hub, Device Provisioning Services, Azure Stream Analytics, Time Series Insights, and much more. With a focus on Azure PaaS services, this course expands into IoT Edge, device management, monitoring and troubleshooting, security concerns, and Azure IoT Central.

12/07 · 12/10/20 **OLL** 7:00 AM - 3:00 PM PHX

AZ-400 Designing and Implementing Microsoft DevOps Solutions / 4165 USD / Days: 5

This course provides the knowledge and skills to design and implement DevOps processes and practices. Students will learn how to plan for DevOps, use source control, scale Git for an enterprise, consolidate artifacts, design a dependency management strategy, manage secrets, implement continuous integration, implement a container build strategy, design a release strategy, set up a release management workflow, implement a deployment pattern, and optimize feedback mechanisms.

11/09 · 11/13/20 **OLL** 9:00 AM - 5:00 PM PHX

01/25 · 01/29/21 **OLL** 7:00 AM - 3:00 PM PHX

AZ-500 Microsoft Azure Security Technologies / 2380 USD / Days: 4

In this course students will gain the knowledge and skills needed to implement security controls, maintain the security posture, and identify and remediate vulnerabilities by using a variety of security tools. The course covers scripting and automation, virtualization, and cloud N-tier architecture.

11/02 · 11/05/20 **OLL** 7:00 AM - 3:00 PM PHX

11/02 · 11/05/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/10/20 **OLL** 9:00 AM - 5:00 PM PHX

01/18 · 01/21/21 **OLL** 7:00 AM - 3:00 PM PHX

AZ-900 Microsoft Azure Fundamentals (with Labs) / 1190 USD / Days: 2

This course will provide foundational level knowledge on cloud concepts; core Azure services; security, privacy, compliance, and trust; and Azure pricing and support.
Note: This course provides an Azure pass and time for you to participate in hands-on labs. If you do not need hands-on experience, consider the AZ-900T01: Microsoft Azure Fundamentals (1 day) course. The content for both courses align to the AZ-900 exam objective domain.

11/19 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

11/19 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

12/14 · 12/15/20 **OLL** 7:00 AM - 3:00 PM PHX

01/04 · 01/05/21 **OLL** 9:00 AM - 5:00 PM PHX

AZ-900T01 Microsoft Azure Fundamentals / 595 USD / Days: 1

This course will provide foundational level knowledge of cloud services and how those services are provided with Microsoft Azure. The course can be taken as an optional first step in learning about cloud services and Microsoft Azure, before taking further Microsoft Azure or Microsoft cloud services courses.

11/06 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

12/11 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

DP-100 Designing and Implementing a Data Science Solution on Azure / 1785 USD / Days: 3

Gain the necessary knowledge about how to use Azure services to develop, train, and deploy, machine learning solutions. The course starts with an overview of Azure services that support data science. From there, it focuses on using Azure's premier data science service, Azure Machine Learning service, to automate the data science pipeline. This course is focused on Azure and does not teach the student how to do data science. It is assumed students already know that.

12/21 · 12/23/20 **OLL** 7:00 AM - 3:00 PM PHX

01/20 · 01/22/21 **OLL** 9:00 AM - 5:00 PM PHX

Course Schedule

DP-200 Implementing an Azure Data Solution / 1785 USD / Days: 3

In this course, students will implement various data platform technologies into solutions that are in line with business and technical requirements including on-premises, cloud, and hybrid data scenarios incorporating both relational and No-SQL data. They will also learn how to process data using a range of technologies and languages for both streaming and batch data.

Students will also explore how to implement data security including authentication, authorization, data policies and standards. They will also define and implement data solution monitoring for both the data storage and data processing activities. Finally, they will manage and troubleshoot Azure data solutions which includes the optimization and disaster recovery of big data, batch processing and streaming data solutions.

11/09 · 11/11/20 **OLL** 7:00 AM - 3:00 PM PHX
01/18 · 01/20/21 **OLL** 9:00 AM - 5:00 PM PHX

DP-201T01 - Designing an Azure Data Solution / 1190 USD / Days: 2

In this course, students will design various data platform technologies into solutions that are in line with business and technical requirements. This can include on-premises, cloud, and hybrid data scenarios which incorporate relational, No-SQL or Data Warehouse data. Students will also learn how to design process architectures using a range of technologies for both streaming and batch data.

Students will also explore how to design data security including data access, data policies and standards. They will also design Azure data solutions which includes the optimization, availability and disaster recovery of big data, batch processing and streaming data solutions.

11/12 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX
01/21 · 01/22/21 **OLL** 9:00 AM - 5:00 PM PHX

Microsoft Cloud and Big Data

Microsoft Power BI - Data Analysis Practitioner / 800 USD / Days: 2

As technology progresses and becomes more interwoven with our businesses and lives, more data is collected about business and personal activities. This era of "big data" has exploded due to the rise of cloud computing, which provides an abundance of computational power and storage, allowing organizations of all sorts to capture and store data. Leveraging that data effectively can provide timely insights and a competitive advantage.

11/23 · 11/24/20 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft Dynamics

MB-200T00 Microsoft Power Platform + Dynamics 365 Core / 2995 USD / Days: 5

The Microsoft Power Platform helps organizations optimize their operations by automating routine tasks and standardizing best practices. This training provides a high-level overview of the capabilities of Microsoft Dynamics 365 and the Power Platform and provides a foundation for other Microsoft Dynamics 365 and Power Platform training offerings. High-level topics include application configuration, automation opportunities, integration, testing, and deployment.

12/14 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

MB-210T01 Dynamics 365 for customer engagement for Sales / 595 USD / Days: 2

Microsoft Dynamics 365 for Sales is an end-to-end application to manage the handling of customers and potential customers; tracking data against sales goals, automating your best practices, learning from your data and more.

12/10 · 12/10/20 **OLL** 7:00 AM - 3:00 PM PHX

MB-230T01 Dynamics 365 for customer engagement for Customer Service / 595 USD / Days: 1

Microsoft Dynamics 365 for Customer Service offers any organization an opportunity for customer success. Using tools such as automatic case creation and queue management frees up your time to dedicate it where you can have a greater impact, directly with your customers.

12/11 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

MB-901T00 Microsoft Dynamics 365 Fundamentals / 1590 USD / Days: 2

This course gives you a broad overview of Dynamics 365 applications. You will be able, by the end of the course, to identify each of the applications, articulate their business value, and discuss their core functionality. You will be introduced to the concepts behind Dynamics 365 security and reporting, and familiarize yourself with the latest data and product integrations available.

11/30 · 12/01/20 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft Excel

10994 Data Analysis Fundamentals using Excel / 1190 USD / Days: 2

The main purpose of the course is to give students the ability to add analysis capabilities to Excel spreadsheets and to provide students with a foundation to learn about more advanced data analytics with Excel or Power BI.

11/05 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

11/05 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

20779 Analyzing Data with Excel / 1785 USD / Days: 3

The main purpose of the course is to give students the ability to add BI techniques to Excel data analysis. The course goes beyond the capabilities of tables and charts and uses Pivot Charts, the Excel Data Model, and Power BI.

11/30 · 12/02/20 **OLL** 7:00 AM - 3:00 PM PHX

01/20 · 01/22/21 **OLL** 9:00 AM - 5:00 PM PHX

DA-100T00 - Analyzing Data with Microsoft Power BI / 2975 USD / Days: 4

This course will discuss the various methods and best practices that are in line with business and technical requirements for modeling, visualizing, and analyzing data with Power BI. The course will also show how to access and process data from a range of data sources including both relational and non-relational data. This course will also explore how to implement proper security standards and policies across the Power BI spectrum including datasets and groups. The course will also discuss how to manage and deploy reports and dashboards for sharing and content distribution. Finally, this course will show how to build paginated reports within the Power BI service and publish them to a workspace for inclusion within Power BI.

11/02 · 11/05/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/10/20 **OLL** 7:00 AM - 3:00 PM PHX

01/04 · 01/07/21 **OLL** 9:00 AM - 5:00 PM PHX

01/18 · 01/21/21 **OLL** 7:00 AM - 3:00 PM PHX

Data Analysis using Excel 2016 – Level 1 / 990 USD / Days: 2

Power BI Report Writers will learn everything they need to create highly effective PivotTable and PivotChart reports using data models created by more advanced Power BI Designers.

12/10 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Excel 2016 - Formulas and Charts (FocusChoice) / 195 USD / Days: 1

In This Course, students will analyze Excel data, create Formulas, Charts and Data to Support Excel Spreadsheets and Workbooks.

11/03 · 11/03/20 **OLL** 7:00 AM - 10:30 AM PHX

Excel 2016 - Part 1 / 295 USD / Days: 1

<p>Are you looking to become a proficient Excel user? Professional Excel training from New Horizons can get you on the path to mastering this popular data spreadsheet software.</p>

<p>Through completing the introductory Excel 2016 training course, you'll develop foundational data manipulation knowledge and skills that you can build upon through additional training and use. With the Excel 2016 - Part 1 course under your belt, you'll feel confident using one of the world's most powerful applications.</p>

11/05 · 11/05/20 **OLL** 9:00 AM - 5:00 PM PHX

11/09 · 11/09/20 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

Excel 2016 - Part 1 / 295 USD / Days: 1

<p>Are you looking to become a proficient Excel user? Professional Excel training from New Horizons can get you on the path to mastering this popular data spreadsheet software.</p>

<p>Through completing the introductory Excel 2016 training course, you'll develop foundational data manipulation knowledge and skills that you can build upon through additional training and use. With the Excel 2016 - Part 1 course under your belt, you'll feel confident using one of the world's most powerful applications.</p>

11/17	11/17/20	OLL	7:00 AM - 3:00 PM	PHX
11/24	11/24/20	OLL	9:00 AM - 5:00 PM	PHX
11/30	11/30/20	OLL	9:00 AM - 5:00 PM	PHX
12/04	12/04/20	ILT	9:00 AM - 5:00 PM	PHX
12/09	12/09/20	OLL	7:00 AM - 3:00 PM	PHX
12/14	12/14/20	OLL	7:00 AM - 3:00 PM	PHX
12/21	12/21/20	OLL	7:00 AM - 3:00 PM	PHX
12/22	12/22/20	OLL	7:00 AM - 3:00 PM	PHX
01/04	01/04/21	OLL	7:00 AM - 3:00 PM	PHX
01/11	01/11/21	OLL	7:00 AM - 3:00 PM	PHX
01/18	01/18/21	OLL	7:00 AM - 3:00 PM	PHX
01/25	01/25/21	OLL	9:00 AM - 5:00 PM	PHX

Excel 2016 - Part 2 / 295 USD / Days: 1

<p>You've mastered the basics of Excel. In Excel 2016 - Part 2 training, you'll build upon your data manipulation skills and unlock more capabilities within the platform.</p>

<p>Deepen your understanding of Excel by learning how to create advanced workbooks and worksheets. With Part 2 training from New Horizons under your belt, you'll be ready to create custom formulas, apply built-in Excel functions and manipulate data to extract the insights you need.</p>

10/30	10/30/20	OLL	6:00 AM - 2:00 PM	PHX
11/02	11/02/20	OLL	7:00 AM - 3:00 PM	PHX
11/05	11/05/20	OLL	7:00 AM - 3:00 PM	PHX
11/09	11/09/20	OLL	7:00 AM - 3:00 PM	PHX
11/11	11/11/20	OLL	9:00 AM - 5:00 PM	PHX
11/16	11/16/20	OLL	7:00 AM - 3:00 PM	PHX
11/20	11/20/20	OLL	9:00 AM - 5:00 PM	PHX
11/24	11/24/20	OLL	7:00 AM - 3:00 PM	PHX
11/30	11/30/20	OLL	7:00 AM - 3:00 PM	PHX
12/02	12/02/20	OLL	7:00 AM - 3:00 PM	PHX
12/04	12/04/20	OLL	7:00 AM - 3:00 PM	PHX
12/08	12/08/20	OLL	7:00 AM - 3:00 PM	PHX
12/11	12/11/20	OLL	7:00 AM - 3:00 PM	PHX

Excel 2016 - Part 2 / 295 USD / Days: 1

<p>You've mastered the basics of Excel. In Excel 2016 - Part 2 training, you'll build upon your data manipulation skills and unlock more capabilities within the platform.</p>

<p>Deepen your understanding of Excel by learning how to create advanced workbooks and worksheets. With Part 2 training from New Horizons under your belt, you'll be ready to create custom formulas, apply built-in Excel functions and manipulate data to extract the insights you need.</p>

12/15	12/15/20	ILT	9:00 AM - 5:00 PM	PHX
12/18	12/18/20	OLL	7:00 AM - 3:00 PM	PHX
12/23	12/23/20	OLL	7:00 AM - 3:00 PM	PHX
01/05	01/05/21	OLL	7:00 AM - 3:00 PM	PHX
01/12	01/12/21	OLL	7:00 AM - 3:00 PM	PHX
01/19	01/19/21	OLL	7:00 AM - 3:00 PM	PHX
01/26	01/26/21	OLL	9:00 AM - 5:00 PM	PHX

Excel 2016 - Part 3 / 295 USD / Days: 1

<p>Excel is a powerhouse spreadsheet software used by companies small and large. Master this popular platform by completing the Excel 2016 - Part 3 course from New Horizons.</p>

<p>This advanced Excel course builds off learnings from Excel 2016 - Parts 1 & 2 and prepares you to complete difficult Excel tasks such as LOOKUPS, macros and more. The course also covers Microsoft Office Specialist exam objectives to help you prep for the certification exam.</p>

11/12	11/12/20	OLL	7:00 AM - 3:00 PM	PHX
11/20	11/20/20	OLL	9:00 AM - 5:00 PM	PHX
12/03	12/03/20	OLL	7:00 AM - 3:00 PM	PHX
12/17	12/17/20	OLL	7:00 AM - 3:00 PM	PHX
01/13	01/13/21	OLL	7:00 AM - 3:00 PM	PHX
01/27	01/27/21	OLL	9:00 AM - 5:00 PM	PHX

Excel 2016 - Tables, Pivot Tables and Conditional Formatting / 195 USD / Days: .5

In This Course, students will analyze Excel data, create PivotTables, Pivot Charts as well as Analyzing Pivot Tables.

11/03	11/03/20	OLL	11:30 AM - 3:00 PM	PHX
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Excel 2016/2019 - Data Analysis with PivotTables / 295 USD / Days: 1

Being able to harness the power of PivotTable features & create PivotCharts will help students gain an edge. Not only will students be able to summarize data to analyze, but they can organize the data in a way that can be meaningfully presented to others.

11/20	11/20/20	OLL	9:00 AM - 5:00 PM	PHX
12/16	12/16/20	OLL	9:00 AM - 5:00 PM	PHX

Excel 2016/2019 - Data Analysis with Power Pivot / 295 USD / Days: 1

Excel provides Power Pivot to help students organize, manipulate, and report on their data in the best way possible. In this course, students gain a solid understanding of Power Pivot to maximize their effectiveness when analyzing data.

11/05	11/05/20	OLL	7:00 AM - 3:00 PM	PHX
12/10	12/10/20	OLL	9:00 AM - 5:00 PM	PHX

Excel 2019 - Part 1 / 295 USD / Days: 1

This course aims to provide you with a foundation for Excel knowledge and skills, which you can build upon to eventually become an expert in data manipulation. Excel can help you organize, calculate, analyze, revise, update, and present your data in ways that will help the decision makers in your organization steer you in the right direction. It will also make these tasks much easier for you to accomplish, and in much less time, than if you used traditional pen-and-paper methods or non-specialized software.

11/04	11/04/20	OLL	7:00 AM - 3:00 PM	PHX
11/16	11/16/20	OLL	7:00 AM - 3:00 PM	PHX
11/23	11/23/20	OLL	7:00 AM - 3:00 PM	PHX
12/01	12/01/20	OLL	7:00 AM - 3:00 PM	PHX
12/07	12/07/20	OLL	7:00 AM - 3:00 PM	PHX
12/14	12/14/20	OLL	9:00 AM - 5:00 PM	PHX
01/05	01/05/21	OLL	7:00 AM - 3:00 PM	PHX
01/12	01/12/21	OLL	7:00 AM - 3:00 PM	PHX
01/19	01/19/21	OLL	7:00 AM - 3:00 PM	PHX
01/26	01/26/21	OLL	9:00 AM - 5:00 PM	PHX

Excel 2019 - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Excel® 2019: Part 1 course and will help start you down the road to creating advanced workbooks and worksheets that can help deepen your understanding of organizational intelligence. The ability to analyze massive amounts of data, extract actionable information from it, and present that information to decision makers is at the foundation of a successful organization that is able to compete at a high level.

11/03	11/03/20	OLL	7:00 AM - 3:00 PM	PHX
11/17	11/17/20	OLL	9:00 AM - 5:00 PM	PHX
12/02	12/02/20	OLL	7:00 AM - 3:00 PM	PHX
12/15	12/15/20	OLL	7:00 AM - 3:00 PM	PHX
01/06	01/06/21	OLL	7:00 AM - 3:00 PM	PHX
01/13	01/13/21	OLL	7:00 AM - 3:00 PM	PHX
01/20	01/20/21	OLL	7:00 AM - 3:00 PM	PHX
01/27	01/27/21	OLL	9:00 AM - 5:00 PM	PHX

Course Schedule

Excel 2019 - Part 3 / 295 USD / Days: 1

This course builds upon the foundational and intermediate knowledge presented in the Microsoft® Office Excel® 2019: Part 1 and Microsoft® Office Excel® 2019: Part 2 courses to help you get the most of your Excel experience. The ability to collaborate with colleagues, automate complex or repetitive tasks, and use conditional logic to construct and apply elaborate formulas and functions will put the full power of Excel right at your fingertips. The more you learn about how to get Excel to do the hard work for you, the more you'll be able to focus on getting the answers you need from the vast amounts of data your organization generates.

11/06	11/06/20	OLL	7:00 AM - 3:00 PM	PHX
11/25	11/25/20	OLL	7:00 AM - 3:00 PM	PHX
12/18	12/18/20	OLL	7:00 AM - 3:00 PM	PHX
12/28	12/28/20	OLL	7:00 AM - 3:00 PM	PHX
01/14	01/14/21	OLL	7:00 AM - 3:00 PM	PHX
01/28	01/28/21	OLL	9:00 AM - 5:00 PM	PHX

Introduction to DAX for Excel 2016 Users – Level 3 / 990 USD / Days: 2

This course is built for Power BI for Excel Designers that will be responsible for taking basic PowerPivot data models turning them into power business intelligence solutions.

12/07	12/08/20	OLL	7:00 AM - 3:00 PM	PHX
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Microsoft Excel for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

This course aims to provide you with a foundation for Excel knowledge and skills, which you can build upon to eventually become an expert in data manipulation. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Excel Associate (Office 365 and Office 2019): Exam MO-200 and Excel Expert (Office 365 and Office 2019): Exam MO-201.

11/03	11/03/20	OLL	9:00 AM - 5:00 PM	PHX
11/18	11/18/20	OLL	7:00 AM - 3:00 PM	PHX
12/01	12/01/20	OLL	9:00 AM - 5:00 PM	PHX
12/14	12/14/20	OLL	9:00 AM - 5:00 PM	PHX
01/06	01/06/21	OLL	9:00 AM - 5:00 PM	PHX
01/20	01/20/21	OLL	7:00 AM - 3:00 PM	PHX
01/27	01/27/21	OLL	7:00 AM - 3:00 PM	PHX

Microsoft Excel for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Excel® for Office 365™ (Desktop or Online): Part 1 course and will help start you down the road to creating advanced workbooks and worksheets that can help deepen your understanding of organizational intelligence. The ability to analyze massive amounts of data, extract actionable information from it, and present that information to decision makers is at the foundation of a successful organization that is able to compete at a high level.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Excel Associate (Office 365 and Office 2019): Exam MO-200 and Excel Expert (Office 365 and Office 2019): Exam MO-201 certifications.

11/04	11/04/20	OLL	7:00 AM - 3:00 PM	PHX
11/19	11/19/20	OLL	7:00 AM - 3:00 PM	PHX
11/19	11/19/20	OLL	7:00 AM - 3:00 PM	PHX
12/03	12/03/20	OLL	9:00 AM - 5:00 PM	PHX
12/16	12/16/20	OLL	7:00 AM - 3:00 PM	PHX
01/11	01/11/21	OLL	7:00 AM - 3:00 PM	PHX
01/14	01/14/21	OLL	9:00 AM - 5:00 PM	PHX
01/28	01/28/21	OLL	7:00 AM - 3:00 PM	PHX

Microsoft Excel for Office 365 (Desktop or Online) - Part 3 / 295 USD / Days: 1

In this course, you will build upon the foundational and intermediate knowledge presented in the Microsoft® Excel®; for Office 365™; (Desktop or Online): Part 1 and Microsoft® Excel®; for Office 365™; (Desktop or Online): Part 2 courses to help you get the most of your Excel experience. The ability to collaborate with colleagues, automate complex or repetitive tasks, and use conditional logic to construct and apply elaborate formulas and functions will put the full power of Excel right at your fingertips. The more you learn about how to get Excel to do the hard work for you, the more you'll be able to focus on getting the answers you need from the vast amounts of data your organization generates.

11/05	11/05/20	OLL	7:00 AM - 3:00 PM	PHX
11/20	11/20/20	OLL	9:00 AM - 5:00 PM	PHX
12/04	12/04/20	OLL	7:00 AM - 3:00 PM	PHX
12/18	12/18/20	OLL	7:00 AM - 3:00 PM	PHX
01/22	01/22/21	OLL	9:00 AM - 5:00 PM	PHX

Microsoft Exchange

20345-1 Administering Microsoft Exchange Server 2016/2019 / 2975 USD / Days: 5

This course teaches IT professionals how to administer and support Exchange Server. The course covers how to install and configure Exchange Server. It also covers how to manage mail recipients and public folders, including how to perform bulk operations by using Exchange Management Shell. In addition, the course covers how to manage client connectivity, message transport and hygiene, and highly available Exchange Server deployments. It also covers how to implement disaster recovery solutions. Finally, the course covers how to maintain and monitor an Exchange Server deployment and how to administer Exchange Online in a Office 365 deployment.

12/14	12/18/20	OLL	9:00 AM - 5:00 PM	PHX
01/04	01/08/21	OLL	7:00 AM - 3:00 PM	PHX

20345-2 Designing and Deploying Microsoft Exchange Server 2016/2019 / 2975 USD / Days: 5

This course provides experienced Exchange Server administrators with the knowledge to design and implement an Exchange Server messaging environment. The course covers how to design and configure advanced components in an Exchange Server deployment such as site resiliency, advanced security, compliance, archiving and discovery solutions, coexistence with other Exchange organizations or Exchange Online, and migration from previous versions of Exchange server. The course also provides guidelines, best practices, and considerations that will help optimize Exchange Server deployments.

11/09	11/13/20	OLL	7:00 AM - 3:00 PM	PHX
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Microsoft Modern Desktop Administration

MD-100T00 Windows 10 / 2975 USD / Days: 5

In this course, students will learn how to support and configure Windows 10 desktops in an organizational environment. Students will develop skills that include learning how to install, customize, and update Windows 10 operating systems. Students will learn how to managing storage, files, and devices as well as how to configure network connectivity for Windows 10. Students will also learn how to secure the Windows 10 OS and protect the data on the device. Finally, students will learn how to manage and troubleshoot Windows 10.

11/02	11/06/20	OLL	8:00 AM - 4:00 PM	PHX
11/16	11/20/20	OLL	7:00 AM - 3:00 PM	PHX
11/30	12/04/20	OLL	8:00 AM - 4:00 PM	PHX
12/14	12/18/20	OLL	7:00 AM - 3:00 PM	PHX
12/28	12/31/20	OLL	7:00 AM - 5:00 PM	PHX
01/11	01/15/21	OLL	7:00 AM - 3:00 PM	PHX
01/18	01/22/21	OLL	8:00 AM - 4:00 PM	PHX

Course Schedule

MD-101 Managing Modern Desktops / 2975 USD / Days: 5

This three-MOC packaged set aligned to Modern Desktop Exam: Modern Desktop Administrator Part 2 contains courseware that helps prepare students for Exams MD-101. Passing this exam is required to earn the Modern Desktop Administrator certification.

11/09 · 11/13/20	OLL	8:00 AM - 4:00 PM	PHX
11/09 · 11/13/20	OLL	9:00 AM - 5:00 PM	PHX
12/07 · 12/11/20	OLL	8:00 AM - 4:00 PM	PHX
12/14 · 12/18/20	OLL	7:00 AM - 3:00 PM	PHX
01/04 · 01/08/21	OLL	8:00 AM - 4:00 PM	PHX
01/18 · 01/22/21	OLL	7:00 AM - 3:00 PM	PHX
01/25 · 01/29/21	OLL	8:00 AM - 4:00 PM	PHX

Microsoft Office

10997 Office 365 Administration / 1785 USD / Days: 3

This course teaches you the skills you need to in administer, configure, troubleshoot, and operate Office 365 services, including its identities, dependencies, requirements, and supporting technologies. You will develop the skills required to administer and troubleshoot Office 365 tenant and key services of Office 365, such as Exchange Online, SharePoint Online and Skype for Business and Teams. You will also be introduced to security and compliance features of Office 365.

11/02 · 11/04/20	OLL	7:00 AM - 3:00 PM	PHX
11/18 · 11/20/20	OLL	9:00 AM - 5:00 PM	PHX
12/02 · 12/04/20	OLL	9:00 AM - 5:00 PM	PHX
12/14 · 12/16/20	OLL	7:00 AM - 3:00 PM	PHX

55268 Microsoft Power Automate for End Users / 595 USD / Days: 1

This course delivers an instructor-led product showcase for Microsoft Flow from start to finish in an engaging and practical way. Flow is a diverse product, turning business processes into automated, consistent and visual workflows. Flow is designed to interweave the various products in Office 365 as well as connect to other on-premises and web-based solutions. This course will give you the confidence to select the right actions and workflow logic for your business workflows.

12/02 · 12/02/20	OLL	9:00 AM - 5:00 PM	PHX
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Microsoft 365 Office for the Web (with Teams) / 295 USD / Days: 1

This course introduces working with shared documents in the familiar Office 365 online apps—Word, PowerPoint®, and Excel®—as an alternative to installing the Microsoft® Office desktop applications. This course also introduces several productivity apps including Yammer™, Planner, and Delve® that can be used in combination by teams for communication and collaboration.

11/12 · 11/12/20	OLL	7:00 AM - 3:00 PM	PHX
12/21 · 12/21/20	OLL	7:00 AM - 3:00 PM	PHX

Microsoft 365 Office for the Web (with Teams) / 295 USD / Days: 1

This course introduces working with shared documents in the familiar Office 365 online apps—Word, PowerPoint®, and Excel®—as an alternative to installing the Microsoft® Office desktop applications. This course also introduces several productivity apps including Yammer™, Planner, and Delve® that can be used in combination by teams for communication and collaboration.

01/27 · 01/27/21	OLL	7:00 AM - 3:00 PM	PHX
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Microsoft Teams / 295 USD / Days: .5

Microsoft Teams includes meetings, group conversations, video chat, file-sharing, co-authoring, SharePoint connection, and it can also be used to link to many other Office 365 apps.

10/30 · 10/30/20	OLL	7:00 AM - 11:00 AM	PHX
12/04 · 12/04/20	OLL	7:00 AM - 10:30 AM	PHX
12/04 · 12/04/20	OLL	11:30 AM - 3:00 PM	PHX
01/07 · 01/07/21	OLL	9:00 AM - 12:30 PM	PHX
01/07 · 01/07/21	OLL	1:30 PM - 5:00 PM	PHX

MS-100T00 Microsoft 365 Identity and Services / 2975 USD / Days: 5

Students will learn key elements of Microsoft 365 Identity job role.

12/07 · 12/11/20	OLL	7:00 AM - 3:00 PM	PHX
01/18 · 01/22/21	OLL	7:00 AM - 3:00 PM	PHX

MS-101T00 Microsoft 365 Mobility and Security / 2975 USD / Days: 5

This course covers three central elements of Microsoft 365 enterprise administration — Microsoft 365 security management, Microsoft 365 compliance management, and Microsoft 365 device management. In Microsoft 365 security management, you will examine all the common types of threat vectors and data breaches facing organizations today, and you will learn how Microsoft 365's security solutions address these security threats.

11/02 · 11/06/20	OLL	7:00 AM - 3:00 PM	PHX
11/02 · 11/06/20	OLL	7:00 AM - 3:00 PM	PHX
12/14 · 12/18/20	OLL	7:00 AM - 3:00 PM	PHX

Microsoft OneNote

OneNote 2016 / 395 USD / Days: 1

This course provides a way for students to create and collect their notes. This course will introduce students to using OneNote notebooks to store a variety of content in an organized way, access the content from anywhere, and also share it.

11/19 · 11/19/20	OLL	7:00 AM - 3:00 PM	PHX
01/08 · 01/08/21	OLL	7:00 AM - 3:00 PM	PHX

Microsoft Outlook

Microsoft Outlook for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style.

This course covers the Microsoft Office Specialist Program exam objectives to help you prepare for the Outlook Associate (Office 365 and Office 2019): Exam MO-400 certification exam.

11/04 · 11/04/20	OLL	7:00 AM - 3:00 PM	PHX
12/01 · 12/01/20	OLL	9:00 AM - 5:00 PM	PHX

Microsoft Outlook for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

In this course, you will customize command sets, configure mail accounts, set global options, perform advanced searches, apply filters to intercept mail and control spam, create rules to automate mail management tasks, work with calendars and contacts, manage tasks, preserve data with archives and data files, as well as share and delegate access to your Outlook items. In short, you'll work with a wide range of features and options and, in so doing, understand why Outlook is a leading personal management system.

This course builds upon the foundational knowledge presented in the Microsoft® Outlook® for Office 365™ (Desktop or Online): Part 1 course and will help you customize a communication system well-suited to your work style.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Outlook Associate (Office 365 and Office 2019): Exam MO-400 .

11/05 · 11/05/20	OLL	7:00 AM - 3:00 PM	PHX
12/04 · 12/04/20	OLL	9:00 AM - 5:00 PM	PHX

Outlook 2016 - Part 1 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create Tasks and Notes for yourself, and customize the Outlook interface to suit your working style.

11/03 · 11/03/20	OLL	7:00 AM - 3:00 PM	PHX
11/16 · 11/16/20	OLL	9:00 AM - 5:00 PM	PHX
12/07 · 12/07/20	OLL	9:00 AM - 5:00 PM	PHX
12/15 · 12/15/20	OLL	7:00 AM - 3:00 PM	PHX
01/20 · 01/20/21	OLL	7:00 AM - 3:00 PM	PHX

Outlook 2016 - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Outlook® 2016: Part 1 course and will help students customize a communication system well-suited to your work styles.

11/06 · 11/06/20	OLL	9:00 AM - 5:00 PM	PHX
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Course Schedule

Outlook 2016 - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Outlook® 2016: Part 1 course and will help students customize a communication system well-suited to your work styles.

11/19	11/19/20	OLL	9:00 AM - 5:00 PM	PHX
12/10	12/10/20	OLL	7:00 AM - 3:00 PM	PHX
12/18	12/18/20	OLL	7:00 AM - 3:00 PM	PHX

Outlook 2019 - Part 1 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style. This course is the first in a series of two Microsoft® Office Outlook® 2019 courses. It will provide you with the basic skills you need to start using Outlook 2019 to manage your email communications, contact information, calendar events, tasks, and notes.

11/23	11/23/20	OLL	7:00 AM - 3:00 PM	PHX
12/15	12/15/20	OLL	9:00 AM - 5:00 PM	PHX
01/12	01/12/21	OLL	7:00 AM - 3:00 PM	PHX

Outlook 2019 - Part 2 / 295 USD / Days: 1

In this course, you will customize command sets, configure mail accounts, set global options, perform advanced searches, apply filters to intercept mail and control spam, create rules to automate mail management tasks, work with calendars and contacts, manage tasks, preserve data with archives and data files, as well as share and delegate access to your Outlook items. In short, you'll work with a wide range of features and options and, in so doing, understand why Outlook is a leading personal management system.

This course builds upon the foundational knowledge presented in the Microsoft® Office Outlook® 2019: Part 1 course and will help you customize a communication system well-suited to your work style.

11/24	11/24/20	OLL	7:00 AM - 3:00 PM	PHX
12/17	12/17/20	OLL	9:00 AM - 5:00 PM	PHX
01/21	01/21/21	OLL	7:00 AM - 3:00 PM	PHX

Microsoft PowerPoint

Microsoft Office PowerPoint 2019 - Part 1 / 295 USD / Days: 1

In this course, you will use PowerPoint 2019 to begin creating engaging, dynamic multimedia presentations. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

11/18	11/18/20	OLL	9:00 AM - 5:00 PM	PHX
12/16	12/16/20	OLL	9:00 AM - 5:00 PM	PHX

Microsoft Office PowerPoint 2019 - Part 2 / 295 USD / Days: 1

Meetings, instruction, training, pitches; these are all a part of our daily lives. We are often called upon to deliver presentations with little notice, at multiple venues, and with varying requirements. And, some of these presentations include sensitive information that needs to be guarded. Given all the variables, it may seem an overwhelming task to deliver your content, on time, to all audiences, and to only those who need to see it. Oh, and by the way, you need to make it interesting, informative, and memorable. So, how do you do it? Without the help of a robust set of tools, it would be nearly impossible. But Microsoft® Office PowerPoint® 2019 provides you with a variety of such tools that can help you deliver content in nearly any situation, while saving time and effort. By taking advantage of these tools, you will be creating presentations that not only stand out from the crowd, but also don't consume all of your available time. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

11/05	11/05/20	OLL	7:00 AM - 3:00 PM	PHX
12/04	12/04/20	OLL	9:00 AM - 5:00 PM	PHX

PowerPoint 2016 - Part 1 / 295 USD / Days: 1

In this course, students will use PowerPoint 2016 to begin creating engaging, dynamic multimedia presentations.

11/10	11/10/20	OLL	7:00 AM - 3:00 PM	PHX
11/18	11/18/20	OLL	7:00 AM - 3:00 PM	PHX
11/30	11/30/20	OLL	7:00 AM - 3:00 PM	PHX
12/03	12/03/20	OLL	7:00 AM - 3:00 PM	PHX
12/15	12/15/20	OLL	9:00 AM - 5:00 PM	PHX
12/21	12/21/20	OLL	7:00 AM - 3:00 PM	PHX
01/04	01/04/21	OLL	7:00 AM - 3:00 PM	PHX

PowerPoint 2016 - Part 2 / 295 USD / Days: 1

In this course, students learn different tools & features within PowerPoint that will help them deliver content in an informative & memorable manner. Students will create presentations that not only stand out, but also don't consume all of their time.

11/06	11/06/20	OLL	9:00 AM - 5:00 PM	PHX
11/19	11/19/20	OLL	7:00 AM - 3:00 PM	PHX
12/04	12/04/20	OLL	7:00 AM - 3:00 PM	PHX
12/18	12/18/20	OLL	9:00 AM - 5:00 PM	PHX
01/13	01/13/21	OLL	7:00 AM - 3:00 PM	PHX

PowerPoint for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

By exploring the vast array of features and functionality contained within PowerPoint, you will gain the ability to organize your content, enhance it with high-impact visuals, and deliver it with a punch. In this course, you will use PowerPoint to begin creating engaging, dynamic multimedia presentations. The course material will also enable you to access and effectively utilize many web-based resources provided with your Office 365 subscription. This includes brief coverage of key skills for using PowerPoint for the Web and OneDrive. Helpful notes throughout the material alert you to cases where the online version of the application may function differently from the primary, desktop version.

11/17	11/17/20	OLL	9:00 AM - 5:00 PM	PHX
12/15	12/15/20	OLL	9:00 AM - 5:00 PM	PHX
01/19	01/19/21	OLL	7:00 AM - 3:00 PM	PHX

PowerPoint for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

Meetings, instruction, training, pitches; these are all a part of our daily lives. We are often called upon to deliver presentations with little notice, at multiple venues, and with varying requirements. And, some of these presentations include sensitive information that needs to be guarded. Given all the variables, it may seem an overwhelming task to deliver your content, on time, to all audiences, and to only those who need to see it. Oh, and by the way, you need to make it interesting, informative, and memorable. So, how do you do it? Without the help of a robust set of tools, it would be nearly impossible. But Microsoft® PowerPoint® provides you with a variety of such tools that can help you deliver content in nearly any situation, while saving time and effort. By taking advantage of these tools, you will be creating presentations that not only stand out from the crowd, but also don't consume all of your available time. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

11/19	11/19/20	OLL	9:00 AM - 5:00 PM	PHX
12/16	12/16/20	OLL	9:00 AM - 5:00 PM	PHX
01/28	01/28/21	OLL	7:00 AM - 3:00 PM	PHX

Microsoft PowerShell

10961 Automating Administration with Windows PowerShell / 2500 USD / Days: 5

This course provides students with the fundamental knowledge and skills to use Windows PowerShell for administering and automating administration of Windows based servers.

11/02	11/06/20	OLL	7:00 AM - 3:00 PM	PHX
11/16	11/20/20	OLL	7:00 AM - 3:00 PM	PHX
11/30	12/04/20	OLL	7:00 AM - 3:00 PM	PHX
12/07	12/11/20	OLL	7:00 AM - 3:00 PM	PHX
12/14	12/18/20	OLL	7:00 AM - 3:00 PM	PHX

Course Schedule

10961 Automating Administration with Windows PowerShell / 2500 USD / Days: 5

This course provides students with the fundamental knowledge and skills to use Windows PowerShell for administering and automating administration of Windows based servers.

01/11 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

01/25 · 01/29/21 **OLL** 9:00 AM - 5:00 PM PHX

10962 Advanced Automated Administration with Windows PowerShell® / 1785 USD / Days: 3

This course that will teach students how to automate administrative tasks using Windows PowerShell 5.1. Students will learn core scripting skills such as creating advanced functions, writing controller scripts, and handling script errors. Students will learn how to work with Windows PowerShell Workflow, the REST API and XML and JSON formatted data files, Students will also learn how to use new administration tools such Desired State Configuration (DSC) and Just Enough Administration (JEA) to configure and secure servers.

11/23 · 11/25/20 **OLL** 7:00 AM - 3:00 PM PHX

12/28 · 12/30/20 **OLL** 7:00 AM - 3:00 PM PHX

01/18 · 01/20/21 **OLL** 9:00 AM - 5:00 PM PHX

55133 PowerShell for System Center Configuration Manager Administrators / 1785 USD / Days: 3

This course provides you with the knowledge and skills needed to use PowerShell for System Center Configuration Manager (SCCM) administration. In this course, you will learn how to access the PowerShell cmdlets included with SCCM 1802 and use them to perform configuration tasks for a primary site. Individual cmdlets will be used in working with objects such as Boundaries, Boundary Groups, Collections, Software Deployment, Patching, Compliance Settings, OSD Task Sequences, and many others. Basic scripting will also be covered so you can learn how to put PowerShell to use when working with large sets of objects.

11/18 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft Project

55205 Mastering Microsoft Project 2016 / 1785 USD / Days: 3

The course begins with the basic concepts and leads students through all the functions they'll need to plan and manage a small to medium-size project, including how to level resources and capture both cost and schedule progress.

11/02 · 11/04/20 **OLL** 7:00 AM - 3:00 PM PHX

12/16 · 12/18/20 **OLL** 9:00 AM - 5:00 PM PHX

Project 2016 - Part 1 / 395 USD / Days: 1

This course is designed to familiarize students with the basic features and functions of Microsoft Project Professional 2016 so they can use it effectively and efficiently in a real-world environment.

11/02 · 11/02/20 **OLL** 7:00 AM - 3:00 PM PHX

11/16 · 11/16/20 **OLL** 9:00 AM - 5:00 PM PHX

12/08 · 12/08/20 **OLL** 9:00 AM - 5:00 PM PHX

12/18 · 12/18/20 **OLL** 9:00 AM - 5:00 PM PHX

01/12 · 01/12/21 **OLL** 7:00 AM - 3:00 PM PHX

Project 2016 - Part 2 / 395 USD / Days: 1

This course covers the skills a project manager needs to update a project plan during the execution, monitoring, and controlling phases of a project. This course will enable students to manage the project so that it is completed on time & within budget.

11/03 · 11/03/20 **OLL** 7:00 AM - 3:00 PM PHX

11/24 · 11/24/20 **OLL** 7:00 AM - 3:00 PM PHX

12/09 · 12/09/20 **OLL** 9:00 AM - 5:00 PM PHX

01/21 · 01/21/21 **OLL** 7:00 AM - 3:00 PM PHX

Project 2019 - Part 1 / 395 USD / Days: 1

This course will familiarize you with the basic features and functions of Microsoft Project so that you can use it effectively and efficiently in a real-world environment. You will develop the critical knowledge and skills you need to create a project plan with Project during the planning phase. In other words, if your supervisor assigns you to lead a project, this course will enable you to draft a project plan and share it with your supervisor (and others) for review and approval. Note : This course is for anyone who has Project on the desktop, regardless of whether they purchased an “on-premise” edition or subscribed to a “cloud-based” (online) edition. Most project managers and project team members use the desktop application, so that is the main focus of this course. The main features of the online app are presented in an appendix.

11/11 · 11/11/20 **OLL** 7:00 AM - 3:00 PM PHX

12/09 · 12/09/20 **OLL** 7:00 AM - 3:00 PM PHX

01/06 · 01/06/21 **OLL** 9:00 AM - 5:00 PM PHX

01/27 · 01/27/21 **OLL** 7:00 AM - 3:00 PM PHX

Project 2019 - Part 2 / 395 USD / Days: 1

This course empowers you with the advanced knowledge and skills you need to update a project plan in Project during the execution, monitoring, and controlling phases of a project. In other words, once your project plan is approved by the project sponsor, this course will enable you to manage the project so that it is completed on time, within budget, and according to scope.

11/13 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

Project 2019 - Part 2 / 395 USD / Days: 1

This course empowers you with the advanced knowledge and skills you need to update a project plan in Project during the execution, monitoring, and controlling phases of a project. In other words, once your project plan is approved by the project sponsor, this course will enable you to manage the project so that it is completed on time, within budget, and according to scope.

12/11 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

01/15 · 01/15/21 **OLL** 9:00 AM - 5:00 PM PHX

Microsoft Publisher

Publisher 2016/2019 / 395 USD / Days: 1

Microsoft® Office Publisher is a desktop publishing software application capable of producing greeting cards, certificates, newsletters, and other printed publications. Publisher includes a large collection of templates that provide a great way to start a new publication. Publisher offers a large selection of building blocks that can be dragged into your documents, helping you to create page elements such as calendars, newsletter sidebars, and borders. Publisher integrates online sharing and mail merge features, which are handy when you need to send publications to a list of customers, and it's possible to export publications as HTML web pages or PDF documents. With a user-friendly interface, Publisher makes it easy to create and edit publications.

12/08 · 12/08/20 **OLL** 9:00 AM - 5:00 PM PHX

Microsoft SharePoint

20339-1 Planning and Administering SharePoint 2016 / 2975 USD / Days: 5

This course will provide students with the knowledge and skills to plan and administer a Microsoft SharePoint 2016 environment. The course teaches students how to deploy, administer, and troubleshoot their SharePoint environment.

12/14 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

20339-2 Advanced Technologies of SharePoint 2016 / 2975 USD / Days: 5

This course will teach students how to plan, configure, & manage the advanced features in a SharePoint 2016 environment. The areas of focus for this course include implementing high availability, disaster recovery, & service application architecture.

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

55215 SharePoint Online Power User / 2380 USD / Days: 4

This course delivers the complete site owner story from start to finish in an engaging and practical way to ensure you have the confidence to plan and create new sites or manage your existing sites in SharePoint Online.

11/17 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

11/17 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

55215 SharePoint Online Power User / 2380 USD / Days: 4

This course delivers the complete site owner story from start to finish in an engaging and practical way to ensure you have the confidence to plan and create new sites or manage your existing sites in SharePoint Online.

12/14	·	12/17/20	OLL	7:00 AM - 3:00 PM	PHX
01/25	·	01/28/21	OLL	7:00 AM - 3:00 PM	PHX

55238 SharePoint Online for Administrators / 1785 USD / Days: 3

This course will introduce the audience to SharePoint Online Administration in Office 365 and explain and demonstrate the configuration options for SharePoint Online.

11/02	·	11/04/20	OLL	7:00 AM - 3:00 PM	PHX
12/07	·	12/09/20	OLL	7:00 AM - 3:00 PM	PHX
01/18	·	01/20/21	OLL	7:00 AM - 3:00 PM	PHX

Microsoft SharePoint 2016 - Advanced Site Owner with Workflow Administration / 495 USD / Days: 1

In this course, students will learn how to create, configure, and manage a SharePoint site so that your team or organization can collaborate effectively, manage the flow of digital information, automate business processes, & meet records management needs.

11/19	·	11/19/20	OLL	9:00 AM - 5:00 PM	PHX
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Microsoft SharePoint 2016 - Site Owner / 495 USD / Days: 1

In this course, students will learn how to create, configure, and manage a SharePoint team site so that your team or organization can share information and collaborate effectively.

11/17	·	11/17/20	OLL	9:00 AM - 5:00 PM	PHX
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Microsoft SharePoint 2016 - Site User / 500 USD / Days: 1

SharePoint is a complex platform. A strong understanding of the platform will allow students to work more efficiently & effectively. In this course, students will learn how to use a SharePoint Team Site to access, store, and share information & documents.

11/16	·	11/16/20	OLL	7:00 AM - 3:00 PM	PHX
01/27	·	01/27/21	OLL	7:00 AM - 3:00 PM	PHX

SharePoint - Advanced Site Owner (Modern Experience) / 495 USD / Days: 1

Microsoft®; SharePoint®; online is a platform designed to facilitate collaboration, allowing you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. As such, SharePoint has many distinct features and content structures that can be selected, added, and configured. In this course, you will learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively.

11/23	·	11/23/20	OLL	9:00 AM - 5:00 PM	PHX
12/17	·	12/17/20	OLL	9:00 AM - 5:00 PM	PHX

SharePoint - Site Owner with Microsoft Forms and Flow (Modern Experience) / 495 USD / Days: 1

This course will empower you to use Microsoft®; SharePoint®; online to facilitate collaboration and allow you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. Enable and configure SharePoint's many distinct features and discover the many content structures that can be selected, added, and configured. Learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively.

SharePoint content structures and configuration options are complex. As a site owner, it is critical that you understand what features, options, and content structures are available in SharePoint online, and how to properly configure them. With SharePoint sites, features, and content structures properly implemented, you will be able to securely share files, collaborate on documents, and access the information you need to work with your colleagues more effectively.

11/17	·	11/17/20	OLL	9:00 AM - 5:00 PM	PHX
12/08	·	12/08/20	OLL	7:00 AM - 3:00 PM	PHX
12/15	·	12/15/20	OLL	7:00 AM - 3:00 PM	PHX

SharePoint - Site User (Modern Experience) / 495 USD / Days: 1

Microsoft®; SharePoint®; online is a platform specifically designed to facilitate collaboration, allowing you and your team to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. Through this course, you will discover the many features of SharePoint online and improve your ability to work collaboratively by easily sharing, accessing, editing, and saving information.

SharePoint is a complex platform with many features and capabilities. A strong understanding of those features and capabilities will allow you to work more efficiently and effectively with SharePoint online, and with the documents and data stored in SharePoint. Furthermore, effective use of the Modern UI and Office 365's integrations will streamline tasks and facilitate collaboration with colleagues in other Office 365 and third-party apps.

11/10	·	11/10/20	OLL	7:00 AM - 3:00 PM	PHX
12/03	·	12/03/20	OLL	7:00 AM - 3:00 PM	PHX
12/14	·	12/14/20	OLL	7:00 AM - 3:00 PM	PHX

SharePoint - Site User (Modern Experience) / 495 USD / Days: 1

Microsoft®; SharePoint®; online is a platform specifically designed to facilitate collaboration, allowing you and your team to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. Through this course, you will discover the many features of SharePoint online and improve your ability to work collaboratively by easily sharing, accessing, editing, and saving information. SharePoint is a complex platform with many features and capabilities will allow you to work more efficiently and effectively with SharePoint online, and with the documents and data stored in SharePoint. Furthermore, effective use of the Modern UI and Office 365's integrations will streamline tasks and facilitate collaboration with colleagues in other Office 365 and third-party apps.

01/11	·	01/11/21	OLL	7:00 AM - 3:00 PM	PHX
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Microsoft SQL Server

10985 Introduction to SQL Databases / 1785 USD / Days: 3

Course is aimed at people looking to move into a database professional role or whose job role is expanding to encompass database elements. The course describes fundamental database concepts including database types, database languages, and database design

11/23	·	11/25/20	OLL	7:00 AM - 3:00 PM	PHX
12/21	·	12/23/20	OLL	7:00 AM - 3:00 PM	PHX

10987 Performance Tuning and Optimizing SQL Databases / 2380 USD / Days: 4

This four-day instructor-led course provides students who manage and maintain SQL Server databases with the knowledge and skills to performance tune and optimize their databases.

11/16	·	11/19/20	OLL	9:00 AM - 5:00 PM	PHX
01/05	·	01/08/21	OLL	7:00 AM - 3:00 PM	PHX

20761 Querying Data with Transact SQL / 2975 USD / Days: 5

<p>Are you ready to learn how to navigate relational databases like a pro? Transact SQL training from New Horizons will prepare you to take the next step in your data career.</p>

<p>In this course, you will gain a comprehensive understanding of the Transact SQL language, which is used by all SQL Server-related disciplines including database administration, database development and business intelligence.</p>

11/02	·	11/06/20	OLL	7:00 AM - 3:00 PM	PHX
11/02	·	11/06/20	OLL	7:00 AM - 3:00 PM	PHX
12/14	·	12/18/20	OLL	7:00 AM - 3:00 PM	PHX
01/11	·	01/15/21	OLL	7:00 AM - 3:00 PM	PHX

Course Schedule

20762 Developing SQL Databases / 2975 USD / Days: 5

<p>Are you looking for hands-on experience developing a Microsoft SQL Server database? Complete this course from New Horizons to confidently take the next step in your database career. </p>

<p>In the Developing SQL Databases course, you will learn how to use SQL Server 2016 features and tools and gain the knowledge and skills to develop a SQL Server database.</p>

12/14 · 12/18/20 **OLL** 9:00 AM - 5:00 PM PHX

20764 Administering a SQL Database Infrastructure / 2975 USD / Days: 5

<p>Are you ready to learn how to administer a SQL Server database? This course from New Horizons will equip you with the skills you need to manage databases with confidence.</p>

<p>In this course, you'll learn the ins and outs of database administration and gain hands-on experience automating, backing up, restoring and troubleshooting SQL Server. With expert guidance from New Horizons' certified instructors, you'll master the modern database techniques companies are desperately seeking out.</p>

11/02 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

12/14 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/15/21 **OLL** 9:00 AM - 5:00 PM PHX

20765 Provisioning SQL Databases / 2975 USD / Days: 5

<p>Are you looking for hands-on experience provisioning a SQL Server database? This course from New Horizons will equip you with the skills you need to level up in your data career.</p>

<p>In the Provisioning SQL Databases course, you will learn how to configure and manage SQL Server databases both on-premises and in SQL Azure.</p>

11/30 · 12/04/20 **OLL** 9:00 AM - 5:00 PM PHX

20767 Implementing a SQL Data Warehouse / 2975 USD / Days: 5

<p>Ready to learn how to implement a SQL data warehouse with confidence? This course from New Horizons will prepare you to create advanced BI solutions and advance your career.</p>

<p>In the "Implementing a SQL Data Warehouse course", you'll learn how to provision a Microsoft SQL Server database both on-premises and in Azure. </p>

12/07 · 12/11/20 **OLL** 9:00 AM - 5:00 PM PHX

20768 Developing SQL Data Models / 1785 USD / Days: 3

<p>Are you looking for hands-on experience developing SQL data models? This course from New Horizons will equip you with the skills you need to level up in your Business Intelligence career. </p>

<p>In the Developing SQL Data Models course, you will learn how to implement multidimensional databases and create tabular semantic data models for analysis using SQL Server Analysis Services (SSAS).</p>

12/14 · 12/16/20 **OLL** 9:00 AM - 5:00 PM PHX

20778 Analyzing Data with Power BI / 1785 USD / Days: 3

The main purpose of the course is to give students a good understanding of data analysis with Power BI. The course includes creating visualizations, the Power BI Service, and the Power BI Mobile App.

11/23 · 11/25/20 **OLL** 7:00 AM - 3:00 PM PHX

11/23 · 11/25/20 **OLL** 7:00 AM - 3:00 PM PHX

12/21 · 12/23/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/13/21 **OLL** 7:00 AM - 3:00 PM PHX

40364 Database Administration Fundamentals / 1500 USD / Days: 3

This three-day MTA Training course helps you prepare for Microsoft Exam 98-364, and build an understanding of these topics: Core Database Concepts, Creating Database Objects, Manipulating Data, Data Storage, and Administering a Database.

12/16 · 12/18/20 **OLL** 9:00 AM - 5:00 PM PHX

55123 Writing Reports with Report Builder and SSRS Level 1 / 1190 USD / Days: 2

In this course, students will continue their learning on the foundations of report writing with Microsoft® SQL Server® Report Builder and SSRS.

12/07 · 12/08/20 **OLL** 7:00 AM - 3:00 PM PHX

55128 Writing Reports with Report Builder and SSRS Level 2 / 1190 USD / Days: 2

In this course, students will continue their learning on the foundations of report writing with Microsoft® SQL Server® Report Builder and SSRS. The focus will be on report creation by connecting to a database and manipulating the data.

12/17 · 12/18/20 **OLL** 9:00 AM - 5:00 PM PHX

SQL Querying Fundamentals - Part 1 / 495 USD / Days: 1

This course, SQL Querying: Fundamentals, will teach you to use SQL as a tool to retrieve the information you need from databases.

11/02 · 11/02/20 **OLL** 7:00 AM - 3:00 PM PHX

12/02 · 12/02/20 **OLL** 9:00 AM - 5:00 PM PHX

01/05 · 01/05/21 **OLL** 7:00 AM - 3:00 PM PHX

SQL Querying Fundamentals - Part 2 / 495 USD / Days: 1

In this course you will learn how to identify and use advanced querying techniques. You might find that you need to modifying the structure of a table; inserting, updating, deleting data and indexing tables to optimize query performance.

11/03 · 11/03/20 **OLL** 7:00 AM - 3:00 PM PHX

12/09 · 12/09/20 **OLL** 9:00 AM - 5:00 PM PHX

Microsoft System Center

20703-1 Administering System Center Configuration Manager / 2975 USD / Days: 5

In this course, students will learn day-to-day management tasks, including how to manage applications, client health, hardware and software inventory, operating system deployment, and software updates by using Configuration Manager. You also will learn how to optimize System Center Endpoint Protection, manage compliance, and create management queries and reports.

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/11/20 **OLL** 9:00 AM - 5:00 PM PHX

01/04 · 01/08/21 **OLL** 7:00 AM - 3:00 PM PHX

01/18 · 01/22/21 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft Visio

Visio 2016: Part 1 / 395 USD / Days: 1

This course provides students with a tool to easily create a professional-looking visual product. Students will create visually engaging diagrams, maps, and drawings, using graphical elements to make information easier to comprehend.

11/12 · 11/12/20 **OLL** 7:00 AM - 3:00 PM PHX

12/09 · 12/09/20 **OLL** 7:00 AM - 3:00 PM PHX

Visio 2016: Part 2 / 395 USD / Days: 1

In Microsoft® Visio® 2016 : Part 2, students will learn about more advanced features, making themselves more efficient and effective as a Visio user.

11/25 · 11/25/20 **OLL** 7:00 AM - 3:00 PM PHX

Visio 2019 - Part 1 / 395 USD / Days: 1

In today's workplace, visual diagrams are an essential part of communication, from road maps to sales flows to process charts. Microsoft® Visio® provides you with an intuitive, customizable tool to easily create a professional-looking visual product by using its extensive gallery of shapes. By following the exercises in this course, you will be empowered to create visually engaging diagrams, maps, and drawings, using graphical elements to make information easier to comprehend.

12/04 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

01/25 · 01/25/21 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

Visio 2019 - Part 2 / 395 USD / Days: 1

Microsoft® Visio® stands out among similar applications because of its unique ability to draw a wide variety of diagrams, flowcharts, workflows, and organization structures—anything that can be represented by shapes connected by lines. Most importantly, these shapes can be rearranged and with corresponding lines remaining intact. Visio has improved over the years as features common among Microsoft® Office applications have been added. Today, Visio is well integrated with other members of the Office family as well as Microsoft's cloud-based services. This greatly enriches the sharing and publishing of Visio drawings. In Microsoft® Visio® 2019: Part 1, you learned the basic skills needed to create and modify various Visio drawings. In Microsoft® Visio® 2019: Part 2, you will learn about more advanced features—making you a more efficient and effective Visio user.

12/08 · 12/08/20 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft Visual Studio

10975 Introduction to Programming / 2500 USD / Days: 5

In this 5-day course, students will learn the basics of computer programming through the use of Microsoft Visual Studio 2013 and either the Visual C# or Visual Basic programming languages.

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

20480 Programming in HTML5 with JavaScript and CSS3 / 2975 USD / Days: 5

This course provides an introduction to HTML5, CSS3, and JavaScript and helps students gain basic HTML5/CSS3/JavaScript programming skills. This course is an entry point into both the Web application and Windows Store apps training paths.

12/07 · 12/11/20 **OLL** 9:00 AM - 5:00 PM PHX

01/18 · 01/22/21 **OLL** 7:00 AM - 3:00 PM PHX

20483 Programming in C# / 2975 USD / Days: 5

This training course teaches developers the programming skills that are required for developers to create Windows applications using the C# language.

11/02 · 11/06/20 **OLL** 9:00 AM - 5:00 PM PHX

20486 Developing ASP.NET Core MVC Web Applications / 2975 USD / Days: 5

In this course, the professional web developers will learn to develop advanced ASP.NET Core MVC applications using .NET Core tools and technologies. The focus will be on coding activities that enhance the performance and scalability of the Web site application. This course will also prepare the student for exam 70-486.

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

12/14 · 12/18/20 **OLL** 9:00 AM - 5:00 PM PHX

01/04 · 01/08/21 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft Windows

10982 Supporting and Troubleshooting Windows 10 / 2975 USD / Days: 5

This course is designed to provide students with the knowledge and skills required to support and troubleshoot Windows 10 PCs and devices in a Windows Server domain environment. These skills include understanding of Windows 10 features, how they can be used in an Active Directory environment and how to troubleshoot them.

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

12/14 · 12/18/20 **OLL** 9:00 AM - 5:00 PM PHX

01/25 · 01/29/21 **OLL** 7:00 AM - 3:00 PM PHX

Using Microsoft Windows 10 / 295 USD / Days: 1

In this course, students will learn the features and functionality of the Windows 10 operating system for professional and personal use.

12/16 · 12/16/20 **OLL** 7:00 AM - 3:00 PM PHX

01/22 · 01/22/21 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft Windows Server

10967 Fundamentals of a Windows Server Infrastructure / 2975 USD / Days: 5

Students will learn basic skills and knowledge required to build a Windows Server Infrastructure, as well as networking architecture and topologies, security considerations and best practices and Windows Server administration skills and technologies.

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

10969 Active Directory Services with Windows Server / 2500 USD / Days: 5

Students will learn the skills you need to better manage and protect data access and information, simplify deployment and management of your identity infrastructure, and provide more secure access to data from virtually anywhere.

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

20740 Installation, Storage, and Compute with Windows Server 2016 / 2975 USD / Days: 5

This course is designed for students who are responsible for managing storage by using Windows Server 2016, and who need to understand the scenarios, requirements, and storage and compute options that are available in Windows Server 2016.

11/16 · 11/20/20 **OLL** 9:00 AM - 5:00 PM PHX

12/14 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

01/25 · 01/29/21 **OLL** 7:00 AM - 3:00 PM PHX

20741 Networking with Windows Server 2016 / 2975 USD / Days: 5

This course provides the fundamental networking skills required to deploy & support Windows Server 2016 in most organizations. It covers IP fundamentals, remote access technologies, & more advanced content including software defined networking.

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

12/14 · 12/18/20 **OLL** 9:00 AM - 5:00 PM PHX

20742 Identity with Windows Server 2016 / 2975 USD / Days: 5

This course teaches IT Pros how to deploy and configure Active Directory Domain Services in a distributed environment, how to implement Group Policy, how to perform backup & restore, & how to troubleshoot Active Directory-related issues.

12/14 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

20744 Securing Windows Server 2016 / 2975 USD / Days: 5

This course teaches IT professionals how they can enhance the security of the IT infrastructure that they administer. This course begins by emphasizing the importance of assuming that network breaches have occurred already, and then teaches you how to protect administrative credentials and rights to help ensure that administrators can perform only the tasks that they need to, when they need to.

This course explains how you can use auditing and the Advanced Threat Analysis feature in Windows Server 2016 to identify security issues. You will also learn how to mitigate malware threats, secure your virtualization platform, and use deployment options such as Nano server and containers to enhance security. The course also explains how you can help protect access to files by using encryption and dynamic access control, and how you can enhance your network's security.

11/30 · 12/04/20 **OLL** 9:00 AM - 5:00 PM PHX

Windows Server 2016 MCSA Bootcamp / 4995 USD / Days: 5

This course will provide experienced IT professionals who wish to either upgrade their skills for the purpose of certifying on Microsoft Windows Server 2016 or who wish to gain information on Windows Server 2016 in an accelerated fashion. This course is a one week bootcamp to prepare students for the 2016 MCSA Certification. It will include content for the 70-740, 70-741, and 70-742 exams.

11/30 · 12/04/20 **OLL** 7:00 AM - 6:00 PM PHX

WS-011T00-A: Windows Server 2019 Administration / 2975 USD / Days: 5

The course teaches IT professionals the fundamental administration skills required to deploy and support Windows Server 2019 in most organizations.

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

01/18 · 01/22/21 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

WS-012 Windows Server 2019 Hybrid and Azure IaaS / 1785 USD / Days: 3

This three-day course WS-012T00-A is intended primarily for IT Professionals who have experience with managing an on-premises Windows Server environment. Its purpose is to prepare professionals for planning, implementing, and managing environments that include Azure IaaS-hosted Windows Server-based workloads. The course covers how to leverage the hybrid capabilities of Azure, how to migrate virtual and physical server workloads to Azure IaaS, and how to manage and secure Azure VMs running Windows Server 2019.

11/23 · 11/25/20 **OLL** 7:00 AM - 3:00 PM PHX

12/14 · 12/16/20 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft Word

Microsoft Word for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

In this course, you'll learn how to use Word on the desktop to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Word Associate (Office 365 and Office 2019): Exam MO-100 and Word Expert (Office 365 and Office 2019): Exam MO-101 certification exams.

11/09 · 11/09/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/07/20 **OLL** 9:00 AM - 5:00 PM PHX

01/11 · 01/11/21 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft Word for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

Creating professional-looking documents can help you give your organization a competitive edge. Implementing time-saving features such as document templates and automated mailings helps your organization reduce expenses. Mastering these techniques will make you a valued employee in your organization.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Word Associate (Office 365 and Office 2019): Exam MO-100 and Word Expert (Office 365 and Office 2019): Exam MO-101 certification exams.

11/24 · 11/24/20 **OLL** 7:00 AM - 3:00 PM PHX

12/16 · 12/16/20 **OLL** 9:00 AM - 5:00 PM PHX

01/20 · 01/20/21 **OLL** 7:00 AM - 3:00 PM PHX

Microsoft Word for Office 365 (Desktop or Online) - Part 3 / 295 USD / Days: 1

In this course, you'll learn how to use Word to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents.

11/30 · 11/30/20 **OLL** 7:00 AM - 3:00 PM PHX

01/27 · 01/27/21 **OLL** 7:00 AM - 3:00 PM PHX

Word 2016 - Part 1 / 295 USD / Days: 1

In this course, students learn how to use Word 2016 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents.

11/09 · 11/09/20 **OLL** 9:00 AM - 5:00 PM PHX

11/23 · 11/23/20 **OLL** 9:00 AM - 5:00 PM PHX

12/01 · 12/01/20 **OLL** 7:00 AM - 3:00 PM PHX

12/15 · 12/15/20 **OLL** 7:00 AM - 3:00 PM PHX

01/05 · 01/05/21 **OLL** 7:00 AM - 3:00 PM PHX

01/26 · 01/26/21 **OLL** 7:00 AM - 3:00 PM PHX

Word 2016 - Part 2 / 295 USD / Days: 1

In this course, students learn the features which enable them to create complex documents with a consistent look and feel. Students will also learn how to automate tedious tasks such as preparing a letter to send to every customer of your organization.

11/04 · 11/04/20 **OLL** 9:00 AM - 5:00 PM PHX

11/18 · 11/18/20 **OLL** 7:00 AM - 3:00 PM PHX

12/03 · 12/03/20 **OLL** 7:00 AM - 3:00 PM PHX

12/16 · 12/16/20 **OLL** 7:00 AM - 3:00 PM PHX

01/13 · 01/13/21 **OLL** 7:00 AM - 3:00 PM PHX

Word 2016 - Part 3 / 295 USD / Days: 1

Microsoft® Word 2016 enables you to do far more than simple word processing. This course covers Microsoft Office Specialist exam objectives to help students prepare for the Word 2016 Exam and the Word 2016 Expert Exam.

11/20 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

12/18 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

Word 2019 - Part 1 / 295 USD / Days: 1

In this course, you'll learn how to use Word 2019 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents. Microsoft® Word 2019 is designed to help you move smoothly through the task of creating professional-looking documents. Its rich features and powerful tools can make your work easy, and even fun.

11/10 · 11/10/20 **OLL** 7:00 AM - 3:00 PM PHX

12/03 · 12/03/20 **OLL** 7:00 AM - 3:00 PM PHX

01/06 · 01/06/21 **OLL** 7:00 AM - 3:00 PM PHX

Word 2019 - Part 2 / 295 USD / Days: 1

Creating professional-looking documents can give you and your organization a competitive edge. Implementing time-saving features such as document templates and automated mailings can help reduce expenses. Mastering these techniques will make you a valued employee in your organization.

11/18 · 11/18/20 **OLL** 9:00 AM - 5:00 PM PHX

12/15 · 12/15/20 **OLL** 7:00 AM - 3:00 PM PHX

Word 2019 - Part 2 / 295 USD / Days: 1

Creating professional-looking documents can give you and your organization a competitive edge. Implementing time-saving features such as document templates and automated mailings can help reduce expenses. Mastering these techniques will make you a valued employee in your organization.

01/14 · 01/14/21 **OLL** 7:00 AM - 3:00 PM PHX

Word 2019 - Part 3 / 295 USD / Days: 1

Microsoft® Word enables you to do far more than simple word processing. Word includes advanced image manipulation tools, collaboration features, cross-referencing and linking tools, entry forms and data collection, security features, and tools to automate document production.

11/19 · 11/19/20 **OLL** 9:00 AM - 5:00 PM PHX

12/16 · 12/16/20 **OLL** 7:00 AM - 3:00 PM PHX

Miscellaneous

55265 Microsoft® PowerApps- (Windows 10 Lab) / 1190 USD / Days: 2

Students will be taught how to design, test and publish new apps that work with a variety of data sources. We will take users through a selection of well-crafted lessons to help them build new applications for their business.

11/17 · 11/18/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/12/21 **OLL** 9:00 AM - 5:00 PM PHX

AZ-303T00 - Microsoft Azure Architect Technologies / 2975 USD / Days: 5

This course teaches Solutions Architects how to translate business requirements into secure, scalable, and reliable solutions. Lessons include virtualization, automation, networking, storage, identity, security, data platform, and application infrastructure. This course outlines how decisions in each these area affects an overall solution.

11/02 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

11/30 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/11/20 **OLL** 9:00 AM - 5:00 PM PHX

12/14 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

01/04 · 01/08/21 **OLL** 7:00 AM - 3:00 PM PHX

01/18 · 01/22/21 **OLL** 7:00 AM - 3:00 PM PHX

AZ-304T00 - Microsoft Azure Architect Design / 2380 USD / Days: 4

This course teaches Solutions Architects how to translate business requirements into secure, scalable, and reliable solutions. Lessons include design considerations related to logging, cost analysis, authentication and authorization, governance, security, storage, high availability, and migration. This role requires decisions in multiple areas that affect an overall design solution.

12/07 · 12/10/20 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

Certified Asset Management Security Expert (CAMSE) / 2000 USD / Days: 1

The mission of IAITAM's CAMSE course is to maximize the contribution of IT Asset Management professionals to the information security and physical security of the organization by bridging the gap between ITAM and IT security processes while incorporating security strategies throughout the ITAM policies, processes and procedures so that ITAM enhances the security program and improves the applicable governance. This course includes the comprehensive online examination necessary for achieving CAMSE Certification.

01/28 · 01/28/21 **OLL** 7:00 AM - 2:00 PM PHX

Certified IT Asset Manager (CITAM) / 3500 USD / Days: 3

Attendees will learn about the entire ITAM Program and take with them the foundation plan for starting or improving their organization's ITAM Program. The intense three-day course with certification is packed full of information and real-world experiences designed to make your ITAM Program more effective and efficient, and the CITAM Certification will lend notable credibility to both you and your ITAM Program. This course addresses each of the Key Process Areas (KPAs) identified within the IBPL that, when combined, empowers an organization and maximizes the value of their IT assets. The course will also review the core processes that encompass the ITAM Program and the projects that will help an organization build a productive and profitable business unit. The course includes exam for CITAM certification.

11/17 · 11/19/20 **OLL** 7:00 AM - 2:00 PM PHX

01/12 · 01/14/21 **OLL** 7:00 AM - 2:00 PM PHX

Cisco® Engineering Cisco Meraki Solutions Part 2 (ECMS2) V1.1 / 3495 USD / Days: 3

The course, Engineering Cisco Meraki Solutions Part 2 (ECMS2) v1.0 elevates your knowledge of Cisco's Meraki technology. In this advanced technical training course, you'll learn how to plan for network deployments and integrations using the Cisco Meraki platform. Through practical hands-on instruction and experiences, you will learn how to operate Meraki networks and troubleshoot complex network incidents using the Meraki Dashboard and analytics. You will also learn how to design Meraki architectures for redundancy, high-density, and scalability by implementing comprehensive Meraki product features to meet design objectives. This course is the second of two courses that prepares you for Cisco Meraki certification.

11/04 · 11/06/20 **OLL** 8:00 AM - 4:00 PM PHX

12/09 · 12/11/20 **OLL** 8:00 AM - 4:00 PM PHX

01/05 · 01/07/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Introducing Cisco® Unified Computing System v1.0 (DCIUCS) / 2195 USD / Days: 2

This introductory course shows you how to deploy, secure, operate and maintain the Cisco Unified Computing system (Cisco UCS) B-Series blade server, Cisco UCS C-Series and S-Series rack servers, and Cisco HyperFlex product family, for use in data centers.

12/14 · 12/15/20 **OLL** 8:00 AM - 4:00 PM PHX

01/25 · 01/26/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Understanding Cisco Cybersecurity Operations Fundamentals v1.0 (CBROPS) / 4295 USD / Days: 5

The Understanding Cisco Cybersecurity Operations Fundamentals (CBROPS) v1.0 course teaches you security concepts, common network and application operations and attacks, and the types of data needed to investigate security incidents. This course teaches you how to monitor alerts and breaches, and how to understand and follow established procedures for response to alerts converted to incidents. Through a combination of lecture, hands-on labs, and self-study, you will learn the essential skills, concepts, and technologies to be a contributing member of a cybersecurity operations center (SOC) including understanding the IT infrastructure, operations, and vulnerabilities. This course helps you prepare for the Cisco Certified CyberOps Associate certification and the role of a Junior or Entry-level cybersecurity operations analyst in a SOC.

12/07 · 12/11/20 **OLL** 8:00 AM - 4:00 PM PHX

01/11 · 01/15/21 **OLL** 8:00 AM - 4:00 PM PHX

Dare to Lead™ / 2250 USD / Days: 6

This workshop is all about your own leadership self-awareness, identifying your call to courage as a leader and the learning, practice and integration of the four courage skills sets so you can show up authentically in life and leadership.

Dare to Lead™ is the ultimate playbook for developing brave leaders and courageous cultures. The greatest barrier to daring leadership is not fear; the greatest obstacle is armor – how we self-protect when we feel uncertainty, risk and emotional exposure. Learn the skills to move from armored leadership to daring leadership. Daring leaders are self-aware, know how to have hard conversations, hold themselves and others accountable, build trust, lead with empathy and connection, take smart risks that lead to innovation, reset quickly after disappointments and setbacks, and give and receive feedback. This interactive curriculum is delivered in six, 4-hour sessions over three weeks and is based on the research by Brené Brown.

12/01 · 12/16/20 **OLL** 8:00 AM - 12:00 PM PHX

Docker Enterprise Bootcamp / 3800 USD / Days: 5

In this intense cloud native bootcamp, you'll encounter containers for the first time, learn to orchestrate them into scalable, highly available applications orchestrated by Docker Swarm, and finally discover how to enhance the security of your entire software supply chain and production environments using Docker Enterprise. This bundle is ideal for students who are just starting out with containerization and want to leverage the full power of the Docker Enterprise platform as soon as possible.

11/16 · 11/20/20 **OLL** 10:00 AM - 6:00 PM PHX

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Docker Fundamentals + Enterprise Operations Bundle / 3000 USD / Days: 5

The Docker Fundamentals + Enterprise Operations Bundle includes the full Docker for Enterprise Operations course as well as the prerequisite Docker Fundamentals course run back to back in a single intensive training experience. The Docker Fundamentals training course features the foundational concepts and practices of containerization on a single Docker node. The course offers learners the opportunity to assimilate basic container orchestration and how to scale Docker across multiple nodes in a simple swarm cluster. This course provides essential foundational knowledge for subsequent Docker courses. As the follow-on to the Docker Fundamentals course, Docker for Enterprise Operations is a role-based course is designed for Docker Operations teams to accelerate their Docker journey in the enterprise. The course covers in-depth core advanced features of Docker EE and best practices to apply these features at scale with enterprise workloads. Platform Availability: Linux, Windows (Fundamentals Only).

11/16 · 11/20/20 **OLL** 10:00 AM - 6:00 PM PHX

12/07 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Introduction to R Programming / 1190 USD / Days: 2

Over the past few years, R has been steadily gaining popularity with business analysts, statisticians and data scientists as a tool of choice for conducting statistical analysis of data as well as supervised and unsupervised machine learning.

11/16 · 11/17/20 **OLL** 7:00 AM - 3:00 PM PHX

Kubernetes Administration / 3250 USD / Days: 4

In this vendor agnostic course, you'll learn the installation, configuration and administration of a production-grade Kubernetes cluster.

11/10 · 11/13/20 **OLL** 10:00 AM - 6:00 PM PHX

12/01 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

12/15 · 12/18/20 **OLL** 10:00 AM - 6:00 PM PHX

Course Schedule

PL-900T00 Microsoft Power Platform Fundamentals / 1190 USD / Days: 2

This course is designed to serve as a valuable introduction to Power Platform. You will gain hands-on experience creating a simple PowerApp, connecting data with CDS, building a Power BI Dashboard, and automating a process with Microsoft Flow.

11/02 · 11/03/20 **OLL** 7:00 AM - 3:00 PM PHX

01/07 · 01/08/21 **OLL** 7:00 AM - 3:00 PM PHX

01/28 · 01/29/21 **OLL** 7:00 AM - 3:00 PM PHX

Red Hat Microsoft Windows Automation with Red Hat Ansible (DO417) / 3600 USD / Days: 4

In this course, you will gain the insight to automate administration on Windows Server to empower your DevOps workflow. If you are a Windows Server professional without previous Ansible experience this course will be of great benefit. You will leverage Ansible to write automation playbooks for Microsoft Windows systems to perform common system administration tasks reproducibly at scale. You will also gain advantage with Red Hat Ansible Tower to securely manage and run your Ansible playbooks from a central web-based user interface.

This course is based on Red Hat Ansible Engine 2.8, Red Hat Ansible Tower 3.5, and Windows Server 2016 and 2019.

11/16 · 11/19/20 **OLL** 9:00 AM - 3:00 PM PHX

12/14 · 12/17/20 **OLL** 9:00 AM - 3:00 PM PHX

VMware Carbon Black App Control Administrator / 850 USD / Days: 1

This course teaches you how to use the VMware Carbon Black App Control product and leverage the capabilities to configure and maintain the system according to their organization's security posture and organizational policies. This course provides an in-depth, technical understanding of the Carbon Black App Control product through comprehensive coursework and hands-on scenario-based labs.

11/05 · 11/05/20 **OLL** 10:00 AM - 6:00 PM PHX

11/12 · 11/12/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/07/20 **OLL** 7:00 AM - 3:00 PM PHX

12/10 · 12/10/20 **OLL** 10:00 AM - 6:00 PM PHX

01/07 · 01/07/21 **OLL** 10:00 AM - 6:00 PM PHX

01/11 · 01/11/21 **OLL** 7:00 AM - 3:00 PM PHX

01/18 · 01/18/21 **OLL** 10:00 AM - 6:00 PM PHX

01/28 · 01/28/21 **OLL** 7:00 AM - 3:00 PM PHX

VMware Carbon Black App Control Advanced Administrator / 925 USD / Days: 1

This course teaches you how to configure and scope the rules within VMware Carbon Black App Control product to maintain the system according to your organization's security posture and organizational policies. Additionally, this course covers troubleshooting both the server and the agent for Carbon Black App Control and how to identify issues that impact normal operations. This course provides an in-depth, technical understanding of the Carbon Black App Control product through comprehensive coursework and hands-on scenario-based labs.

11/06 · 11/06/20 **OLL** 10:00 AM - 6:00 PM PHX

11/13 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

12/08 · 12/08/20 **OLL** 7:00 AM - 3:00 PM PHX

12/11 · 12/11/20 **OLL** 10:00 AM - 6:00 PM PHX

01/08 · 01/08/21 **OLL** 10:00 AM - 6:00 PM PHX

01/12 · 01/12/21 **OLL** 7:00 AM - 3:00 PM PHX

01/19 · 01/19/21 **OLL** 10:00 AM - 6:00 PM PHX

VMware Carbon Black Cloud Enterprise EDR / 925 USD / Days: 1

This course teaches you how to use the VMware Carbon Black Cloud Enterprise EDR product and leverage its capabilities to configure and maintain the system according to your organization's security posture and policies. This course provides an in-depth, technical understanding of the product through comprehensive coursework and hands-on scenario-based labs.

11/10 · 11/10/20 **OLL** 10:00 AM - 6:00 PM PHX

11/17 · 11/17/20 **OLL** 7:00 AM - 3:00 PM PHX

12/15 · 12/15/20 **OLL** 7:00 AM - 3:00 PM PHX

01/12 · 01/12/21 **OLL** 10:00 AM - 6:00 PM PHX

01/21 · 01/21/21 **OLL** 7:00 AM - 3:00 PM PHX

VMware Carbon Black EDR Administrator / 850 USD / Days: 1

This course teaches you how to use the VMware Carbon Black EDR product and leverage the capabilities to configure and maintain the system according to your organization's security posture and policies. This course provides an in-depth, technical understanding of the Carbon Black EDR product through comprehensive coursework and hands-on scenario-based labs.

11/02 · 11/02/20 **OLL** 10:00 AM - 6:00 PM PHX

11/09 · 11/09/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/07/20 **OLL** 10:00 AM - 6:00 PM PHX

12/09 · 12/09/20 **OLL** 7:00 AM - 3:00 PM PHX

01/04 · 01/04/21 **OLL** 10:00 AM - 6:00 PM PHX

01/13 · 01/13/21 **OLL** 7:00 AM - 3:00 PM PHX

01/20 · 01/20/21 **OLL** 10:00 AM - 6:00 PM PHX

VMware Carbon Black EDR Administrator / 850 USD / Days: 1

This course teaches you how to use the VMware Carbon Black EDR product and leverage the capabilities to configure and maintain the system according to your organization's security posture and policies. This course provides an in-depth, technical understanding of the Carbon Black EDR product through comprehensive coursework and hands-on scenario-based labs.

01/25 · 01/25/21 **OLL** 7:00 AM - 3:00 PM PHX

VMware Carbon Black EDR Advanced Analyst / 925 USD / Days: 1

This course teaches you how to use the VMware Carbon Black EDR product during incident response. Using the SANS PICERL framework, you will configure the server and perform an investigation on a possible incident. This course provides guidance on using Carbon Black EDR capabilities throughout an incident with an in-depth, hands-on, scenario-based lab.

10/30 · 10/30/20 **OLL** 6:00 AM - 2:00 PM PHX

11/04 · 11/04/20 **OLL** 10:00 AM - 6:00 PM PHX

11/11 · 11/11/20 **OLL** 7:00 AM - 3:00 PM PHX

12/09 · 12/09/20 **OLL** 10:00 AM - 6:00 PM PHX

12/11 · 12/11/20 **OLL** 7:00 AM - 3:00 PM PHX

01/06 · 01/06/21 **OLL** 10:00 AM - 6:00 PM PHX

01/15 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

01/22 · 01/22/21 **OLL** 10:00 AM - 6:00 PM PHX

01/27 · 01/27/21 **OLL** 7:00 AM - 3:00 PM PHX

VMware Cloud Foundation: Management and Operations [V4.0] / 2550 USD / Days: 3

This three-day course includes instruction on the capabilities of VMware Cloud Foundation to manage and operate hybrid and cloud infrastructures, which includes customization and management. The course explains the architecture of VMware vCloud Foundation and explains licensing, certificates, VMware vSAN, maintenance, and multi-instancing. The course also covers workload domains, workload migration, availability, and troubleshooting.

12/14 · 12/16/20 **OLL** 8:00 AM - 4:00 PM PHX

VMware NSX-T Data Center: Troubleshooting and Operations v3.0 / 4625 USD / Days: 5

This five-day, hands-on training course provides you with the advanced knowledge, skills, and tools to achieve competency in operating and troubleshooting the VMware NSX-T Data Center environment. In this course, you are introduced to workflows of various networking and security constructs along with several operational and troubleshooting tools that help you manage and troubleshoot your NSX-T Data Center. In addition, you are presented with various types of technical problems, which you will identify, analyse, and solve through a systematic process.

11/09 · 11/13/20 **OLL** 8:00 AM - 4:00 PM PHX

Course Schedule

VMware NSX-T Data Center: Troubleshooting and Operations v3.0 / 4625 USD / Days: 5

This five-day, hands-on training course provides you with the advanced knowledge, skills, and tools to achieve competency in operating and troubleshooting the VMware NSX-T Data Center environment. In this course, you are introduced to workflows of various networking and security constructs along with several operational and troubleshooting tools that help you manage and troubleshoot your NSX-T Data Center. In addition, you are presented with various types of technical problems, which you will identify, analyse, and solve through a systematic process.

11/30	12/04/20	OLL	7:00 AM - 3:00 PM	PHX
12/14	12/18/20	OLL	8:00 AM - 4:00 PM	PHX
01/11	01/15/21	OLL	8:00 AM - 4:00 PM	PHX
01/25	01/29/21	OLL	8:00 AM - 4:00 PM	PHX

VMware vSphere with Tanzu – Deploy and Manage v7 / 2775 USD / Days: 3

During this 3-day course, you focus on deploying and managing VMware vSphere® with Kubernetes. You learn about how vSphere with Kubernetes can be used to orchestrate the delivery of Kubernetes clusters and containerized applications in a VMware vSphere® environment.

11/30	12/02/20	OLL	8:00 AM - 4:00 PM	PHX
12/14	12/16/20	OLL	8:00 AM - 4:00 PM	PHX
01/11	01/13/21	OLL	8:00 AM - 4:00 PM	PHX

VMware vSphere: Fast Track v7.0 / 6475 USD / Days: 5

This five-day, intensive course takes you from introductory to advanced VMware vSphere®; 7 management skills. Building on the installation and configuration content from our best-selling course, you will also develop advanced skills needed to manage and maintain a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you will install, configure and manage vSphere 7. You will explore the features that build a foundation for a truly scalable infrastructure and discuss when and where these features have the greatest effect. This course prepares you to administer a vSphere infrastructure for an organization of any size using vSphere 7, which includes VMware ESXi® and VMware vCenter Server®; 7.

11/09	11/13/20	OLL	7:00 AM - 5:00 PM	PHX
11/30	12/04/20	OLL	7:00 AM - 5:00 PM	PHX
12/14	12/18/20	OLL	7:00 AM - 5:00 PM	PHX
01/11	01/15/21	OLL	7:00 AM - 5:00 PM	PHX
01/25	01/29/21	OLL	7:00 AM - 5:00 PM	PHX

WS-050 Migrating Application Workloads to Azure / 1190 USD / Days: 2

This workshop reveals how to migrate existing on-premises workloads and assets to the cloud, specifically to the Microsoft Azure platform. Discover how to assess and evaluate an existing on-premises environment in preparation for a cloud migration. You will also learn how to monitor and optimize your Azure-based workloads to maximize return on investment (ROI), and use Azure services to protect and manage your virtual machines, applications, and data.

11/19	11/20/20	OLL	7:00 AM - 3:00 PM	PHX
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Nutanix

Nutanix Advanced Administration and Performance Management V5.5 / 4000 USD / Days: 4

The Nutanix AAPM Advanced Administration & Performance Management course is an advanced level training program for experienced Nutanix data center administrators, technicians, and support personnel.

The course features comprehensive coverage of performance management for Nutanix clusters, including options for performance optimization, troubleshooting issues and tuning. Learn through hands-on labs to monitor system performance, advanced networking and storage to help optimize data center administration.

Advanced Administration explains in detail how to use the major Acropolis services such as Acropolis Block Services (ABS) and Acropolis File Services (AFS). The course also explains how to define and manage assets and applications using Calm, including how to connect to clouds, automation of the Life Cycle Management (LCM) application, and how to implement and configure Self Service Portal and governance. Take advantage of Flash mode to improve system performance as well as how to effectively clone and delete VMs, move them between storage containers, and how to manage VMs (tagging, sizing, migration).

12/01	12/04/20	OLL	6:00 AM - 3:00 PM	PHX
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Nutanix Enterprise Cloud Administration v5.5 / 3500 USD / Days: 4

This course covers all the tasks that Nutanix administrators perform on the job.

11/03	11/06/20	OLL	7:00 AM - 3:00 PM	PHX
11/17	11/20/20	OLL	10:00 AM - 6:00 PM	PHX
12/08	12/11/20	OLL	7:00 AM - 3:00 PM	PHX
12/21	12/24/20	OLL	8:00 AM - 4:00 PM	PHX

Palo Alto

Palo Alto Networks : Firewall Essentials: Configuration and Management EDU-210 (10.0) / 4995 USD / Days: 5

The Palo Alto Networks Firewall 10.0 Essentials: Configuration and Management (EDU-210) course is five days of instructor-led training that will help you to: Configure and manage the essential features of Palo Alto Networks next-generation firewalls. Configure and manage Security and NAT policies to enable approved traffic to and from zones. Configure and manage Threat Prevention strategies to block traffic from known and unknown IP addresses, domains, and URLs. Monitor network traffic using the interactive web interface and firewall reports.

11/02	11/06/20	OLL	10:00 AM - 6:00 PM	PHX
11/09	11/13/20	OLL	7:00 AM - 3:00 PM	PHX
11/30	12/04/20	OLL	9:00 AM - 5:00 PM	PHX
12/14	12/18/20	OLL	7:00 AM - 3:00 PM	PHX
01/11	01/15/21	OLL	8:00 AM - 4:00 PM	PHX
01/18	01/22/21	OLL	7:00 AM - 3:00 PM	PHX
01/25	01/29/21	OLL	9:00 AM - 5:00 PM	PHX

Palo Alto Networks : Firewall: Troubleshooting EDU-330 (v10.0) / 2995 USD / Days: 3

Palo Alto Networks next-generation firewalls are architected to safely enable applications and prevent modern threats. Their approach identifies all network traffic based on applications, users, content and devices, and lets you express your business policies in the form of easy-to-understand security rules. Flexible deployment options and native integration with their next-generation security platform extend the policy enforcement and cyberthreat prevention to everywhere your users and data are located: in your network, on your endpoints and in the cloud.

11/09	11/11/20	OLL	8:00 AM - 4:00 PM	PHX
12/14	12/16/20	OLL	8:00 AM - 4:00 PM	PHX
01/25	01/27/21	OLL	8:00 AM - 4:00 PM	PHX

Palo Alto Networks : Panorama: Managing Firewalls at Scale EDU-220 (v10.0) / 1995 USD / Days: 2

Panorama network security management enables you to control your distributed network of our firewalls from one central location. View all your firewall traffic, manage all aspects of device configuration, push global policies, and generate reports on traffic patterns or security incidents — all from a single console. Panorama is available either as a dedicated management appliance or as a virtual machine. In summary, Panorama provides: Streamlined policy management. Simplified operations. Unparalleled network and threat visibility. Flexible deployment options.

11/12	11/13/20	OLL	8:00 AM - 4:00 PM	PHX
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Course Schedule

Palo Alto Networks : Panorama: Managing Firewalls at Scale EDU-220 (v10.0) / 1995 USD / Days: 2

Panorama network security management enables you to control your distributed network of our firewalls from one central location. View all your firewall traffic, manage all aspects of device configuration, push global policies, and generate reports on traffic patterns or security incidents — all from a single console. Panorama is available either as a dedicated management appliance or as a virtual machine. In summary, Panorama provides:
Streamlined policy management
Simplified operations
Unparalleled network and threat visibility
Flexible deployment options

12/17 · 12/18/20 **OLL** 8:00 AM - 4:00 PM PHX

01/21 · 01/22/21 **OLL** 8:00 AM - 4:00 PM PHX

Palo Alto Networks: Prisma Access: Consistent Security Everywhere EDU-318 (v1.5) / 1995 USD / Days: 2

The Prisma Access SASE Security: Design and Operation (EDU-318) course describes Prisma Access Secure Access Service Edge (SASE) and how it helps organizations embrace cloud and mobility by providing network and network security services from the cloud.

11/23 · 11/25/20 **OLL** 8:00 AM - 4:00 PM PHX

01/28 · 01/29/21 **OLL** 8:00 AM - 4:00 PM PHX

Palo Alto Networks® - Firewall 9.1: Optimizing Firewall Threat Prevention (EDU-214) / 3995 USD / Days: 4

Successful completion of this four-day, instructor-led course should enhance the students understanding of how to better configure, manage, and monitor PAN-O threat protection features.
The student will get hands-on experience configuring, managing, and monitoring threat protection features in a lab environment.

12/14 · 12/17/20 **OLL** 8:00 AM - 4:00 PM PHX

PRODUCT AND TECHNOLOGY STANDALONE COURSES

Cisco® Configuring Cisco® Unified Computing System v1.0 (DCCUCS) / 3695 USD / Days: 5

The Configuring Cisco Unified Computing System (DCCUCS) v1.0 shows you how to deploy, secure, operate, and maintain Cisco Unified Computing System™ (Cisco UCS®) B-series blade servers, Cisco UCS C-Series, and S-Series rack servers for use in data centers. You will learn how to implement management and orchestration software for Cisco UCS. You will gain hands-on practice: configuring key features of Cisco UCS, Cisco UCS Director, and Cisco UCS Manager; implementing UCS management software including Cisco UCS Manager and Cisco Intersight™; and more.

11/11 · 11/17/20 **OLL** 8:00 AM - 4:00 PM PHX

12/16 · 12/22/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Deploying Cisco SD-Access (ENSDA) / 3000 USD / Days: 4

The Deploying Cisco SD-Access (ENSDA) v1.0 course teaches you how to successfully deploy the Cisco® Software-Defined Access (SD-Access) solution in your enterprise network. This advanced-level, instructor-led, lab-based, hands-on course covers SD-Access fundamentals, provisioning, policies, wireless integration, border operations, and migration strategies. The course also discusses how Cisco SD-Access fits into the Cisco Digital Network Architecture (Cisco DNA™).

11/16 · 11/19/20 **OLL** 9:00 AM - 5:00 PM PHX

Cisco® Designing Cisco® Enterprise Networks v1.0 (ENSLD) / 4195 USD / Days: 5

This course gives you the knowledge and skills you need to design an enterprise network and expands on the topics covered in the Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) v1.0 course. This course also helps you prepare to take the exam, Designing Cisco Enterprise Networks v1.0 (ENSLD 300-420), which is part of the CCNP® Enterprise and Cisco Certified Specialist - Enterprise Design certifications.

11/02 · 11/06/20 **OLL** 8:00 AM - 4:00 PM PHX

01/04 · 01/08/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Cisco HyperFlex v1.2 (DCIHX) / 3500 USD / Days: 4

The Implementing Cisco HyperFlex (DCIHX) v1.2 course shows you how to deploy and use the Cisco® HyperFlex™ data platform to support multicloud workloads. You will become familiar with HyperFlex components and learn how to install, design, manage, and troubleshoot Cisco HyperFlex to support highly scalable and resilient multicloud implementations. You will also gain hands-on experience focused on installation, management, maintenance, and native replication, and you will explore cluster technologies as well as Cisco Intersight.™

11/02 · 11/05/20 **OLL** 8:00 AM - 4:00 PM PHX

11/30 · 12/03/20 **OLL** 8:00 AM - 4:00 PM PHX

01/04 · 01/07/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Cisco® Application Centric Infrastructure v1.0 (DCACI) / 4595 USD / Days: 5

The Implementing Cisco Application Centric Infrastructure (DCACI) v1.0 course shows you how to deploy and manage the Cisco® Nexus® 9000 Series Switches in Cisco Application Centric Infrastructure (Cisco ACI®) mode. You will learn how to configure and manage Cisco Nexus 9000 Series Switches in ACI mode, how to connect the Cisco ACI fabric to external networks and services, and the fundamentals of Virtual Machine Manager (VMM) integration. You will gain hands-on practice implementing key capabilities such as fabric discovery, policies, connectivity, VMM integration, and more.

11/16 · 11/20/20 **OLL** 8:00 AM - 4:00 PM PHX

12/14 · 12/18/20 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Cisco® Application Centric Infrastructure v1.0 (DCACI) / 4595 USD / Days: 5

The Implementing Cisco Application Centric Infrastructure (DCACI) v1.0 course shows you how to deploy and manage the Cisco® Nexus® 9000 Series Switches in Cisco Application Centric Infrastructure (Cisco ACI®) mode. You will learn how to configure and manage Cisco Nexus 9000 Series Switches in ACI mode, how to connect the Cisco ACI fabric to external networks and services, and the fundamentals of Virtual Machine Manager (VMM) integration. You will gain hands-on practice implementing key capabilities such as fabric discovery, policies, connectivity, VMM integration, and more.

01/25 · 01/29/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Implementing Cisco® Enterprise Wireless Networks v1.1 (ENWLSI) / 4195 USD / Days: 5

The Implementing Cisco Enterprise Wireless Networks (ENWLSI) v1.1 course gives you the knowledge and skills needed to create a secure wireless network infrastructure and troubleshoot any related issues. You’ll learn how to implement and fortify a wireless network infrastructure using Cisco Identity Service Engine (ISE), Cisco Prime Infrastructure (PI), and Cisco Connect Mobile Experience to monitor and troubleshoot network issues.

This course provides hands-on labs to reinforce concepts including deploying Cisco Prime Infrastructure Release 3.5, Cisco Catalyst® 9800 Wireless Controller Release, Cisco IOS XE Gibraltar 16.10, Cisco Digital Network Architecture (Cisco DNA) Center Release 1.2.8, Cisco Connected Mobile Experiences (CMX) Release 10.5, Cisco Mobility Services Engine (MSE) Release 8.0 features, and Cisco ISE Release 2.4.

This course also helps you prepare to take the 300-430 Implementing Cisco Enterprise Wireless Networks (ENWLSI) exam, which is part of the new CCNP® Enterprise certification and the Cisco Certified Specialist - Enterprise Wireless Implementation certification.

11/09 · 11/13/20 **OLL** 8:00 AM - 4:00 PM PHX

12/07 · 12/11/20 **OLL** 8:00 AM - 4:00 PM PHX

01/18 · 01/22/21 **OLL** 8:00 AM - 4:00 PM PHX

Cisco® Introducing Cisco® MDS 9000 Series Switches v1.1 (DCIMDS) / 1995 USD / Days: 2

The Introducing Cisco MDS 9000 Series Switches (DCIMDS) v1.1 course gives you an overview of Cisco® MDS 9000 Series Multilayer Switches, including platform architecture, software, and management capabilities. You will learn the key features that contribute to high performance and availability, flexibility, and operational simplicity and investment protection. During hands-on lab time, you'll configure: a Multilayer Director Switch (MDS) SAN fabric using Cisco Data Center Network Manager (DCNM) and Command Line Interface (CLI) commands; SAN analytics and SAN telemetry streaming; device aliases and zoning; and more. You'll gain a technical understanding of how to build highly available, scalable storage networks using the robust, flexible hardware architecture with network and storage management intelligence.

11/19 · 11/20/20 **OLL** 8:00 AM - 4:00 PM PHX

Course Schedule

Project Management

Certified Associate in Project Management (CAPM)[®] Course - Sixth Edition / 2380 USD / Days: 4

Students will learn to apply project management processes acknowledged by the Project Management Institute, Inc. (PMI)[®] to successfully plan and execute projects.

11/16 · 11/19/20 **OLL** 7:00 AM - 3:00 PM PHX

Project Management Professional (PMP) Certification Prep with Exam Simulator / 2995 USD / Days: 5

If you are taking this course, you probably have some professional exposure to the duties of a project manager, or you may be considering embarking on a career in professional project management. Your ability as a project manager to demonstrate best practices in project management—both on the job and through professional certification—is becoming the standard to compete in today's fast-paced and highly technical workplace. In this course, you will apply the generally recognized practices of project management acknowledged by the Project Management Institute (PMI)[®]; to successfully manage projects.

Project managers who have proven skills and experience can find exciting, high-visibility opportunities in a wide range of fields. This course is specifically designed to provide you with the proven, practical body of project management knowledge and skills that you need to demonstrate project management mastery on the job. Additionally, this course can be a significant part of your preparation for the Project Management Professional (PMP)[®] Certification Exam. The skills and knowledge you gain in this course will help you avoid making costly mistakes and increase your competitive edge in the project management profession. This course includes a PMP exam simulator and exam prep resources.

11/02 · 11/06/20 **OLL** 7:00 AM - 3:30 PM PHX

11/30 · 12/04/20 **OLL** 9:00 AM - 5:30 PM PHX

12/14 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

01/04 · 01/08/21 **OLL** 7:00 AM - 3:00 PM PHX

01/18 · 01/22/21 **OLL** 9:00 AM - 5:00 PM PHX

Python Programming

Python 3 Essentials / 3495 USD / Days: 5

An introductory and beyond-level practical, hands-on Python training course that leads the student from the basics of writing and running Python scripts to more advanced features.

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

01/04 · 01/08/21 **OLL** 7:00 AM - 3:00 PM PHX

Python Programming - Introduction / 1100 USD / Days: 2

In this course, you'll learn the fundamentals of programming in Python, and you'll develop applications to demonstrate your grasp of the language.

12/21 · 12/22/20 **OLL** 7:00 AM - 3:00 PM PHX

QuickBooks

Get Going with QuickBooks / 790 USD / Days: 2

12/14 · 12/15/20 **OLL** 9:00 AM - 5:00 PM PHX

01/14 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

Keep Going with QuickBooks / 790 USD / Days: 2

01/07 · 01/08/21 **OLL** 9:00 AM - 5:00 PM PHX

01/21 · 01/22/21 **OLL** 7:00 AM - 3:00 PM PHX

Red Hat

Red Hat Advanced Automation with Ansible Best Practices (DO447) / 3700 USD / Days: 4

As an experienced Red Hat[®] Ansible[®] Automation users, you are ready to take your Ansible skills to the next level, enabling scalable design and operation of Ansible Automation in the enterprise. In this course, you will explore better ways to automate tasks and use Red Hat Ansible Engine effectively, as well as how to leverage advanced features of Ansible to perform more complex tasks. You will also become skilled in installing and using Red Hat Ansible Tower to centrally coordinate your use of Ansible, control access to hosts and systems, and manage Ansible workflows through the web interface and the Red Hat Ansible Tower API.

This course is based on Red Hat Ansible Automation (Red Hat Ansible Engine 2.8 / Red Hat Ansible Tower 3.5) and Red Hat Enterprise Linux[®]; 8.

11/30 · 12/03/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat Application Development II - Implementing Microservice Architectures (JB283) / 3400 USD / Days: 4

This course will introduce you to architectural principles and implementing microservices in Java EE, primarily based on MicroProfile with WildFly Swarm and OpenShift.

You will build on Java EE application development fundamentals and focus on how to develop, monitor, test, and deploy modern microservices applications, discovering the best way to take advantage of cloud-native architectures.

11/09 · 11/12/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat Automation with Ansible and Ansible Tower (DO410) / 4500 USD / Days: 5

This course will equip you to develop standardized automation of the enterprise IT environment in order to improve operational efficiency. You will discover how to use Ansible for automation, configuration, provisioning, and management, as well as how to use Red Hat[®] Ansible Tower to centrally manage Ansible at an enterprise scale.

This course combines the content from Automation with Ansible (DO407) and Automation with Ansible II: Ansible Tower (DO409), and is based on Ansible 2.3 and Ansible Tower 3.3.

12/07 · 12/11/20 **OLL** 8:30 AM - 4:00 PM PHX

Red Hat Ceph Storage Architecture and Administration (CEPH125) / 3600 USD / Days: 4

This course supports you in providing unified storage for enterprise servers and Red Hat[®] OpenStack Platform with Red Hat Ceph Storage. Learn to use a Ceph storage cluster to provide servers and cloud resources with object storage compatible with the Amazon S3 or OpenStack Swift APIs, Ceph-native or iSCSI-based block storage, and file storage using CephFS.

This course is for you if you are a storage administrator or cloud operator who intends to deploy Red Hat Ceph Storage to your production data center environment or OpenStack installation.

12/07 · 12/10/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat CloudForms Hybrid Cloud Management (CL220) / 3600 USD / Days: 4

In this course, based on Red Hat CloudForms 4, you will use a hybrid environment, configure Red Hat CloudForms to work with Red Hat Virtualization and Red Hat OpenStack[®] Platform, deploy virtual machines (VMs) with templates and customization, produce chargeback reports on VM and resource use and automations, and perform policy-based management. You will also cover CloudForms tenants, interface customization, timeline and event analysis, and service provisioning.

This course will also help you in your preparation for the Red Hat Certified Specialist in Hybrid Cloud Management exam (EX220) to become a Red Hat Certified Specialist in Hybrid Cloud Management.

11/02 · 11/05/20 **OLL** 9:00 AM - 3:00 PM PHX

Course Schedule

Red Hat Containers, Kubernetes and Red Hat OpenShift Administration I (DO285) / 4500 USD / Days: 5

In this course you will build core knowledge and skills in managing containers through hands-on experience with Docker, Kubernetes, and the Red Hat®; OpenShift®; Container Platform and understand one of the key tenets of the DevOps movement: continuous integration and continuous deployment. Containers have become a key technology for the configuration and deployment of applications and microservices. Kubernetes is a container orchestration platform that provides foundational services in Red Hat OpenShift Container Platform, allowing enterprises to manage container deployments and scale their applications using Kubernetes. In addition to gaining an understanding of these tools, you will build core administration skills through the installation, configuration, and management of an OpenShift cluster.

12/07 · 12/11/20 **OLL** 8:30 AM - 4:00 PM PHX

Red Hat Decision Manager and Red Hat Process Automation Manager for Developers (JB373) / 3600 USD / Days: 4

This course will help you master the core concepts behind business rules and processes, as well as how to author and test them. You will discover how to successfully navigate the improved user interface of Red Hat®; Decision Manager and Red Hat®; Process Automation Manager to develop these rules and business processes. You will also be empowered to design and run a case management project. This course is based on Red Hat®; Enterprise Linux®; 7.5, Red Hat Decision Manager 7.0, Red Hat Process Automation Manager 7.0, and Red Hat®; OpenShift®; Container Platform 3.9.

11/02 · 11/05/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat Enterprise Linux 8 New Features for Experienced Linux Administrators (RH354) / 2850 USD / Days: 4

This course offers a rapid orientation to Red Hat Enterprise Linux 8 based on the pre-release beta. The offering prepares operators, managers, principal system administrators, and other IT professionals with experience in Red Hat Enterprise Linux 7 for deployments and migrations to the new release.

11/09 · 11/11/20 **OLL** 9:00 AM - 3:20 PM PHX

Red Hat Enterprise Performance Tuning (RH442) / 3800 USD / Days: 4

As a senior Linux®; system administrator, this course will help you master the methodology of performance tuning. You will be introduced to system architecture with an emphasis on understanding its implications on system performance, performance adjustments, open source benchmarking utilities, networking performance, and tuning configurations for specific server use cases and workloads.

This course is based on Red Hat®; Enterprise Linux 8.

11/30 · 12/03/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat High Availability Clustering (RH436) / 3800 USD / Days: 4

This course will guide you through an intensive, hands-on experience with the Pacemaker component of the Red Hat Enterprise Linux High-Availability Add-On, as well as cluster storage components from the Resilient Storage Add-On, including Cluster Logical Volume Manager (CLVM), Red Hat Global File System 2 (GFS2), and Device-Mapper Multipath. This course is based on Red Hat Enterprise Linux 7.1.

11/09 · 11/12/20 **OLL** 9:00 AM - 3:00 PM PHX

12/14 · 12/17/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat Identity Management and Active Directory Integration (RH362) / 3800 USD / Days: 4

This course will empower you with the skills to configure and manage IdM, the comprehensive Identity Management solution bundled with Red Hat®; Enterprise Linux. You will master these skills on the most requested Red Hat Identity Management (IdM) capabilities, including Active Directory trusts, multi-product federation, configuration management with Ansible, integrated certificate management, single sign-on, one-time passwords, and cybersecurity policy conformance.

12/07 · 12/10/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat JBoss Application Administration I (JB248) / 3600 USD / Days: 5

In this course, you'll discover the best practices for installing and configuring Red Hat®; JBoss®; Enterprise Application Platform (JBoss EAP) 7. Through hands-on labs, you'll learn the essential, real-world tasks that you need to know as a system administrator to effectively deploy and manage applications on JBoss EAP. This course will help prepare you to take the Red Hat Certified Specialist in Enterprise Application Server Administration exam.

11/30 · 12/04/20 **OLL** 8:30 AM - 4:00 PM PHX

Red Hat JBoss Application Administration II (JB348) / 3600 USD / Days: 4

This course empowers you to provision and manage Red Hat®; JBoss®; Enterprise Application Platform (JBoss EAP) in large-scale production environments. Intended for experienced administrators, this course will help you gain a deeper understanding of how to work with JBoss EAP by taking a closer look at installation, clustering, deployments, scripting, management, messaging, and security with a view towards building on the skills established in the Red Hat JBoss Application Administration I (JB248) course.

12/14 · 12/17/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat Linux Diagnostics and Troubleshooting (RH342) / 3800 USD / Days: 4

This course enriches your skills by providing the tools and techniques that you need to successfully diagnose, and fix, a variety of potential issues. You will work through hands-on problems in various subsystems to diagnose and fix common issues. You will learn develop the skills to apply the scientific method to a structured form of troubleshooting. You will then apply this approach in troubleshooting various types of problems, including boot issues, hardware issues, storage issues, RPM issues, network issues, third-party application issues, security issues, and kernel issues. At the end of the course, you will be empowered to complete various comprehensive review labs to test your skills.

12/07 · 12/10/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat Network Automation with Ansible (DO457) / 3600 USD / Days: 4

As a network administrator or infrastructure automation engineer, this course will empower you to use network automation to centrally manage the switches, routers, and other devices in your organization's network infrastructure. You will discover how to use Red Hat Ansible Automation for Networking to remotely automate configuration of network devices, test and validate the current network state, and perform compliance checks to detect and correct configuration drift. This course is based on Red Hat®; Ansible Engine 2.5 and Red Hat®; Ansible Tower 3.2.

11/02 · 11/05/20 **OLL** 9:00 AM - 3:00 PM PHX

12/07 · 12/10/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat OpenShift Administration II - High Availability (DO380) / 3600 USD / Days: 4

This course will empower you to build robust clusters that provide high availability and the ability to run large numbers of applications. You will learn about OpenShift integration with datacenter infrastructure such as load balancers, identity management, monitoring, proxies, and storage. You will also develop more troubleshooting and Day 2 operations skills in this course. You will design an OpenShift HA cluster, then build and test it, using this cluster to examine more advanced topics in the administration and operation of a robust OpenShift cluster through the remainder of the course. This course is based on Red Hat®; OpenShift Container Platform 3.6.

12/07 · 12/10/20 **OLL** 9:00 AM - 3:00 PM PHX

Course Schedule

Red Hat OpenShift Development II - Creating Microservices with Red Hat OpenShift Application Runtimes (DO292) / 3600 USD / Days: 4

This course introduces you to three runtimes: WildFly Swarm, Vert.x, and Spring Boot. Through an intensive, hands-on programming experience, you will develop multiple microservices using the three runtimes and deploy them on a Red Hat® OpenShift Container Platform cluster.

Like members of many organizations, you may be interested in or are already employing microservice architectures. This course provides solutions to ease the on-ramp for the creation and deployment of microservices through developer programs and Red Hat® OpenShift Application Runtimes. This course is based on Red Hat® Enterprise Linux 7.5 and OpenShift Container Platform 3.9.

12/07 · 12/10/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat OpenStack Administration (CL210) / 3600 USD / Days: 4

This course teaches system administrators how to implement a cloud-computing environment using Red Hat Enterprise Linux OpenStack Platform, including installation, configuration, and maintenance.

11/09 · 11/12/20 **OLL** 9:00 AM - 3:00 PM PHX

12/14 · 12/17/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat RHCSA Rapid Track Course (RH199) / 4750 USD / Days: 5

This course combines the foundations and applications established and covered in Red Hat System Administration I (RH124) and Red Hat System Administration II (RH134). The rapid pace of review and consolidated course timeline allow you to focus on practical application, making this offering best suited for you if you already have significant experience with Linux® administration.

This course is based on Red Hat® Enterprise Linux 8.

11/02 · 11/05/20 **OLL** 9:00 AM - 3:00 PM PHX

11/09 · 11/12/20 **OLL** 9:00 AM - 3:00 PM PHX

11/16 · 11/19/20 **OLL** 9:00 AM - 3:00 PM PHX

11/30 · 12/03/20 **OLL** 9:00 AM - 3:00 PM PHX

12/07 · 12/10/20 **OLL** 9:00 AM - 3:00 PM PHX

12/14 · 12/17/20 **OLL** 9:00 AM - 3:00 PM PHX

01/04 · 01/07/21 **OLL** 8:30 AM - 4:30 PM PHX

01/11 · 01/14/21 **OLL** 8:30 AM - 4:30 PM PHX

01/18 · 01/21/21 **OLL** 8:30 AM - 4:30 PM PHX

01/25 · 01/28/21 **OLL** 8:30 AM - 4:30 PM PHX

Red Hat Satellite 6 Administration (RH403) / 3800 USD / Days: 4

In this lab-based course, you will explore the concepts and methods necessary for successful large-scale management of your Red Hat® Enterprise Linux® systems. You will learn how to install Red Hat Satellite 6 on a server and populate it with software packages.

During the course, you will use Red Hat Satellite to manage the software development life cycle of a subscribed host and its configuration, and learn how to provision hosts integrated with software and Puppet configuration management upon deployment.

This course is based on Red Hat Enterprise Linux 7 and Red Hat Satellite 6.

11/09 · 11/12/20 **OLL** 9:00 AM - 3:00 PM PHX

11/30 · 12/03/20 **OLL** 9:00 AM - 3:00 PM PHX

12/14 · 12/17/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat Security - Containers and OpenShift (DO425) / 3600 USD / Days: 4

As an infrastructure administrator or security professional, this course prepares you to identify and mitigate threats to OpenShift container-based infrastructure. You will also understand how to implement and manage secure architecture, policies, and procedures for modern containerized applications and software-defined networking.

You will discover how to use secure and trusted container images, registries, and source code; manage network and storage isolation; implement application single sign-on; and configure appropriate security constraints and service role-based access control. You will also understand how existing core Linux technologies - such as namespaces, cgroups, seccomp, capabilities, and SELinux-provide a robust and mature host environment with strongly secure containers.

This course is based on Red Hat® Enterprise Linux® 7.5, Red Hat® OpenShift® Container Platform 3.11, and Red Hat® Identity Manager 7.5

12/14 · 12/17/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat Security - Linux in Physical, Virtual, and Cloud (RH415) / 3800 USD / Days: 4

This course is ideal for security administrators and system administrators who need to manage the secure operation of servers running Red Hat® Enterprise Linux®, whether deployed on physical hardware, as virtual machines, or as cloud instances.

Maintaining security of computing systems is a process of managing risk through the implementation of processes and standards backed by technologies and tools. In this course, you will discover and understand the resources that can be used to help you implement and comply with your security requirements.

This course is based on Red Hat Enterprise Linux 7.5, Red Hat Satellite 6.3, Red Hat Ansible® Engine 2.5, Red Hat Ansible Tower 3.2, and Red Hat Insights.

12/07 · 12/10/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat System Administration I (RH124) / 3600 USD / Days: 5

This course equips you with Linux® administration "survival skills" by focusing on foundational Linux concepts and core tasks. You will learn how to apply command-line concepts and enterprise-level tools, starting you on your journey toward becoming a full-time Linux system administrator.

This course is based on Red Hat® Enterprise Linux 8.

11/02 · 11/06/20 **OLL** 8:30 AM - 4:00 PM PHX

11/09 · 11/13/20 **OLL** 8:30 AM - 3:00 PM PHX

11/16 · 11/20/20 **OLL** 8:30 AM - 3:00 PM PHX

11/30 · 12/04/20 **OLL** 8:30 AM - 4:00 PM PHX

12/07 · 12/11/20 **OLL** 8:30 AM - 4:00 PM PHX

12/14 · 12/18/20 **OLL** 8:30 AM - 4:00 PM PHX

01/04 · 01/08/21 **OLL** 8:30 AM - 4:30 PM PHX

01/11 · 01/15/21 **OLL** 8:30 AM - 4:30 PM PHX

01/18 · 01/22/21 **OLL** 8:30 AM - 4:30 PM PHX

01/25 · 01/29/21 **OLL** 8:30 AM - 4:30 PM PHX

Red Hat System Administration II (RH134) / 4500 USD / Days: 5

This course is designed as the second part of the Red Hat® Certified System Administrator (RHCSA®) training track for IT professionals. It builds upon and lends context to the foundational knowledge that you gained in Red Hat System Administration I (RH124), going deeper into core Linux® system administration skills, including storage configuration, security feature management, task control, and installation and deployment of Red Hat® Enterprise Linux.

This course is based on Red Hat Enterprise Linux 8.

11/02 · 11/05/20 **OLL** 9:00 AM - 3:00 PM PHX

11/09 · 11/13/20 **OLL** 8:30 AM - 4:30 PM PHX

11/30 · 12/03/20 **OLL** 9:00 AM - 4:00 PM PHX

12/07 · 12/11/20 **OLL** 8:30 AM - 4:30 PM PHX

12/14 · 12/18/20 **OLL** 8:30 AM - 4:30 PM PHX

01/11 · 01/14/21 **OLL** 8:30 AM - 4:30 PM PHX

01/18 · 01/21/21 **OLL** 8:30 AM - 4:30 PM PHX

01/25 · 01/28/21 **OLL** 8:30 AM - 4:30 PM PHX

Red Hat System Administration III - Linux Automation (RH294) / 3600 USD / Days: 4

This course will help you master the skills needed to manage large numbers of systems and applications efficiently and consistently. You will explore the techniques needed to use Ansible® to automate provisioning, configuration, application deployment, and orchestration.

11/02 · 11/05/20 **OLL** 9:00 AM - 3:00 PM PHX

11/16 · 11/19/20 **OLL** 9:00 AM - 3:00 PM PHX

11/30 · 12/03/20 **OLL** 9:00 AM - 3:00 PM PHX

Course Schedule

Red Hat System Administration III - Linux Automation (RH294) / 3600 USD / Days: 4

This course will help you master the skills needed to manage large numbers of systems and applications efficiently and consistently. You will explore the techniques needed to use Ansible®; to automate provisioning, configuration, application deployment, and orchestration.

12/14 · 12/17/20 **OLL** 9:00 AM - 3:00 PM PHX

Red Hat Virtualization (RH318) / 3800 USD / Days: 4

In this course you will develop the skills needed to deploy, administer, and operate virtual machines in your organization using Red Hat® Virtualization. Through numerous hands-on exercises, you will demonstrate the ability to deploy and configure the Red Hat Virtualization infrastructure and use it to provision and manage virtual machines. This offering also prepares you for the Red Hat Certified Specialist in Virtualization exam.

This course is based on Red Hat Enterprise Virtualization 4.3 and Red Hat Enterprise Linux® 7.6 and 8, as well as Red Hat Hyperconverged Infrastructure for Virtualization 1.6.

11/09 · 11/12/20 **OLL** 9:00 AM - 3:00 PM PHX

12/14 · 12/17/20 **OLL** 9:00 AM - 3:00 PM PHX

Salesforce

Salesforce Administration Essentials for Experienced Admins in Lightning Experience (ADX211) / 3600 USD / Days: 4

Comprehensive and hands-on, this course is for administrators who are ready to significantly ramp up their skills and knowledge to solve their most pressing business needs. Using real-world scenarios, this course covers topics such as custom objects and Lightning apps, generating complex reports and dashboards, and automating complex business processes to help participants work more efficiently. Additional topics include Lightning Record Pages, Lightning Knowledge, and Lightning Data.

11/10 · 11/13/20 **OLL** 6:30 AM - 3:00 PM PHX

12/07 · 12/10/20 **OLL** 7:30 AM - 4:00 PM PHX

12/28 · 12/31/20 **OLL** 9:30 AM - 6:00 PM PHX

01/19 · 01/22/21 **OLL** 6:30 AM - 3:00 PM PHX

Salesforce Administration Essentials for New Admins in Lightning Experience (ADX201) / 4500 USD / Days: 5

This course is the core training that ensures your success with Salesforce Lightning. It's a must for new administrators, and we recommend completing this course before starting a Salesforce deployment or when taking over an existing deployment.

11/09 · 11/13/20 **OLL** 7:30 AM - 4:00 PM PHX

11/16 · 11/20/20 **OLL** 6:30 AM - 3:00 PM PHX

11/30 · 12/04/20 **OLL** 7:30 AM - 4:00 PM PHX

Salesforce Administration Essentials for New Admins in Lightning Experience (ADX201) / 4500 USD / Days: 5

This course is the core training that ensures your success with Salesforce Lightning. It's a must for new administrators, and we recommend completing this course before starting a Salesforce deployment or when taking over an existing deployment.

12/07 · 12/11/20 **OLL** 9:30 AM - 6:00 PM PHX

12/14 · 12/18/20 **OLL** 6:30 AM - 3:00 PM PHX

Salesforce Certification Preparation for Advanced Administrator (CRT211) / 900 USD / Days: 1

This course will help hone your knowledge of of next-level techniques to administer and manage Salesforce's CRM capabilities through guided scenarios, lecture, and discussion.

10/30 · 10/30/20 **OLL** 8:30 AM - 5:00 PM PHX

11/20 · 11/20/20 **OLL** 7:30 AM - 4:00 PM PHX

12/11 · 12/11/20 **OLL** 7:30 AM - 4:00 PM PHX

01/08 · 01/08/21 **OLL** 7:30 AM - 4:00 PM PHX

Salesforce Fundamentals for Business Administration Specialists (BSX101) / 1800 USD / Days: 3

The Salesforce Fundamentals for Business Administration Specialists course will provide you with an understanding of what's possible with the Salesforce platform, its specific applications, and their business values and benefits.

11/10 · 11/12/20 **OLL** 9:30 AM - 6:00 PM PHX

11/23 · 11/25/20 **OLL** 6:30 AM - 3:00 PM PHX

Salesforce Get Started with Communities in Lightning Experience (ADX271) / 900 USD / Days: 1

Learn how to enable communities in your organization, create communities for partner and customers, and gauge participation.

11/12 · 11/12/20 **OLL** 7:30 AM - 4:00 PM PHX

12/10 · 12/10/20 **OLL** 6:30 AM - 3:00 PM PHX

12/30 · 12/30/20 **OLL** 9:30 AM - 6:00 PM PHX

Salesforce Journey Builder 101 (JB101) / 600 USD / Days: 1

In this course, students will learn the fundamentals of a customer journey. Students will then explore Contact Builder and how to set up data in order to leverage the data in Journey Builder. In Journey Builder, students will learn to create and develop strategic customer interactions within various Journey Builder activities.

10/30 · 10/30/20 **OLL** 8:30 AM - 5:00 PM PHX

Salesforce Preparing for Your Salesforce Certified Marketing Cloud Consultant Exam (CRT550) / 900 USD / Days: 1

Are you ready to take the next step in your career by becoming a Salesforce Certified Marketing Cloud Consultant? This course is the last step in that journey. It provides a detailed overview of the Salesforce Certified Marketing Cloud Exam objectives, helping you focus your studying efforts. Salesforce experts will spend their time making sure you have: 1) a detailed understanding of what the Salesforce Certified Marketing Cloud Consultant Exam covers, 2) the resources necessary to prepare for the exam, and 3) exposure to and practice with example test questions.

10/30 · 10/30/20 **OLL** 8:30 AM - 5:00 PM PHX

Salesforce Reporting Fundamentals in Lightning Experience (RPX101) / 900 USD / Days: 1

This course will teach you how to customize existing reports as well as use the Salesforce reporting toolset to create your own reports.

11/02 · 11/02/20 **OLL** 6:30 AM - 3:00 PM PHX

Salesforce Service Cloud Administration in Lightning Experience (ADX261) / 1800 USD / Days: 2

This course will teach administrators how to configure Salesforce Knowledge, set up service contracts with milestones and entitlements, set up the Service Console application, add the Softphone Utility to your Lightning Console, and set up Web Chats. This course will also teach administrators how to configure a Customer Community.

11/04 · 11/05/20 **OLL** 6:30 AM - 3:00 PM PHX

Salesforce Working with Data and Dashboards in Einstein Analytics (ANC301) / 2700 USD / Days: 3

In this course, students will learn how to set up users in Wave, load and transform Salesforce and external data in Wave with JSON metadata files, and configure data security with apps and row-level security.

11/04 · 11/06/20 **OLL** 7:30 AM - 4:00 PM PHX

Salesforce.com - Sales Cloud for Sales Representatives / 600 USD / Days: 1

This course will give students the knowledge and skills they need to use Salesforce® in the real world—ultimately enabling them to meet and exceed their sales targets.

12/28 · 12/28/20 **OLL** 7:00 AM - 3:00 PM PHX

SAP Training

ADM100 SAP AS ABAP - Administration / 4090 USD / Days: 5

This course introduces students to the many different tasks that they will encounter as the person technically responsible for SAP systems based on SAP NetWeaver Application Server ABAP.

11/02 · 11/06/20 **OLL** 7:30 AM - 3:30 PM PHX

Course Schedule

ADM100 SAP AS ABAP - Administration / 4090 USD / Days: 5

This course introduces students to the many different tasks that they will encounter as the person technically responsible for SAP systems based on SAP NetWeaver Application Server ABAP.

11/30 · 12/04/20 **OLL** 7:30 AM - 3:30 PM PHX

AR510 SAP Ariba Procurement - Buying / 1636 USD / Days: 2

This course covers all of the functions of SAP Ariba Buying related to the creation of requisitions, the issuing of purchase orders, and receiving against purchase orders.

11/02 · 11/03/20 **OLL** 7:00 AM - 3:00 PM PHX

CP100 SAP Cloud Platform / 2697 USD / Days: 3

This course will introduce and inform you about the vast potential of SAP Cloud Platform with exceptional hands-on to perform deep-dives into this open platform.

01/25 · 01/27/21 **OLL** 7:30 AM - 3:30 PM PHX

DS10 SAP Data Services - Platform and Transforms / 2010 USD / Days: 3

In this course, students will learn how to define data services, source, and target connections, as well as use data services transforms and implement change in data capture within data services.

12/07 · 12/09/20 **OLL** 7:30 AM - 3:30 PM PHX

HA200 SAP HANA 2.0 SPS04 - Installation and Administration / 4495 USD / Days: 5

This course covers in detail all key capabilities of SAP HANA database system administration. Through the lectures and exercises you will learn how to install, update and operate an SAP HANA 2.0 SPS04 database using SAP HANA Cockpit 2.0 SP10. The course covers the most important database administration tasks of an SAP HANA system administrator. During the course, you will learn details about starting and stopping, changing the configuration parameters, monitoring the database, backup and recovery and troubleshoot of a multitenant SAP HANA 2.0 SPS04 database system.

11/02 · 11/06/20 **OLL** 7:30 AM - 3:30 PM PHX

11/16 · 11/20/20 **OLL** 7:30 AM - 3:30 PM PHX

12/14 · 12/18/20 **OLL** 7:30 AM - 3:30 PM PHX

HA301 SAP HANA 2.0 SPS04 Advanced Modeling / 2454 USD / Days: 3

This course provides advanced knowledge and practical experience on several topics that are included in, or connected to, the scope of the modeler role. Its purpose is to take a step further, beyond the core modeling knowledge from HA300, and to demonstrate how applications powered by SAP HANA can benefit from innovations such as Spatial Data Storage and Processing, Text Search and Analysis, Predictive Analysis and Graph Modeling.

The course is supported by many demos and exercise, which demonstrate the advanced modeling capabilities in several scenarios. For example, working with classical schemas or HDI containers in XS Advanced, using the SQL console, developing graphical models. Some of the proposed case studies blend together several modeling capabilities, such as text with spatial, or text with graph. An introduction to SAP HANA Series Data is also provided.

11/16 · 11/18/20 **OLL** 7:30 AM - 3:30 PM PHX

HR110 SAP Business Processes in HCM Payroll / 1636 USD / Days: 2

This course provides the mandatory foundation knowledge required for processing payroll transactions in SAP HCM.

11/19 · 11/20/20 **OLL** 7:30 AM - 3:30 PM PHX

MDG100 SAP Master Data Governance on SAP S/4HANA / 4090 USD / Days: 5

This course gives you the technical and business knowledge you need to use SAP Master Data Governance to ensure ongoing master data quality. The advanced user will also gain understanding and skills related to configuration, as well as the knowledge required to extend and modify the solution, including the ability to create a custom-solution based on the Custom master data domain.

11/02 · 11/06/20 **OLL** 7:30 AM - 3:30 PM PHX

S4220 SAP Production Planning in SAP S/4HANA / 4090 USD / Days: 5

This course will provide you with a deep understanding of the production planning process, how to configure it, and how to apply the concepts of demand management and material requirements planning in SAP S/4HANA.

11/30 · 12/04/20 **OLL** 7:30 AM - 3:30 PM PHX

S4F20 SAP Business Processes in Management Accounting / 4090 USD / Days: 5

This course will prepare you to: Describe the motivation for SAP S/4HANA Enterprise Management Provide an overview of basic business processes in the main components of Financial Accounting with SAP S/4HANA

11/02 · 11/06/20 **OLL** 7:30 AM - 3:30 PM PHX

S4H00 SAP S/4HANA Overview / 2454 USD / Days: 3

This course provides an overview of SAP S/4HANA for learners who do not yet have specific SAP background knowledge and want to build SAP S/4HANA skills.

12/14 · 12/16/20 **OLL** 7:30 AM - 3:30 PM PHX

SAP GRC 100 on version 12.0 / 1636 USD / Days: 2

This course provides foundation knowledge for SAP Governance, Risk and Compliance (GRC) 12.0. By gaining familiarity with this solution's harmonized navigation, common functions, shared master data, and the harmonized reporting framework, you will be better able to get the most value out of using the integrated applications in SAP GRC.

11/02 · 11/03/20 **OLL** 7:30 AM - 3:30 PM PHX

SAP HANA 2.0 SPS04 – Modeling / 4090 USD / Days: 5

In this course, students implement graphical and script-based information models, use text search and analysis, and manage and transport information models.

11/02 · 11/06/20 **OLL** 7:30 AM - 3:30 PM PHX

11/30 · 12/04/20 **OLL** 7:30 AM - 3:30 PM PHX

12/14 · 12/18/20 **OLL** 7:30 AM - 3:30 PM PHX

SAP01 SAP Overview / 2454 USD / Days: 3

In this course, students identify SAP applications and components, as well as learn how to explain basic functionality of SAP Solutions.

11/02 · 11/04/20 **OLL** 7:30 AM - 3:30 PM PHX

12/14 · 12/16/20 **OLL** 7:30 AM - 3:30 PM PHX

01/06 · 01/08/21 **OLL** 7:30 AM - 3:30 PM PHX

SAPBI Introduction to SAP BusinessObjects BI Solutions / 2454 USD / Days: 3

In this course, students describe the SAP BusinessObjects Business Intelligence tools and learn about the use cases by getting an overview of basic functions of the most important BusinessObjects reporting tools.

11/02 · 11/04/20 **OLL** 7:30 AM - 3:30 PM PHX

SCM500 SAP Processes in Procurement / 4090 USD / Days: 5

This course will give students the fundamental knowledge and a comprehensive overview of the processes in procurement in SAP. After attending this class, students will understand the major business processes and functions in materials management.

12/14 · 12/18/20 **OLL** 7:30 AM - 3:30 PM PHX

01/11 · 01/15/21 **OLL** 7:30 AM - 3:30 PM PHX

SCM510 SAP Inventory Management and Physical Inventory / 4090 USD / Days: 5

This course will give students an overview and in depth knowledge of the inventory management process in SAP. After attending this class, students will understand the major business processes, functions & configuration in inventory management.

11/02 · 11/06/20 **OLL** 7:30 AM - 3:30 PM PHX

Course Schedule

SCM605 SAP Sales Processing in SAP ERP / 4090 USD / Days: 5

11/16 · 11/20/20 **OLL** 7:30 AM - 3:30 PM PHX

SCM610 SAP Delivery Processing in SAP ERP / 2454 USD / Days: 3

In this course, students learn the customizing settings of delivery documents and the set-up of corresponding functions.

11/23 · 11/25/20 **OLL** 7:30 AM - 3:30 PM PHX

UX100 SAP Fiori - Foundation / 4090 USD / Days: 3

This course provides participants with an overview of Fiori Design Principles.

11/16 · 11/19/20 **OLL** 7:30 AM - 3:30 PM PHX

Scrum

Scrum Developer Certified (SDC®) / 1495 USD / Days: 2

In this course, students learn to understand the basics of Scrum, effectively contribute to a Scrum project, and learn how to enable Scrum Team members to apply Scrum effectively in Scrum/Agile projects. Successful candidates will be awarded the Scrum Developer Certified (SDC™) certification by SCRUMstudy after passing the included certification exam.

01/11 · 01/12/21 **OLL** 7:00 AM - 3:00 PM PHX

Scrum Master Certified (SMC®) / 1495 USD / Days: 2

This course guides & teaches Scrum practices to everyone involved in the project; clears impediments for the team; and, ensures that Scrum processes are being followed.

Your enrollment in this class includes the Scrum Master Certified exam voucher.

11/19 · 11/20/20 **OLL** 9:00 AM - 5:00 PM PHX

12/21 · 12/22/20 **OLL** 7:00 AM - 3:00 PM PHX

01/25 · 01/26/21 **OLL** 9:00 AM - 5:00 PM PHX

Scrum Product Owner Certified (SPOC®) / 1495 USD / Days: 2

Scrum Product Owner Certified (SPOC™) certification exam is designed to confirm applicants practical and working knowledge of Scrum that equips them to handle the business aspects and stakeholders in a Scrum environment.

Successful candidates will be awarded the Scrum Product Owner Certified (SPOC™) certification by SCRUMstudy after passing the included certification exam. The certification exam voucher is included in this course so you can take the exam at your convenience.

11/19 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

SCRUMstudy Agile Master Certified (SAMC™) / 2250 USD / Days: 3

Agile relies on adaptive planning and iterative development and delivery. It focuses primarily on the value of people in getting the job done effectively. Successful candidates will be awarded the SCRUMstudy Agile Master Certified (SAMC™) certification by SCRUMstudy after passing the included certification exam. The certification exam voucher is included in this course so you can take the exam at your convenience.

12/07 · 12/09/20 **OLL** 7:00 AM - 3:00 PM PHX

SHRM

SHRM Essentials of HR Management / 1390 USD / Days: 2

Gain the critical knowledge necessary to help reduce costs, avoid potential lawsuits, and improve your ability to handle challenging HR issues. This program is ideal if you are just starting out in the HR profession.

01/18 · 01/19/21 **OLL** 7:00 AM - 3:00 PM PHX

SHRM-CP/SHRM-SCP Certification Preparation / 3475 USD / Days: 5

Students will be able to identify areas of strength and build on them. They will also see where they will need further concentrated study in preparation for their exam.

11/02 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

12/14 · 12/18/20 **OLL** 7:00 AM - 3:00 PM PHX

Six Sigma

Lean Six Sigma Black Belt / 4250 USD / Days: 5

The accelerated lean Six Sigma Black Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs. Successful candidates will be awarded the Lean Six Sigma Black Belt certification from Lean Sigma Corporation after passing the included Practicum certification exam. The certification exam is included in this course and you can take the exam at your convenience after passing section quizzes. You must complete the exam within 6 months of class. The exam requires the use of the MiniTab application. A free 30 day trial is available for student usage.

11/16 · 11/20/20 **OLL** 9:00 AM - 5:00 PM PHX

12/07 · 12/11/20 **OLL** 9:00 AM - 5:00 PM PHX

01/18 · 01/22/21 **OLL** 7:00 AM - 3:00 PM PHX

Lean Six Sigma Green Belt / 3350 USD / Days: 4

The accelerated Lean Six Sigma Green Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs.

Successful candidates will be awarded the Lean Six Sigma Green Belt certification from Lean Sigma Corporation after passing the included certification exam. The certification exam is included in this course and you can take the exam at your convenience after passing section quizzes. You must complete the exam within 6 months of class.

11/02 · 11/05/20 **OLL** 7:00 AM - 3:00 PM PHX

12/01 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

12/07 · 12/10/20 **OLL** 7:00 AM - 3:00 PM PHX

01/11 · 01/14/21 **OLL** 9:00 AM - 5:00 PM PHX

01/25 · 01/28/21 **OLL** 7:00 AM - 3:00 PM PHX

Tableau

Tableau® Desktop - Part 1 / 1190 USD / Days: 2

The era of "big data" has exploded due to the rise of cloud computing, which provides an abundance of computational power and storage allowing organizations of all sorts to capture and store data. Leveraging that data effectively can provide timely insights and competitive advantage.

This course will introduce you to Tableau, which was built to connect to a wide range of data sources and allow users to quickly create visualizations of connected data to gain insights, show trends, and create reports. You will learn Tableau's data connection capabilities and visualization features which go far beyond those that can be found in spreadsheets, allowing you to create compelling and interactive worksheets, dashboards, and stories, that bring your data to life and allow you to take thoughtful action.

11/03 · 11/04/20 **OLL** 7:00 AM - 3:00 PM PHX

11/05 · 11/06/20 **OLL** 7:00 AM - 3:00 PM PHX

12/08 · 12/09/20 **OLL** 7:00 AM - 3:00 PM PHX

01/26 · 01/27/21 **OLL** 7:00 AM - 3:00 PM PHX

Course Schedule

Tableau® Desktop - Part 2 / 1190 USD / Days: 2

The advent of cloud computing and storage has ushered in the era of "big data." With the abundance of computational power and storage, organizations and employees with many different roles and responsibilities can benefit from analyzing data to find timely insights and gain competitive advantage. Data-backed visualizations allow anyone to explore, analyze, and report insights and trends from data. Tableau® software is designed for this purpose. Tableau was built to connect to a wide range of data sources, and allows users to quickly create visualizations of connected data to gain insights, show trends, and create reports. Beyond the fundamental capabilities of creating data driven visualizations, Tableau allows users to manipulate data with calculations to show insights, make visualizations interactive, and perform statistical analysis. This gives users the ability to create and share data driven insights with peers, executives and clients.

11/17	11/18/20	OLL	7:00 AM - 3:00 PM	PHX
11/19	11/20/20	OLL	7:00 AM - 3:00 PM	PHX
12/17	12/18/20	OLL	7:00 AM - 3:00 PM	PHX
01/28	01/29/21	OLL	7:00 AM - 3:00 PM	PHX

Veeam

VMCE-A Veeam Certified Engineer - Advanced - Design and Optimization / 2000 USD / Days: 2

This course covers Veeam Availability Suite™ design and optimization and is based on best practices from Veeam solutions architects.

11/12	11/13/20	OLL	7:00 AM - 3:00 PM	PHX
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VMware - Miscellaneous

VMware Tanzu Kubernetes Grid Integrated Edition: Fundamentals / 3700 USD / Days: 4

This course provides administrators and operators with the theoretical understanding and hands-on experience needed to manually install and manage Pivotal Container Service (PKS). The course begins with an introduction to BOSH and how to use it. This builds the foundation for installing Ops Manager and the Pivotal Container Service (PKS). Students experience how Operations Manager and BOSH are used to operate PKS through hands-on lab exercises. Furthermore, students will create and manage individual Kubernetes clusters via PKS and then deploy an application to a container. Lab work is completed using Google Cloud Platform, and concepts can be generalized to using PKS in any IaaS. You will also work productively with Pivots in a Platform Dojo, or to join an experienced platform team that has already completed a Platform Dojo with Pivotal.

12/01	12/04/20	OLL	8:00 AM - 4:00 PM	PHX
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VMware Horizon

VMware Horizon® 7 - Install, Configure, Manage plus App Volumes Fast Track V7.10 / 6475 USD / Days: 5

This five-day, extended hour course gives you the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. This course builds your skills in installing, configuring, and managing VMware Horizon® 7 through a combination of lecture and hands-on labs. You learn how to configure and deploy pools of virtual machines, how to manage the access and security of the machines, and how to provide a customized desktop environment to end users.

Build your skills in application management using VMware App Volumes® and VMware Dynamic Environment Manager®. You will learn how to use App Volumes to deliver applications and data to desktops and users in seconds and at scale. You will gain skills in managing application lifecycles from installation to update and replacement. You will also learn how to use Dynamic Environment Manager to provide personalization and dynamic policy configuration across virtual, physical, and cloud-based environments to simplify end-user profile management.

11/09	11/13/20	OLL	7:00 AM - 5:00 PM	PHX
11/30	12/04/20	OLL	7:00 AM - 5:00 PM	PHX
12/07	12/11/20	OLL	7:00 AM - 5:00 PM	PHX
01/04	01/08/21	OLL	7:00 AM - 5:00 PM	PHX
01/25	01/29/21	OLL	7:00 AM - 5:00 PM	PHX

VMware Horizon® 7 - Install, Configure, Manage V7.7 / 4250 USD / Days: 5

This course gives students the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. This course builds your skills in installing, configuring, and managing VMware Horizon® 7 through a combination of lecture and hands-on labs. Students will learn how to configure and deploy pools of virtual machines, how to manage the access and security of the machines, and how to provide a customized desktop environment to end users.

11/16	11/20/20	OLL	9:00 AM - 5:00 PM	PHX
12/07	12/11/20	OLL	9:00 AM - 5:00 PM	PHX

VMware NSX

VMware NSX-T Data Center: Install, Configure, Manage [V3.0] / 4250 USD / Days: 5

This five-day, fast-paced course provides comprehensive training on how to install, configure, and manage a VMware NSX-T® Data Center environment. This course covers key NSX-T Data Center features and functionality offered in the NSX-T Data Center 3.0 release, including the overall infrastructure, logical switching, logical routing, networking and security services, micro-segmentation and firewalls, and more. Access to a software-defined data center environment is provided through hands-on labs to reinforce the skills and concepts presented in the course.

11/02	11/06/20	OLL	8:00 AM - 4:00 PM	PHX
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VMware NSX-T Data Center: Install, Configure, Manage [V3.0] / 4250 USD / Days: 5

This five-day, fast-paced course provides comprehensive training on how to install, configure, and manage a VMware NSX-T® Data Center environment. This course covers key NSX-T Data Center features and functionality offered in the NSX-T Data Center 3.0 release, including the overall infrastructure, logical switching, logical routing, networking and security services, micro-segmentation and firewalls, and more. Access to a software-defined data center environment is provided through hands-on labs to reinforce the skills and concepts presented in the course.

11/30	12/04/20	OLL	7:00 AM - 3:00 PM	PHX
12/07	12/11/20	OLL	8:00 AM - 4:00 PM	PHX
01/04	01/08/21	OLL	8:00 AM - 4:00 PM	PHX
01/11	01/15/21	OLL	8:00 AM - 4:00 PM	PHX
01/25	01/29/21	OLL	8:00 AM - 4:00 PM	PHX

VMware vCenter

VMware Site Recovery Manager™ - Install, Configure, Manage V8.2 / 1700 USD / Days: 2

This hands-on training course gives experienced VMware vSphere® administrators the knowledge to install, configure, and manage VMware Site Recovery Manager™ 8.2. This course also shows you how to write and test disaster recovery plans that use Site Recovery Manager.

11/23	11/24/20	OLL	8:00 AM - 4:00 PM	PHX
12/21	12/22/20	OLL	8:00 AM - 4:00 PM	PHX
01/20	01/21/21	OLL	8:00 AM - 4:00 PM	PHX

VMware vCloud

VMware Cloud on AWS: Deploy and Manage 2020 / 1390 USD / Days: 3

This three-day course teaches you skills for deploying and managing a VMware Cloud® on AWS infrastructure. Through a mix of lecture and labs, you deploy and manage the VMware Cloud on AWS and VMware vSphere® features that build a foundation for a hybrid infrastructure. You also discuss when and where these features have the greatest effect. Anyone planning to migrate, build, or hybridize with VMware Cloud on AWS will benefit from this course.

12/16	12/18/20	OLL	7:00 AM - 3:00 PM	PHX
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Course Schedule

VMware Horizon 8: Deploy and Manage / 4250 USD / Days: 5

VMware Horizon 8: Deploy and Manage is a five-day combination course of VMware Horizon 8: Skills for Virtual Desktop Management & VMware Horizon 8: Infrastructure Administration. This training collection gives you the hands-on skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. You will build on your skills in configuring and managing VMware Horizon ® 8 through a combination of lecture and hands-on labs. You learn how to configure and deploy pools of virtual machines and how to provide a customized desktop environment to end-users. Additionally, you will learn how to install and configure a virtual desktop infrastructure platform. You learn how to install and configure VMware Horizon ® Connection Server ™, VMware Unified Access Gateway ™, how to configure a load balancer for use with Horizon, and how to establish Cloud Pod Architecture

11/02	11/06/20	OLL	8:00 AM - 4:00 PM	PHX
12/14	12/18/20	OLL	8:00 AM - 4:00 PM	PHX
01/25	01/29/21	OLL	8:00 AM - 4:00 PM	PHX

VMware NSX-T Data Center: Design [V3.0] / 4625 USD / Days: 5

This five-day course provides comprehensive training on considerations and practices to design a VMware NSX-T ™ Data Center environment as part of a software-defined data center strategy. This course prepares the student with the skills to lead the design of NSX-T Data Center offered in the NSX-T Data Center 3.0 release, including design principles, processes, and frameworks. The student gains a deeper understanding of NSX-T Data Center architecture and how it can be leveraged to create solutions to address the customer's business needs.

11/09	11/13/20	OLL	8:00 AM - 4:00 PM	PHX
11/30	12/04/20	OLL	8:00 AM - 4:00 PM	PHX
01/04	01/08/21	OLL	8:00 AM - 4:00 PM	PHX

VMware Tanzu Kubernetes Grid: Install, Configure, Manage [V1.0] / 1850 USD / Days: 2

During this two-day course, you will focus on installing VMware Tanzu ™ Kubernetes Grid ™ on a VMware vSphere ™ environment and then you will provision and manage Tanzu Kubernetes clusters.

11/19	11/20/20	OLL	8:00 AM - 4:00 PM	PHX
12/17	12/18/20	OLL	8:00 AM - 4:00 PM	PHX
01/07	01/08/21	OLL	8:00 AM - 4:00 PM	PHX

VMware vRealize

VMware vRealize® Automation™ - Install, Configure, Manage v8 / 4250 USD / Days: 5

In this course you will focus on installing, configuring, and managing VMware vRealize ® Automation ™. You will gain an understanding on how to use vRealize Automation to automate the delivery of virtual machines, applications, and personalized IT services across different data centers and hybrid cloud environments. You will learn how to interface vRealize Automation with other systems using VMware vRealize ® Orchestrator ™ and how to use vRealize Automation to manage Kubernetes systems and leverage other systems.

11/09	11/13/20	OLL	8:00 AM - 4:00 PM	PHX
12/07	12/11/20	OLL	8:00 AM - 4:00 PM	PHX
01/04	01/08/21	OLL	8:00 AM - 4:00 PM	PHX
01/25	01/29/21	OLL	8:00 AM - 4:00 PM	PHX

VMware vRealize® Network Insight™ - Install, Configure, Manage v5.0 / 1700 USD / Days: 2

In this course you will learn the features, components, architecture, and benefits of vRealize Network Insight and how to use it to simplify daily operation and troubleshooting tasks.

12/29	12/30/20	OLL	8:00 AM - 4:00 PM	PHX
01/25	01/26/21	OLL	8:00 AM - 4:00 PM	PHX

VMware vRealize® Operations™ - Install, Configure, Manage v8 / 4250 USD / Days: 5

This course includes teaches you deployment, customization, management and architecture of VMware vRealize ™. This course explains certificates, capacity concepts, and workload optimization with real-world use cases. This course covers troubleshooting using dashboards and how-to managing configurations.

11/16	11/20/20	OLL	8:00 AM - 4:00 PM	PHX
11/30	12/04/20	OLL	8:00 AM - 4:00 PM	PHX
12/07	12/11/20	OLL	8:00 AM - 4:00 PM	PHX
01/04	01/08/21	OLL	8:00 AM - 4:00 PM	PHX

VMware vSAN

VMware vSAN™ - Deploy and Manage V6.7 / 2550 USD / Days: 3

In this course, you focus on deploying and managing a software-defined storage solution with VMware vSAN™ 6.7. You learn how vSAN functions as an important component in the VMware softwaredefined data center. You gain practical experience with vSAN concepts through the completion of hands-on lab exercises

11/02	11/04/20	OLL	8:00 AM - 4:00 PM	PHX
11/16	11/18/20	OLL	8:00 AM - 4:00 PM	PHX

VMware vSAN™ - Deploy and Manage V6.7 / 2550 USD / Days: 3

In this course, you focus on deploying and managing a software-defined storage solution with VMware vSAN™ 6.7. You learn how vSAN functions as an important component in the VMware softwaredefined data center. You gain practical experience with vSAN concepts through the completion of hands-on lab exercises

11/23	11/25/20	OLL	8:00 AM - 4:00 PM	PHX
12/07	12/09/20	OLL	8:00 AM - 4:00 PM	PHX
12/28	12/30/20	OLL	8:00 AM - 4:00 PM	PHX
01/04	01/06/21	OLL	8:00 AM - 4:00 PM	PHX
01/20	01/22/21	OLL	8:00 AM - 4:00 PM	PHX

VMware vSphere

VMware vSphere: Install, Configure, Manage v7.0 / 4250 USD / Days: 5

"This course features intensive hands-on training that focuses on installing, configuring, and managing VMware vSphere ® 7, which includes VMware ESXi ™ 7 and VMware vCenter Server ® 7. This course prepares you to administer a vSphere infrastructure for an organization of any size. This course is the foundation for most of the other VMware technologies in the software-defined data center"

11/30	12/04/20	OLL	7:00 AM - 3:00 PM	PHX
01/11	01/15/21	OLL	7:00 AM - 3:00 PM	PHX
01/25	01/29/21	OLL	7:00 AM - 3:00 PM	PHX

VMware vSphere: Optimize and Scale v7.0 / 4625 USD / Days: 5

This course teaches you advanced skills for configuring and maintaining a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you configure and optimize the VMware vSphere ® 7 features that build a foundation for a truly scalable infrastructure, and you discuss when and where these features have the greatest effect.

Attend this course to deepen your understanding of vSphere and learn how its advanced features and controls can benefit your organization

11/02	11/06/20	OLL	8:00 AM - 4:00 PM	PHX
11/16	11/20/20	OLL	8:00 AM - 4:00 PM	PHX
12/14	12/18/20	OLL	7:00 AM - 3:00 PM	PHX
01/04	01/08/21	OLL	8:00 AM - 4:00 PM	PHX
01/25	01/29/21	OLL	8:00 AM - 4:00 PM	PHX

Course Schedule

VMware vSphere: What's New v6.7-7.0 / 2550 USD / Days: 3

In this course, you explore the new features and enhancements in VMware vCenter Server®; 7 and VMware ESXi®; 7. Real-world use-case deployment scenarios, hands-on lab exercises, and lectures teach you the skills that you need to effectively implement and configure VMware vSphere®; 7.

This course is recommended for customers who want to deploy vSphere 7 in their existing vSphere environment. Attendance of this course allows candidates who hold a valid VCP-DCV 2019 to upgrade to VCP-DCV 2020 without taking the certification exam.

11/16	·	11/18/20	OLL	8:00 AM - 4:00 PM	PHX
12/14	·	12/16/20	OLL	8:00 AM - 4:00 PM	PHX
01/20	·	01/22/21	OLL	8:00 AM - 4:00 PM	PHX

VMware vSphere® - Install, Configure, Manage v6.7 / 4250 USD / Days: 5

This five-day course features intensive hands-on training that focuses on installing, configuring, and managing VMware vSphere 6.7, which includes VMware ESXi™ 6.7 and VMware vCenter Server 6.7. This course prepares you to administer a vSphere infrastructure for an organization of any size.

11/09	·	11/13/20	OLL	7:00 AM - 3:00 PM	PHX
12/14	·	12/18/20	OLL	9:00 AM - 5:00 PM	PHX

VMware Workspace ONE

VMware Workspace ONE® - Skills for Unified Endpoint Management v20.x / 2550 USD / Days: 3

In this course, you configure and secure unified endpoint activation, registration, and resource integrations and you learn how to integrate industry-recognized enterprise technologies with the VMware Workspace ONE®; UEM (Unified Endpoint Management) console.

11/16	·	11/18/20	OLL	8:00 AM - 4:00 PM	PHX
11/30	·	12/02/20	OLL	8:00 AM - 4:00 PM	PHX
12/07	·	12/09/20	OLL	8:00 AM - 4:00 PM	PHX
12/14	·	12/16/20	OLL	8:00 AM - 4:00 PM	PHX
01/11	·	01/13/21	OLL	8:00 AM - 4:00 PM	PHX
01/25	·	01/27/21	OLL	8:00 AM - 4:00 PM	PHX

VMware Workspace ONE®- Deploy and Manage v20.x / 4250 USD / Days: 5

This course will empower you with the foundational skills and knowledge needed to effectively implement Workspace ONE. In this course, you will configure and secure unified endpoint activation, registration, and authentication and integrate industry-recognized enterprise technologies with VMware Workspace ONE®;

11/02	·	11/06/20	OLL	8:00 AM - 4:00 PM	PHX
11/09	·	11/13/20	OLL	8:00 AM - 4:00 PM	PHX

VMware Workspace ONE®- Deploy and Manage v20.x / 4250 USD / Days: 5

This course will empower you with the foundational skills and knowledge needed to effectively implement Workspace ONE. In this course, you will configure and secure unified endpoint activation, registration, and authentication and integrate industry-recognized enterprise technologies with VMware Workspace ONE®;

11/16	·	11/20/20	OLL	8:00 AM - 4:00 PM	PHX
12/07	·	12/11/20	OLL	8:00 AM - 4:00 PM	PHX
12/14	·	12/18/20	OLL	8:00 AM - 4:00 PM	PHX
01/04	·	01/08/21	OLL	8:00 AM - 4:00 PM	PHX
01/25	·	01/29/21	OLL	8:00 AM - 4:00 PM	PHX

VMware Workspace ONE®- Integrating the Digital Workspace v20.x / 1700 USD / Days: 2

This course will empower you with the foundational skills and knowledge needed to effectively implement the Workspace ONE solution to deliver the Digital Workspace experience. You will learn how to navigate and manage the VMware Workspace ONE®; Access™ console, how to configure enterprise and productivity integration, Digital Workspace integration, authentication methods, access policies, web and virtual resource integrations, and single sign-on for a web resource.

11/05	·	11/06/20	OLL	8:00 AM - 4:00 PM	PHX
11/12	·	11/13/20	OLL	8:00 AM - 4:00 PM	PHX
11/19	·	11/20/20	OLL	8:00 AM - 4:00 PM	PHX
12/10	·	12/11/20	OLL	8:00 AM - 4:00 PM	PHX
12/17	·	12/18/20	OLL	8:00 AM - 4:00 PM	PHX

Workplace Fundamentals

10 Soft Skills You Need / 395 USD / Days: 1

In this course, students will develop a core set of soft skills by managing and looking at the way people interact and seeing things in a new light.

11/06	·	11/06/20	OLL	7:00 AM - 3:00 PM	PHX
01/15	·	01/15/21	OLL	7:00 AM - 3:00 PM	PHX

Business Writing / 395 USD / Days: 1

This course offers effective strategies to sharpen your writing skills by structuring your ideas logically, exercising diplomacy in letters and reports, and shaping your arguments.

11/03	·	11/03/20	OLL	7:00 AM - 3:00 PM	PHX
12/08	·	12/08/20	OLL	7:00 AM - 3:00 PM	PHX
01/19	·	01/19/21	OLL	7:00 AM - 3:00 PM	PHX

Coaching and Mentoring / 395 USD / Days: 1

This workshop focuses on how to better coach your employees to higher performance.

11/16	·	11/16/20	OLL	7:00 AM - 3:00 PM	PHX
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Communication Strategies / 395 USD / Days: 1

In this course students will understand the different methods of communication and how to make the most of each of them.

11/12	·	11/12/20	OLL	7:00 AM - 3:00 PM	PHX
01/13	·	01/13/21	OLL	9:00 AM - 5:00 PM	PHX

Conflict Resolution / 500 USD / Days: 1

Participants will learn crucial conflict management skills, including dealing with anger and using the Agreement Frame. If left unchecked or not resolved it can lead to lost production, absences, attrition, and even law suits.

11/10	·	11/10/20	OLL	7:00 AM - 3:00 PM	PHX
12/15	·	12/15/20	OLL	9:00 AM - 5:00 PM	PHX
01/21	·	01/21/21	OLL	7:00 AM - 3:00 PM	PHX

Creative Problem Solving / 395 USD / Days: 1

This workshop will give students an overview of the creative problem solving process, as well as key problem solving tools that they can use every day. Skills such as brainstorming, information gathering, & analyzing data will be covered during class.

12/16	·	12/16/20	OLL	7:00 AM - 3:00 PM	PHX
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Customer Service / 395 USD / Days: 1

In this course, students will explore the background and techniques of customer interactions.

11/13	·	11/13/20	OLL	7:00 AM - 3:00 PM	PHX
01/25	·	01/25/21	OLL	9:00 AM - 5:00 PM	PHX

Email Etiquette / 395 USD / Days: 1

In this course, students will learn about e-mail policies and learn how to write professional e-mail memos that convey appropriate messages.

11/09	·	11/09/20	OLL	7:00 AM - 3:00 PM	PHX
12/18	·	12/18/20	OLL	7:00 AM - 3:00 PM	PHX
01/05	·	01/05/21	OLL	7:00 AM - 3:00 PM	PHX

Excellence in Service - Basic / 395 USD / Days: 1

Identify customer types, set customer expectations and maintain a positive attitude when working with customers.

11/13	·	11/13/20	OLL	9:00 AM - 5:00 PM	PHX
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Course Schedule

Handling a Difficult Customer / 395 USD / Days: 1

In this course, students will gain a valuable skill set to deal with difficult customers in various situations.

11/20 · 11/20/20 **OLL** 7:00 AM - 3:00 PM PHX

Interpersonal Skills / 395 USD / Days: 1

In this course, students will be shown how to apply advanced verbal and written communication techniques in the workplace.

12/21 · 12/21/20 **OLL** 7:00 AM - 3:00 PM PHX

Leadership and Influence / 395 USD / Days: 1

Once you learn the techniques of true Leadership And Influence, you will be able to build the confidence it takes to take the lead.

12/03 · 12/03/20 **OLL** 7:00 AM - 3:00 PM PHX

01/12 · 01/12/21 **OLL** 7:00 AM - 3:00 PM PHX

Negotiation Skills / 395 USD / Days: 1

This workshop will give participants an understanding of the phases of negotiation, tools to use during a negotiation, and ways to build win-win solutions for all those involved.

12/01 · 12/01/20 **OLL** 7:00 AM - 3:00 PM PHX

Organizational Skills / 395 USD / Days: 1

Developing good Organizational Skill is an investment that will provide benefits for years. To be successful means to be organized. These skills will filter through all aspects of your participants professional and personal lives.

11/11 · 11/11/20 **OLL** 7:00 AM - 3:00 PM PHX

01/15 · 01/15/21 **OLL** 7:00 AM - 3:00 PM PHX

Performance Management / 395 USD / Days: 1

In this course, students learn to identify and manage difficult employees, monitor their behavior, develop clear and effective communications techniques, give and receive feedback, identify workplace conflicts and present resolutions.

12/04 · 12/04/20 **OLL** 7:00 AM - 3:00 PM PHX

Personal Productivity / 395 USD / Days: 1

This course is intended for individuals who want to maximize their personal productivity.

11/11 · 11/11/20 **OLL** 7:00 AM - 3:00 PM PHX

Presentation Skills / 395 USD / Days: 1

In this course, students will learn active listening skills to facilitate the exchange of ideas in meetings and presentations. They will also organize your ideas to create coherent and convincing oral presentations.

11/13 · 11/13/20 **OLL** 7:00 AM - 3:00 PM PHX

01/07 · 01/07/21 **OLL** 9:00 AM - 5:00 PM PHX

Project Management Essentials / 1785 USD / Days: 3

If you are taking this course, you probably have some exposure to managing projects, or you may be considering embarking on a career as a professional project manager. Your ability as a project manager to demonstrate best practices in project management on the job is becoming the standard to compete in today's fast-paced and highly technical workplace. In this course, you will apply the generally recognized practices of project management to successfully manage projects.

Project managers are always under severe pressure to complete projects on time and within budget. However, most projects fail to meet these demands, and, as a result, many projects are terminated early. Successful project management requires knowledge and experience. This course is designed to provide you with the skills needed to be a successful project manager in today's rapidly changing world. The skills and knowledge you gain in this course will help you avoid making costly mistakes and increase your competitive edge in the project management profession.

11/16 · 11/18/20 **OLL** 7:00 AM - 3:00 PM PHX

11/16 · 11/18/20 **OLL** 7:00 AM - 3:00 PM PHX

Project Management Fundamentals / 395 USD / Days: 1

In this course, students will identify effective project management practices and their related processes. They will examine the elements of sound project management and apply the generally recognized practices to successfully manage projects.

11/04 · 11/04/20 **OLL** 7:00 AM - 3:00 PM PHX

12/02 · 12/02/20 **OLL** 7:00 AM - 3:00 PM PHX

01/05 · 01/05/21 **OLL** 7:00 AM - 3:00 PM PHX

01/26 · 01/26/21 **OLL** 9:00 AM - 5:00 PM PHX

Supervising Others / 395 USD / Days: 1

In this course, students will develop the skills required to be more efficient and proficient supervisors.

11/24 · 11/24/20 **OLL** 7:00 AM - 3:00 PM PHX

Time Management / 395 USD / Days: 1

The Time Management workshop will cover strategies to help participants learn crucial strategies that include personal motivation, delegation skills, organization tools, and crisis management.

12/08 · 12/08/20 **OLL** 9:00 AM - 5:00 PM PHX

01/21 · 01/21/21 **OLL** 7:00 AM - 3:00 PM PHX